

Program No : M0504

Prog No : M0504 IT SERVICES FEEDBACK STATUS				Date : 06/May/2021 9:17 AM		24 Ramadhan 1442H		Rev No: 2 2 CAP			
Feedback List : Status : ALL DTC : ALL PIC : ALL Issue : ALL Sort : ALL ASCENDING Module : Start : 06/May/2021 End : 06/May/2021 <input type="radio"/> All <input checked="" type="radio"/> Feedback <input type="radio"/> W/Order <input type="radio"/> IT Task Refresh				Serial No PC ID Report By W/Order No Feed Back Date Type of Service Module Program Name Feedback User Comment/Acceptance		User Acceptance Version No User Contact No Feed Back Time Required Date Corrective Action : Updated version Module Latest Update		BIC : DTC : PIC : Root Cause : Action Taken : Complete : Plan Working Date Release for Test Hours Taken Status Complete : Actual Category Degree of Complexity Completion %			
No	Trx No	Date	Time								

To add “Device ID” above column “Root Cause” .

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BIC : DTC : PIC :					
Device ID : text box to manually key in by IT personnel					
Root Cause :				Complete : Plan Working Date	

Program No : MM01

[illegible]

To add tab Maintenance History.

- This tab will link to program M0504 & list all FB & WO that issue for selected computer
- Main objective is to specifically show all maintenance history for selected computer