# HAZIQ ASYRAAF

# PROJECT SPECIALIST

#### CONTACT

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#### SKILLS

Problem Solving Github

Agile Process Model
Agile scrum methodology

#### EDUCATION

**Dip in Information Technology** 

## **Temasek Polytechnic**

2018-2020

Nitec in Info-Com (Cloud Computing)

# The Institute of Technical Education 2015-2017

Subjects covered:

- Javascript, C/C++, Java, Python, Firebase, MySQL, Arduino, AWS, GitLab, Excel, APis, Java
- · Problem Solving
- Data Mining and Business Analytics
- Data Story telling
- It Systems Security Essentials
- Machine Learning
- DevOps Essentials
- Microservices
- IoT Application Development
- Mobile App Development
- Full Stack Web Development
- Network Technology

#### CERTIFICATION

CDC & CCC ITE Scholarship (2015 - 2016)

Joint ITE-Oracle Certificate in Essentials of Java

Programming

International Specialists' Community Action & Leadership Exchange Programme 2017 Certificate with NKF National Kidney Foundation, Exchange Program with Hanoi University of Science and Technology (2018)

IITSC Sub-Committee to commitmeent and contribution AV17/18/19

HTA001X: OPERATING AS ONE HOME TEAM (2021) Officer course for SPF Home Team Officers

#### LANGUAGES

English, Malay, Indonesia

#### PROFILE

As an ambitious and forward-thinking IT Opportunist, I am eager to embark on a journey of continuous learning, contribute my skills, and invest in the future of a dynamic company. My goal is not only to climb the professional ladder but to actively participate in and contribute to the growth of a forward-looking organization.

#### WORK EXPERIENCE

# Police Coast Guard, Radar Operator

Singapore Police Force Coastal Patrol Squadron November 2020 to August 2022

- Undergo 10 days shift to be on vigilant lookout within long hours shift to detect and deter illegal immigrants and smuggling activities out at sea.
- obtained HTA001X and HTA002X cert 3months journey course for operational challenges
- obtained Maritime Policing Course cert 3 months journey course

## **RPA Software Engineer**

Ministry of Manpower

July 2019 to February 2020

Govtech

- Contributed to development of client-surfacing RPA projects using Ui-Path development
- Performed User Acceptance Testing environment for softwares for 6 months
- Debugged a long pending Auto-login issue in GUI for regression platform on day
- Decommissioned over 3 different types of applications including support for legal hold
- Work closely with vendors to build, configure, integrate and implement solutions within agreed timelines;
- Provide trouble shooting, bug fixes and post implementation support
- Design, develop and perform system testing
- Document all system amendments and perform impact analysis
- Work closely with Users/Business Analysts for project/enhancement requirements and walkthrough
- obtained testimonial from clients for achieving client result within expected timeframe

# **Desktop Support Engineer**

Ministry of Law & Ministry of Finance NCS PTE LTD

May 2016 to December 2016

- TECH REFRESH Inventory check , documentation, analysis , sccm pushed down updates
- Collabrated with inhouse IT vendor for troubleshooting software diagnostic and system operations
- Closed 50 dailies tickets within the to carry out business application support
- Aside from first/second level contact and problem resolution for customer, work with third party vendor for remediate AV issues
- Implemented better documentations for problem solving structured
- obtained Certifcate of Recognition for top being top 10% employee
- obtained Certificate of Excellence for service excellence
- obatined testimonial for top kpi result