# Herbert Campos-Alvarado

247 Bradley ST · Woodburn, Oregon · 971-302-1812 · wohoforever@gmail.com

### **EDUCATION**

Associate of Science Oregon Transfer in Computer Science

Chemeketa Community College

Woodburn, OR

Phi Theta Kappa Member

High School Diploma

2008-2012

Woodburn Academy of Art, Science, and Technology

Woodburn, OR

#### LANGUAGE SKILLS

- Ability to read, write, speak in English
- Ability to read, write, speak in Spanish
- Ability to translate between English and Spanish languages

### **COMPUTER SKILLS**

- Knowledge of Microsoft Office Suite (Word, Excel, PowerPoint) and freeware office suites (OpenOffice, Libreoffice)
- Comfortable with using a computer and using Internet Explorer and other browsers (Firefox, Chrome)

#### **WORK EXPERIENCE**

Tax Assosiate for H&R Block – 3 years Seasonal (most recent occupation)

- Received training in handling customers private information such as checks, debit/credit cards, tax documents, etc.
- Worked with clients in completing their tax returns which involved an interview with them, as nwereing questions, informing of H&R Block's services, and tips for next year...

Cashier at Fry's Electronics - (June 2016 – October 2016)

- Interacting with customers to ensure the transaction goes by efficiently.
- Received training in customer servince for the ratail environment.

#### OTHER SKILLS

- Attended a two day camp covering various topics such as:
  - Experience speaking to different cultures through their language
  - Anticipate the most common customer responses and being prepared with a response in return
  - Ability to keep track of frequent consumers and recognize their preferences

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## **REFERENCES**

Lorena Gonzalez Co-Worker/Former Supervisor H&R Block

Woodburn Location 1531 N Pacific HWY

Woodburn, OR 97071

Kim Hart Supervisor H&R Block Canby Location 1109 SW 1st Ave Ste E, Canby, OR 97013

(503)927-4429

Ryanne Sprague Supervisor H&R Block

Woodburn Location 1531 N Pacific HWY Woodburn, OR 97071

(503)278-0595

(503)902-0940