Mount Sinai Health System
Epic Tip Sheet

Concise SDH/PMP
Users Impacted by the Change: All

1. WHAT IS CONCISE SDH/PMP VIEWER

Concise SDH/PMP is a clinical information viewer provided by Healthix, the Regional Health Information Organization in which Mount Sinai Health System participates. At Mount Sinai, the primary purpose of Concise SDH/PMP viewer will be to access a patient's external Social Determinant of Health (SDH) data and the NY State's Prescription Monitoring Program data within the clinician's Epic workflow in the Chart Review Activity. Concise SDH/PMP can also be used to view other clinical data sourced by Healthix for the patient as a secondary use case.
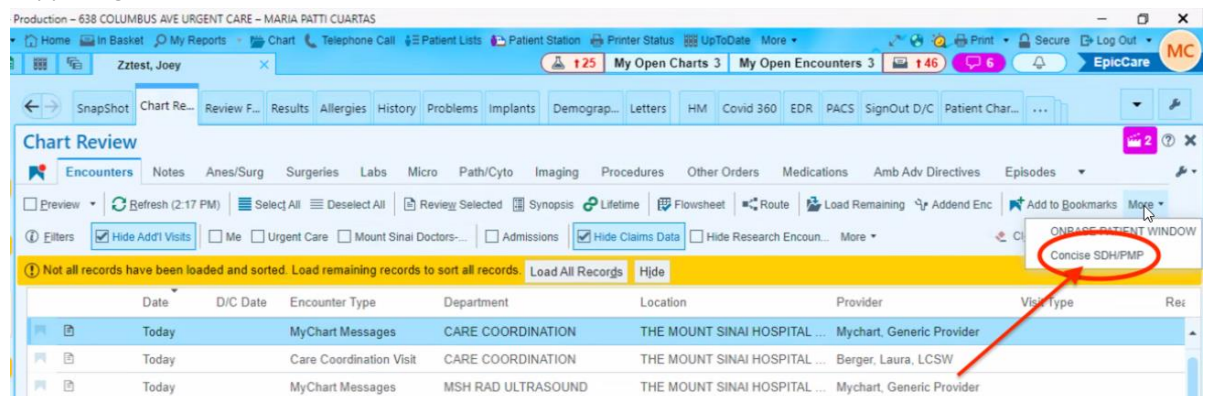
2. WHEN TO USE CONCISE SDH/PMP VIEWER

- Concise SDH/PMP viewer should be used to view Social Determinants of Health data from external sources.
  - The SDH tile within the viewer allows the user to learn more about non-medical factors to consider when creating the care plan. More information on this tile is below.
- Concise SDH/PMP viewer should be used to review patient's NYS Health Commerce System (HCS) prescription profile.
  - The "NYS Prescription Monitoring Program" tile documents any prescription of Schedule II, Schedule III or Schedule IV controlled substance for the patient.
- Secondarily the viewer can be used to view supplemental clinical data for the patient in the Healthix system such as external encounters or lab reports.

3. HOW TO ACCESS CONSICE SDH/PMP VIEWER

The button to launch Concise Viewer is *Concise SDH PMP* and can be found in Chart Review. Accessing Chart Review in Epic may differ between job roles, but when you get into Chart Review, access will all be done the same
- Open the patient's chart
- Navigate to the Chart Review Activity
- In the upper right corner, click the Concise SDH PMP tab to launch Healthix Concise Viewer
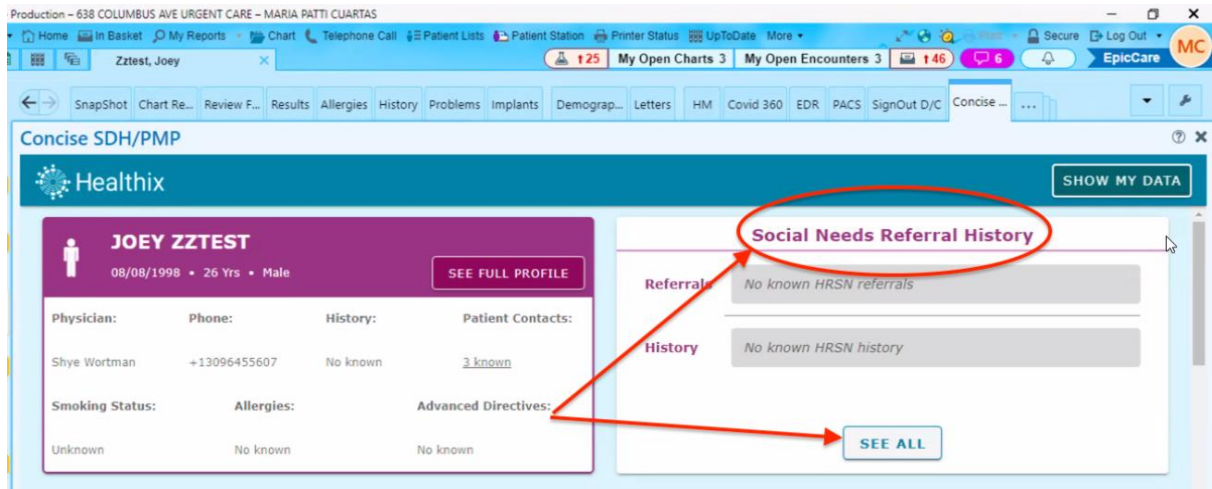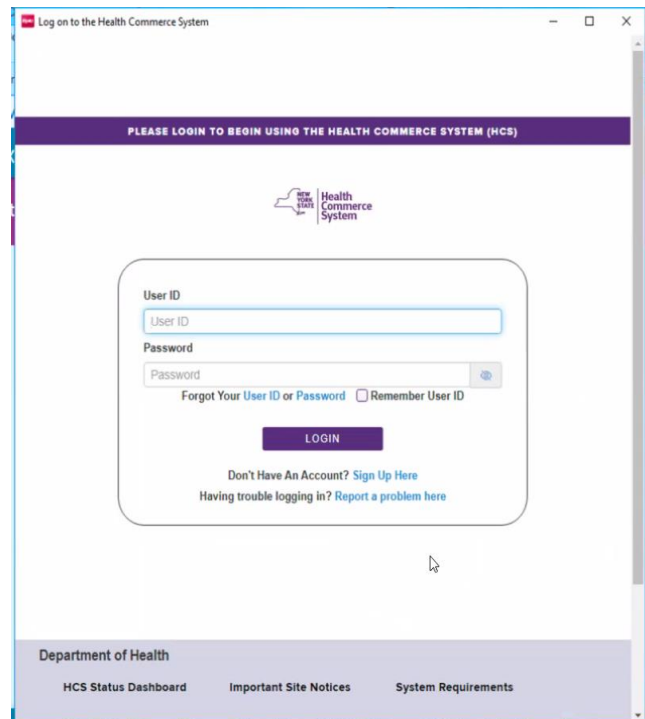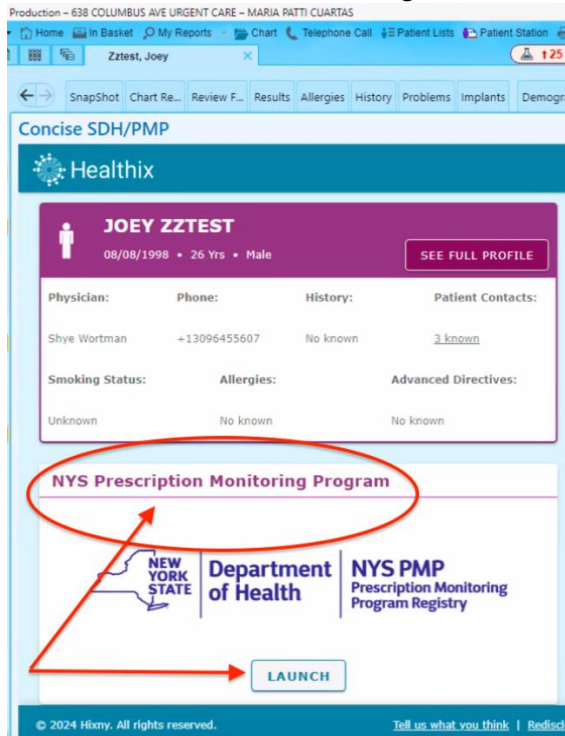

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4. HOW TO VIEW SOCIAL DETERMINANTS OF HEALTH DATA (SDH)

- Once the Concise SDH/PMP viewer tab is open, SDH data will be in the SDH tiles. To expand the tile, click See All.

5. HOW TO VIEW PRESCRIPTION MONITORING PROGRAM REGISTRY (PMP) DATA

- Once the Concise SDH/PMP viewer tab is open, Launch the NYS PMP tile. Once Launched, log in with HCS credentials. After successful login, session is active for 8 hours. After 8 hours re-login to NYS PMP site is needed.

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6. GENERAL TIPS FOR USING CONCISE SDH/PMP VIEWER

- To expand the information in each tile, click See All. In the expanded view window you will have the option to export that specific tile data as a PDF.

- Hide My Data Feature
  - In the upper right corner will remove Mount Sinai information and only external facility information. To revert back, click Show My Data.

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7. OBTAINING CONSENT

- When opening the Concise SDH tab, the system will automatically check if the patient has signed the Health Information Exchange (HIE) consent. If the Patient has consented, Concise Viewer will launch.

- If Patient does not have consent on file, the below message will display

    - Confirm the patient does not have an HIE consent by looking at the registration documents. If the patient did give consent, but you are still seeing the pop up, contact the Mount Sinai Help Desk for assistance

    - To obtain electronic consent form the patient, refer to the existing tip sheet For Paperless e-consents

    - To obtain paper consents, follow normal workflow. Processing time for consent can vary from 4hrs to 24 hrs. Electronic consents will process faster.

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