

Unit 9 – Reflection:

This week, studying unit 9, which was about 'quality management strategy'. I found this topic to be fascinating and informative. The lecture on the same subject provided excellent insights into the subject matter. In addition to this unit, I spent time researching additional topics related to the subject. However, I encountered a hurdle in finding relevant and valid sources on Google Scholar. Unfortunately, I could not access the most pertinent articles through my university credentials. But, I was determined and found some sources that provided me with the information I needed for my research.

Another crucial point that I gained this week was related to references. A colleague in another module pointed out that my reference style did not follow the guidelines. This week, my tutor also made the same point regarding my reference style and suggested that I use the Mendeley tool and some other tips to improve my references. I am excited to start using Mendeley and amending my references on all my future documents. I am confident that this will make my work more accurate and professional.