

Pro Vice-Chancellor Education / EI&A

Student Satisfaction (Text Analysis)

Report

H. Cho, 31/03/2019

**Outline:** Examine the quality of the student feedback data.

**Results:** Examination of the student feedback has revealed instances where some comments are not relevant to the corresponding courses (i.e., comments about the library, other course subjects, etc.). The figure below shows some of the irrelevant comments (non-relevant words) provided across the courses via word cloud. As shown below, the feedback provided in BIOL1207 and MATH5650 seems to contain comments that are less relevant compared to PHYS1231. Re-examination of the data is highly recommended.

## Text analysis (comparison across schools)

School Code	Course Code	
BIOL	BIOL1207	social electronic politicsart astronomy engineering geography lab french maths psychology mathematics business economic history earth
MATH	MATH5650	printers german horse computers business psychology credits computer library maths physics laboratory mathematics print astronomy social economic printing history
PHYS	PHYS1231	maths social physics astronomy mathematics

Comment broken down by School Code and Course Code. Color shows details about Comment. Size shows sum of Number of Records. The view is filtered on Comment, which keeps 27 members.