下列是進PHD後曾經讀過的論文或研究報告

1. MultiCloud Service：Introducing TM Forum’s approach to managing services built from multiple cloud and machine- machine components  
   檔案連結：https://drive.google.com/folderview?id=0B9UL0t3k\_jZZNk8wdEFtc2JrbDQ&usp=sharing
   1. Multi-Cloud Service Management(2013), TM Forum.
   2. Multi-Cloud Service Management Business Guide(2013), TM Forum
   3. Multi-Cloud Service Management Technical Guide(2013), TM Forum
   4. Multi-Cloud Service Management:Worked Example(2013) , TM Forum
2. ServiceManagement：Including documents, code and models, has been through review cycles due to the inherent complexity in the design and implementation of software and systems  
   檔案連結：https://drive.google.com/folderview?id=0B9UL0t3k\_jZZSXlHNFl2VVZfcm8&usp=sharing
   1. Software Enabled Services Lifecycle Management Metadata Information Agreement(2012) , TM Forum
   2. Software Enabled Services Management Interface Information Agreement(2012), TM Forum
   3. Software Enabled Services (SES) Management Solution and Frameworx Relationships(2012), TM Forum
   4. Simple Management API(2013), TM Forum
   5. TM Forum Frameworx : Implementation Methodology(2010) , TM Forum
   6. Frameworx Governance Platform Exemplar(2012) , TM Forum
3. Business Metrics：It is used by digital service providers and suppliers as standard industry business performance metrics.  
   檔案連結：https://drive.google.com/folderview?id=0B9UL0t3k\_jZZMTd5R3U3STNDUmM&usp=sharing
   1. Business Metrics Scorecard：Concepts & Principles (2013) , TM Forum
   2. Business Metrics Scorecard：Business Metrics Specifications(2013) , TM Forum
   3. Business Metrics Development Guide Business Metrics Development Guide(2013) , TM Forum
   4. BTs Matrix Architecture : Service oriented infrastructure(2008) , TM Forum
4. Intelligent Network Fault Diagnosis：A network system which concerns itself with monitoring a system, identifying when a [fault](http://en.wikipedia.org/wiki/Fault_(technology)) has occurred, and pinpointing the type of fault and its location  
   檔案連結：https://drive.google.com/open?id=0B9UL0t3k\_jZZQnQ3eUZuNVZxQmM&authuser=0
   1. Lv Feng, Li Xiang, Wang Xiu-qing, A Survey of Intelligent Network Fault Diagnosis Technology (2013), 25th Chinese Control and Decision Conferenc
   2. W. Mamun, H. Lutfiyya, D. Kidston and L. Li, Fault Detection in MANETs (2012), IEEE Network Operations and Management Symposium (NOMS)
   3. L. Bennacer, L. Ciavaglia, A. Chibani, Y. Amirat, Optimization of fault diagnosis based on the combination of Bayesian Networks and Case-Based Reasoning (2012), IEEE Network Operations and Management Symposium (NOMS)
   4. H. Mi, H. Wang, G. Yin, H. Cai, Q. Zhou, and T. Sun, Performance Problems Diagnosis in Cloud Computing Systems by Mining Request Trace Logs(2012), IEEE Network Operations and Management Symposium (NOMS)
   5. Y. Gao, X. Zhou, The Design of Network Fault Diagnosis System based on PNN(2010), 2nd International Conference on Future Computer and Communication.