

# Hadi Chami

Senior Software Engineer · Project Manager · Engineering Manager

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## Summary

Senior software engineer with over ten years of professional development and management experience. Experienced in building end-user applications, managing a technical team of Engineers, and utilizing different languages, environments, and architectures. Seeking new challenges contributing to a team to create powerful applications that empower users and solve complex problems.

## Technical Knowledge

Languages	Frameworks	Tools	Platforms
C# .NET	.NET 6 / .NET Core	Visual Studio	Windows
SQL	.NET Framework	Visual Studio Code	Linux
Java	ASP.NET	SQL Server	Docker
HTML5 / CSS	ReactJS	Eclipse	Azure
JavaScript	Spring	Dynamics CRM	AWS

## Experience

**Developer Support Manager | LEAD Technologies, Inc. | Charlotte, NC** **2013 – Present**

- Responsible for managing the Technical Support and Documentation departments totaling 12+ developers onshore and offshore
- Designed, managed, and developed multiple projects while managing the departments
- Created project plans, scope documents, statement of works, schedules, and forecasts. Provided timely communications on the impact of the changes and decisions
- Developed best practices and tools for project execution and management
- Advised other departments as a subject matter expert in various technical areas

**Developer Support Engineer | LEAD Technologies, Inc. | Charlotte, NC** **2012 – 2013**

- Supported customer development projects in over 5 different programming languages
- Assisted with development on internal utilities and projects to increase productivity and efficiency

## Projects

**Cloud Services | [services.leadtools.com](https://services.leadtools.com)**

- Designed, developed, and published public Web APIs hosted on Microsoft Azure Cloud Services
- Written in C# .NET and ASP.NET using Azure Blob Storage and Service Bus messages
- Incorporated a SQL Server database with user registration, automatic deduction of page credits, subscriptions and purchasing of credits

**LEADTOOLS Installer | [leadtools.com/downloads](https://leadtools.com/downloads)**

- Designed, developed, and published an installer for the various products available
- Written in WPF using MVVM coding style, XAML and C# .NET
- Incorporated an ASP.NET service and SQL Server database for logging users' activities
- Increased download, installation, and update statistics immediately upon release

**LEADTOOLS Tutorials | [leadtools.com/help/tutorials](https://leadtools.com/help/tutorials)**

- Designed and created website using ReactJS, Styled Components, and React-Bootstrap
- Led both Documentation and Support teams in efforts to create the various tutorials

## Education

**University of North Carolina at Charlotte | Bachelor of Science - Computer Engineering (2012)**