Michael Bumanglag

Software Engineer

PROFESSIONAL EXPERIENCE

UKG

Software Engineer

Dates of Employment: November 2022 - Present

- Led the development and successful launch of the organization's inaugural chatbot, achieving widespread adoption across multiple departments
- Integrated AI functionalities into existing tools, significantly enhancing functionality and user engagement.
- Created a translation configuration output with SQL from our legacy system, resulting in a remarkable 70% reduction in configuration time.
- Designed an innovative intake form leveraging AI technology to generate customized playbooks based on user selections, streamlining workflows and enhancing user experiences

UKG

Lead Technology Consultant

Dates of Employment: June 2021 - November 2022

- Developed executive and sales team powerBI dashboards, delivering valuable insights derived from AI chatbot data and customer information, thereby improving decision-making processes and reduce case load by 50%
- Contributed to the enhancement and rework of ETL (Extract, Transform, Load) tools, driving improvements in data processing and integrity.
- Mentored and provided guidance to fellow consultants on the utilization of the latest tools and best practices for effective implementation, fostering professional development and knowledge sharing within the team.

UKG

Lead System Consultant

Dates of Employment: January 2019 - June 2021

- Planned and executed projects within established timelines, ensuring efficiency and client satisfaction
- Configured UKG solutions to meet diverse customer requirements, guaranteeing high-quality outcomes. Always received top survey scores
- Conducted product presentations, demonstrations, and workshops, effectively communicating technical concepts to clients and stakeholders.

Ultimate Software

Solution Consultant

Dates of Employment: July 2016 - January 2019

- Consulted with clients to implement enterprise workforce management solutions, ensuring tailored solutions.
- Participated in discovery sessions with clients to understand their pain points, current business processes, and ideal future state.

CONTACT:

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SKILLS:

Programming Languages:

- HTML , CSS, JavaScript, JAVA, SQL, Python

Tools:

- Git, ETL, PowerBI, Google Cloud (GCP), Virtual Machines (Mremote)

Project Management:

- Jira, Smartsheet, Open project

Education:

Bachelor of Science (CSULB)

- Business Administration
- CS courses

INTERESTS AND HOBBIES:

- Jiu Jitsu, basketball, surfing, travel, food