# Hannah Nguyen

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## **EDUCATION**

#### NORTH MYRTLE BEACH HIGH SCHOOL

Little River, SC

2019

#### **EXPERIENCE**

NAILS AND SPA

Calabash, NC

#### Nail Technician

August 2020 – December 2022

- Provided nail care services such as manicures, pedicures, and nail artistry to 5+ guests daily while building lasting client relationships through excellent customer service skills.
- Advised clients on the most suitable services, products, and proper care to improve the condition of their nails.
- Cleaned, maintained, and sterilized all work areas, tools, and equipment to keep the treatment room in pristine condition.
- Performed ad-hoc front desk duties, including welcoming clients, answering phone calls, scheduling appointments, and escorting clients to treatment rooms.

NAILS AND SPA

Calabash, NC

# Receptionist

July 2018 – July 2020

- Served as an enthusiastic and welcoming first point of contact for this busy and high end salon.
- Scheduled all appointments and worked with stylists to ensure schedules were pleasing.
- Helped to maintain a clean and inviting salon atmosphere.
- Administered all payments and maintained organized financial records and receipts.
- Handled inquiries about the salon and provided detailed information about the salon offerings.

### **SKILLS & INTERESTS**

Technical: HTML, CSS, JavaScript, Lua, Java

Language: Conversational Vietnamese