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| Michael Bumanglag | |
| CONTACT714-417-6500Mbumanglag90@gmail.com[linkedin](https://www.linkedin.com/in/michaelbumanglag) | EXPERIENCE **Software Engineer**  *2022-Present*   * Spearheaded the development and launch of the company's inaugural chatbot, now widely adopted across the organization. * Introduced AI functionalities to existing tools, amplifying functionality and user engagement. * Streamlined translation configuration output of a legacy system, slashing configuration time by over 70%. * Continuously enhance the AI chatbot's knowledge base to address unanswered queries, ensuring optimal performance. * Designed executive and sales team dashboards, providing valuable insights into AI chatbot data and customer information, enhancing decision-making processes. |
| Languages / TechnologyJava HTML CSS SQL ETL  PowerBI Google CloudOpen AI | **Lead Technology Consultant**2021-2022  * Orchestrated migration tools project, accelerating migration efficiencies significantly. * Oversaw seamless database migrations from legacy systems, ensuring minimal disruption. * Directed the integration of AI chatbots across multiple products, elevating user engagement. * Pioneered AI conversation and development initiatives, positioning the team at the forefront of AI trends. * Implemented AI features into existing tools, enriching functionality and user experience.  **Lead System Consultant**2019-2021  * Consulted with clients to implement enterprise workforce management solutions, ensuring tailored solutions. * Configured UKG solutions to meet diverse customer requirements, guaranteeing high-quality outcomes. * Planned and executed projects within established timelines, ensuring efficiency and client satisfaction.  **System Consultant**2016-2019  * Consulted on and implemented enterprise workforce management solutions, addressing diverse customer needs. * Configured UKG solutions to align with specific customer requirements, prioritizing quality. * Managed projects meticulously to ensure timely completion, maintaining high standards of delivery. |
| EDUCATIONCalifornia Sate, Long Beach2008-2013 BS Health Care Admin/  Computer Engineer |