

GTS Now Client T&C

Agent Checklist:

- ☐ Agent has told client price up front.
- ☐ Agent has asked client for approval to log in to their computer.
- ☐ Agent will **ONLY** complete work outlined by client's initial inquiry prior to start of remote session.
- ☐ Agent will process payments upon approval of client and signature of the credit authorization form.

Client Checklist:

- ☐ Client recognizes that payment will not have to be given unless service was completed and issues were resolved.
- ☐ Client recognizes that GTS Now is not held liable for any damages incurred nor any loss in data, that may arise during the time our agents are remoted in.
- ☐ Client realizes that GTS Now may reserve the right to deny any client service for any form of harassment by the client.
- ☐ Client realizes that GTS Now is not held liable by the actions of its Independent Contractors and they in no way represent or have any stake within GTS Now.