

1. Which are the top three variables in your model which contribute most towards the probability of a lead getting converted?

Ans : Being a professional, having acquired information through Welingak website and through references

2. What are the top 3 categorical/dummy variables in the model which should be focused the most on in order to increase the probability of lead conversion?

Ans: People who are employed, get information through the Welingak Website and through references are to be targeted

3. X Education has a period of 2 months every year during which they hire some interns. The sales team, in particular, has around 10 interns allotted to them. So during this phase, they wish to make the lead conversion more aggressive. So they want almost all of the potential leads (i.e. the customers who have been predicted as 1 by the model) to be converted and hence, want to make phone calls to as much of such people as possible. Suggest a good strategy they should employ at this stage.

Ans: They should acquire employment data through job aggregator websites, contact professionals who are young and stuck in the same job, along with spending resources on people who acquire info through the Welingak website

4. Similarly, at times, the company reaches its target for a quarter before the deadline. During this time, the company wants the sales team to focus on some new work as well. So during this time, the company's aim is to not make phone calls unless it's extremely necessary, i.e. they want to minimize the rate of useless phone calls. Suggest a strategy they should employ at this stage.

Ans: They should absolutely not pursue Olark lead sources, Retail managers and people who press the do not email option