

Pro Vice-Chancellor Education / EI&A

Student Satisfaction (Text Analysis)

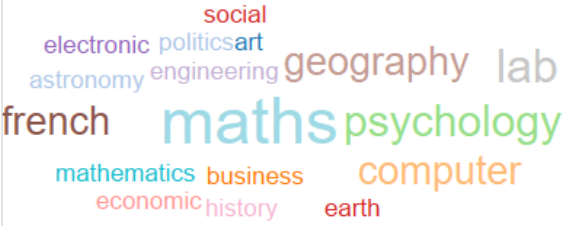
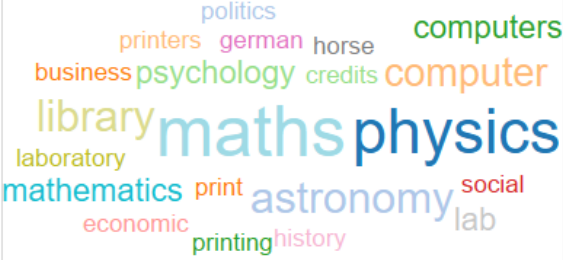
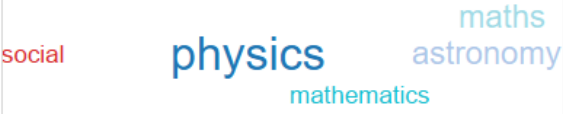
Report

H. Cho, 31/03/2019

Outline: Examine the quality of the student feedback data.

Results: Examination of the student feedback has revealed instances where some comments are not relevant to the corresponding courses (i.e., comments about the library, other course subjects, etc.). The figure below shows some of the irrelevant comments (non-relevant words) provided across the courses via word cloud. As shown below, the feedback provided in BIOL1207 and MATH5650 seems to contain comments that are less relevant compared to PHYS1231. Re-examination of the data is highly recommended.

Text analysis (comparison across schools)

School Code	Course Code	
BIOL	BIOL1207	
MATH	MATH5650	
PHYS	PHYS1231	

Comment broken down by School Code and Course Code. Color shows details about Comment. Size shows sum of Number of Records. The view is filtered on Comment, which keeps 27 members.