

Binay Hazarika

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Guwahati. Pin: 781011, Assam, India.



OBJECTIVE

Information Technology Executive with strong background in life-cycle and information technology project management methodologies. Skilled in senior-level metrics reporting to support and integrate divergent data sources and monitor performance strategy. Leverages extensive network infrastructure and process knowledge to meet operational goals.

KEY COMPETENCIES

Sincere, Innovative & Fast learner.
Work effectively with diverse
group of people.

Friendly with an upbeat attitude.
Ambitious, hardworking and
committed to excellence.

Strong interpersonal skills
Proactive and self-motivated
Exceptional organisational skills

PROFESSIONAL EXPERIENCE

Swagat Hospitals Pvt Ltd, Guwahati, Assam

Aug 2020 - Present

IT Executive

IT infrastructure.

Handling server with its client user, desktop, printer, networking and CCTVs.

Hospital Management Software issues and resolutions.

Website Management with its Domain, Web Hosting and e-Mail Services.

Logarhythm Pvt Ltd, Guwahati, Assam

Dec 2019 - Aug 2020

IT Consultant

Providing technical support/assistant to the customer of Assam and North Eastern states region.

Onward e-Services Pvt Ltd, Shillong, Meghalaya

Oct 2016 - Dec 2019

Circle Project Officer

Supporting 7 Divisional Offices under Postal Department on RICT/DARPAN Device Rollout, Implementation, Operational.

Monitoring applications installation/updating of production devices, transactions, Operational issues.

Handling 7 Technicians in a team to coordinate day to day operational requirements and follow up.

Maintaining daily, weekly and monthly reports to the Clients/Vendors.

Escalating issues within time to vendors/partners. Interfacing with them for achieving proper solutions.

Providing training to the clients timely as per project/operational requirements.

Team and leadership management and provide services out at the best.

Bakalia Ghat Higher Secondary School, Karbi Anglong

April 2013 - Oct 2016

Faculty

Maintaining and installation of software hardware in the school.

Teaching computer programs to all the students, as per the syllabus.

- > Responding in a timely manner to the SR (service requests) alerts and issues without escalations.
- > Taking complete ownership for a particular case, handling high severity tickets and providing satisfactory solutions to the clients.
- > Adhering 100% to the change management process, interfacing with various departments and teams for information gathering, system implementation and ownership.
- > Escalating issues within time to vendors/partners. Interfacing with them for achieving proper solutions.
- > Gaining an insight into client's infrastructure, with the aim of contributing effectively to the project as well as giving appropriate solutions to the clients' technological requirements.

TECHNICAL SKILLS

JavaScript, Python, Node js, Reactjs, Angular

O.S. : Window98, 2000, XP,7, 10,11, Linux, Solaris

Office Package : MS-Office 2003, 2007, 2010, 2013, O365

Windows Server 2003/8/12/16.

HP Service Manager 7.

Hospital Management Software:

Palash V-2020, Mednet V-2024.

Education & Certifications

Bachelor of Science in Information Technology

Kuvempu university, Simoga, Karnataka (2010)

Higher Secondary

A.D.P College, Assam (2006)

Matriculation

B.H.S.S, Assam (2004)

Higher diploma in System & Networking(NIIT)

EMC2 (storage management)(NIIT)

Sunsolaris10th(NIIT)

ITIL-V3Certification

Curricular Activities

OS installation

Hardware maintenance

Sata,IDE conversion

Introduction to Front

End Development

HOBBIES

Listening to music, cooking and IT R&D

INTERESTS

System support specialist

Personal Details:

Date of Birth : 14 June 1988

Age: 36

Sex : Male

Nationality : Indian

Marital Status : Married

Contact Address:

Gate No 3, Maligaon

Post: Maligaon, P.S- Jalukbari,

Dist: Kamrup Metro,

Pin: 781011, Assam.

India

DECLARATION

I hereby declare that all the information provided above is correct as per my knowledge.

Date:11/07/2025

Place: Guwahati

Binay Hazarika