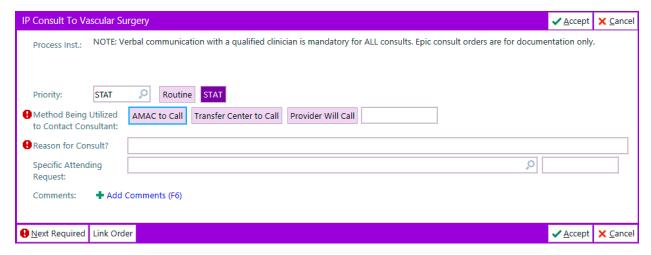
MSH Emergency Department

ED Consults



To place a consult

Enter a consult order in Epic, type "Consult to..." and the name of the service, in the Orders field. You'll see an order like the one below. Click "AMAC to Call" and enter the reason for the consult.



You have an option to add a specific attending, if known.

If you've properly entered your phone number at the start of your shift, AMAC will know how to find you – but you can consider entering it in the comment field, as well.

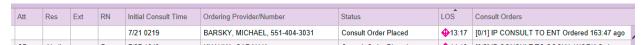
How a consult is handled

Consult orders appear on the "Consult Trackboard." The **ED Referral Line** ("AMAC") monitors this trackboard, calls consultants, and connects consultants to the ED provider who placed the consult order.

Tracking consult progress

The ED Referral line continuously updates the Status of the consult. Steps recorded in the Status column include...

- 1. Initial Consult Time
- 2. Consult Order Placed
- 3. Consult Connected
- 4. Who was consulted (and how many consults were ordered)



If no callback received within 10 minutes, call ED Referral Line: 212-241-3611

Date created: 7/29/21 Date reviewed: 7/29/21 Approved by: Nick Genes, Jolion McGreevy