

Salem, MA  
[Website](#)

# Hayley Knight

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978-871-9717  
[Github](#)

## EDUCATION

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<b>Salem State University</b>	<i>Salem, MA</i>	<i>2017</i>
B.S. in Computer Science, concentration in Object-Oriented Programming		

## SKILLS

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**Technologies:** Java, HTML/CSS, JavaScript, SQL, PHP, Python, C#, C++

**Tools:** Git/GitHub, NetBeans, Visual Studio, Android Studio, Windows, Linux (Ubuntu, Debian)

## PROJECTS

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<b>Guitar Chords</b>	<a href="#">Github link</a>	<i>2019</i>
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- Web application that allows a user to search for a guitar chord and see the chart for that chord. Currently working on adding the ability to view different layouts of a chord.
- JavaScript, JSON, HTML, CSS, Git

<b>Tip Calc</b>	<a href="#">GitHub link</a>	<i>2018</i>
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- Android application that can be used to calculate and help distribute shared tips for a business. Calculates the total tip rate each week, and each employee's tip amount they would receive for the number of hours that they worked.
- AndroidStudio, Java, XML, Git

<b>Music Web</b>	<a href="#">GitHub link</a>	<i>2017</i>
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- Android application that takes a band or artist name as input and returns a visual web form of related bands or artists. The Spotify API was used for their music and artist database. Supports previews of an artist's songs and saving to a list.
- AndroidStudio, Java, XML, Spotify API, kaaes Spotify API wrapper for Android

## EMPLOYMENT

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<b>Desktop Support Technician</b>	Amadeus	Waltham, MA	<i>Jan 2019 - present</i>
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- Assist users with various technical issues and find solutions for any of their problems.
- Collaborate with the team on projects such as migrating users to Windows 10 and ordering/upgrading the office monitors.
- Train new employees to effectively support our users.

<b>Barista</b>	Starbucks	Salem, MA	<i>Nov 2014 – Dec 2018</i>
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- Collaborated with the team to provide the best customer service possible, while keeping the store impeccably clean, in a fast paced and often high stress environment.
- Trained new employees until they could perform on their own without a trainer present.
- Consistently learned new beverage recipes, and new company standards.