

# Pro Vice-Chancellor Education / EI&A

## Student Satisfaction (Text Analysis)

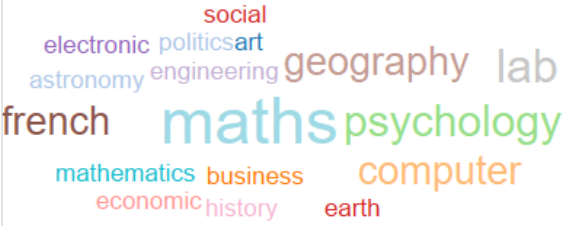
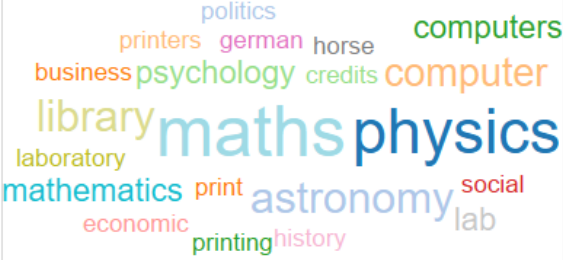
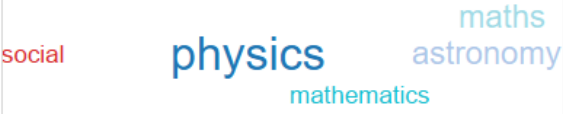
### Report

H. Cho, 31/03/2019

**Outline:** Examine the quality of the student feedback data.

**Results:** Examination of students' feedback has revealed that some of the comments students have provided may have little relevance to the courses they are currently taking. The irrelevant words contained in the students' comments for each course are displayed via word cloud in the figure shown below. The feedback provided by students from BIOL1207 and MATH5650 seems to contain comments that are less relevant to these courses compared to PHYS1231. Re-examination of the data is highly recommended.

#### Text analysis (comparison across schools)

School Code	Course Code	
BIOL	BIOL1207	
MATH	MATH5650	
PHYS	PHYS1231	

Comment broken down by School Code and Course Code. Color shows details about Comment. Size shows sum of Number of Records. The view is filtered on Comment, which keeps 27 members.