# Hunter Harris

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**GPA:** 3.55/4

Passionate student looking to build a career in the field of administrative IT, programming, and more

# **Education**

Rensselaer Polytechnic Institute (RPI) August 2018 – Present

**Major:** Information Technology and Web Sciences (ITWS) – Current Senior, Expected Graduation Date: Spring 2021 **Relevant Courses:** Operating Systems, Computer Communication Networks, AI in Fiction and Fact, Managing IT Resources, Introduction to Human-Computer Interaction, IT and Society, Web Science and Systems Development, Principles of Software, Introduction to Algorithms, Data Structures, Foundations of CS, Computer Organization, Internetworking of Things (IoT)

**Pathways Academy of Technology and Design** August 2014 – June 2018 **GPA:** 3.9/4, Salutatorian **Relevant Courses:** Web Design, Cisco Networking, Business Applications and Communications, Mobile Application Design, Graphic Design, 3D Modeling/Printing/Animation, Game Design

# **Work Experience**

# **RPI Technology Help Desk**

August 2018 – Present (15-20 hours weekly) Working with clients to troubleshoot and resolve issues, using a ticketing system, multitasking while keeping attention to detail, and providing effective customer service in a timely fashion.

### **Chadwick Financial Advisors**

January 2017 – Present (Services provided as needed) Design and maintenance of a modern company website using WordPress, maintaining IT resources.

#### **New Season in Life**

Summer 2019 (Gig work)

Designed a website from the ground up for a new business that aims to help seniors find information about housing and support services.

#### **Travelers**

Summer 2017 (Summer internship)

Trained on mainframes while completing programming tasks and gaining experience with CICS, IMS, REXX, and other applications.

# **Technical Skills**

Adobe Creative Suite Experienced
WordPress Advanced
Windows/Linux/Mac OS Proficient
Ruby/Rails, Python, Java, C#, C, C++ Proficient
HTML, PHP, CSS, JavaScript, NodeJS Proficient
Git, Github, Version Control Proficient
Mobile App and Game Development Experienced
VMware Software, Virtualization Experienced
System Administration, Repair, Cleanup,
Management (AD, WSUS) Proficient
Software/Hardware Maintenance Proficient

## Soft skills

Customer Service, Public Speaking Problem Solving/Analysis Multitasking, Organization Conflict Resolution Willingness to Learn Approachable Positive Attitude (3)

# **Leadership Experience and Extra-Curricular Activities**

#### **Pathways Media Wall**

August 2017 - June 2018

Managing and creating content on 12-screen Pathways media wall.

# **Student Teaching**

Tutoring and mentoring other students in various subjects and classes.

### **RCOS** (Rensselaer Center for Open Source Software)

September 2019 - Present

Leading a team to develop a replacement polling/question application to the iClicker system currently used at RPI.

#### **RPI Ambulance**

August 2018 - Present

Providing first aid to RPI students and the surrounding area.