

SUD and opioid overdose referral alternatives at the MSBI ED since RELAY is no longer available.

Do you have a patient who is in the ED for an opioid overdose or living with SUD? And is the Health Educator on-shift?

Yes! And the Health Educator is available.

Contact MSBI ED Health Educators via Epic secure chat group.

Yes but ED Health Educator is not available.

Does the patient live within NYC?

Refer the Patient to REACH by calling or via email at  
**646-951-1693 or**  
**REACH@mountsinai.org**

REACH Program is located at:  
17 East 102nd Street  
7th Floor  
New York, NY 10029

Does the patient live in NY outside of the 5 boroughs or is unable to commute to the REACH Program?

Refer the patient to NY MATTERS



QR Code Provider  
Password:  
m@tt3rs

## Visit Referral Website:

<https://mattersnetwork.org>

- Click 'SUBMIT A REFERRAL' on the upper-right corner of webpage
- Enter password - m@tt3rs
- Assist the patient with completing the online demographic form
- Complete health related questions
- Assist patient in selecting appointment time and date
- Confirm appointment with patient
- Provide patient with "Hospital Initiated buprenorphine D/C Instruction Sheet"

Offer patient and family naloxone kit along with fentanyl and xylazine test strips

**Voucher Process**  
The patient is eligible for a free buprenorphine/naloxone *e-prescription*.  
A unique voucher number will be generated and can be redeemed at participating pharmacies:

*Walgreens*  
*Wegmans*  
♥ **CVS** Health.

YES

Does the patient have Medicaid or no insurance?

NO

Discharge patient and give them an appointment reminder.

### Reminder:

***NY MATTERS is best for patients who are living outside of the 5 boroughs of NYC***

Referrals for patients living outside of the 5 boroughs of NYC can be made via the following QR code:



QR Code Provider Password: m@tt3rs