Hannah Nguyen

(510) 509-0144 | hbnnguyenn@gmail.com | LinkedIn | GitHub

SKILLS

Languages - JavaScript, TypeScript, Java, Python, Lua, HTML, CSS, SQL

Technologies - React, Node.js, Express, Flask, PostgreSQL, GraphQL, AWS (S3, Amplify, Lambda, DynamoDB), OpenAI API

Tools - React Testing Library, Jest, unittest, Prisma ORM, SQLAlchemy, Git

RELEVANT EXPERIENCE

Software Engineer Intern @ Foqal

San Francisco, CA (remote) | June 2023 - July 2023

- Developed frontend features now in production for Foqal Knowledge, a web application enabling companies to store and access frequently asked questions, utilizing React, TypeScript, and GraphQL
- Implemented multi-selection filtering for tickets based on priority and completion status
- Enhanced the process of assigning tickets by introducing the ability to add premade groups of customer service agents to ticket queues as featured in this <u>Fogal blog post</u>

PROJECTS

<u>Repo</u>

- A Java replication of the Git version control system with essential features including but not limited to staging, committing, pushing, branching, merging, and remote handling
- Utilized data structures such as hashmaps, trees, and graphs to execute commands that scale efficiently with large repo changes and increasingly complex commit histories
- Gained experience designing and implementing a larger software project with emphasis on clean code and documented design choices, changes, and algorithms in a technical write-up

PagePal - Women Who Code Hackathon for Social Good 2023

<u>Demo</u> | <u>Frontend Repo</u> | <u>Backend Repo</u>

- A web app developed within a week to help users improve their reading comprehension skills by providing public domain books, text-to-speech reading for auditory learning, and ChatGPT generated quizzes and word definitions tailored to users' reading level
- Deployed an Express REST API using AWS Lambda to save books to users' libraries in DynamoDB and stream book content in pages at a time
- Created a React frontend hosted on AWS Amplify that utilizes <u>Passage</u> for user authentication

Howdy

Repo

- A cowboy-themed friend-matching app hosted on AWS Amplify developed in collaboration with a partner using React, Express, Node.is, Bootstrap, PostgreSQL and Prisma ORM
- Stood up a REST API recording users' interests and querying potential matches from a database

Bouncy Bun

Demo | Repo

- An endless runner game built with Lua in the Love2D graphics framework with a custom GUI and hand-crafted assets
- Furthered proficiency in object-oriented programming and iterative development

ADDITIONAL EXPERIENCE

Associate Manager @ Nails and Spa

Calabash, NC | August 2019 - December 2022

- Maintained a frictionless environment by fostering effective communication between clients and stylists, resolving conflicts in a professional manner
- Mentored new staff members and ensured adherence to salon standards, customer service protocols, and hygiene practices

EDUCATION

Software Engineering Program @ Rithm School

San Francisco, CA (remote) | July 2023

Relevant Courses

Data Structures @ University of California, Berkeley (audited)