

## MSM and MSW Rapid Cardiology Follow up

For MSM:

1. Send an epic chat message to **MSM Trop Follow-Up**
2. Make sure the MRN and telephone number of the patient is correct.
3. Indicate if this is a 72 hour rapid follow up.
  - a. This chat should be reserved for the HS troponin pathway only. All other referrals should be made in the usual way.
4. During regular working hours an Administrative Assistant will answer the CHAT ASAP with an appointment
5. Outside of regular working hours an AA will call the patient in the morning and arrange an appointment.
6. If an appointment cannot be secured within 72 hours (holiday/Friday night) a limited number of walk in slots will be available on the next business day between 8-9.
  - a. Please coordinate with the cardiology fellow if you have questions regarding this
7. Uninsured patients will be accommodated after being directed to the HEAL Center by the front desk.
8. The Center for Clinical Cardiovascular Care is located at 440 West 114<sup>th</sup> St. Second floor Suite 220

MSW:

1. Send an epic chat message to **MSW Cardiology Same Day.**
2. Make sure the MRN and telephone number of the patient is correct.
3. Indicate if this is a 72 hour rapid follow up.
  - a. This chat should be reserved for patients deemed to be low- to intermediate-risk by the HEART pathway with potential cardiovascular concerns and complaints including chest pain, congestive heart failure, palpitations and syncope.
4. During regular working hours an Administrative Assistant (AA) will answer the CHAT ASAP with an appointment

5. Outside of regular working hours an AA will call the patient in the morning and arrange an appointment.
6. Insurance Eligibility – all patients will be accepted. Insurance will be addressed at the Cardiology front desk.
7. The MSW Cardiovascular Institute is located at 1000 10<sup>th</sup> Avenue, Hospital Lobby.

\*See MSW Expedited Same\_Day Cardiology Follow Up in the Documents section of Epic for more detailed information.