

# Queueing Theory and Simulation, lecture 9

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## 1 Overview

### 1.1 Past

- Construction/simulation and approximation of queueing systems
- Use of sample paths in level crossing arguments to derive  $\lambda(n)p(n) = \mu(n+1)p(n+1)$ , recursion.
- Use of sample paths to obtain insight in the PASTA property  $\lambda(n) = \lambda \implies p(n) = \pi(n)$ .

### 1.2 Now

- Little's law, 5.4
- Simple exact queueing systems, 6.1
- BTW: list of non-trivial typos in the queueing book, see nestor.

### 1.3 Next

- Many applications: 6.2
- Queues with batch arrivals, 6.3
- MG1 queue, motivation behind Sakasegawa's formula, 6.4

## 2 Little's law

### 2.1 Crude population dynamics

For ease, assume

- The Netherlands has (roughly stable) 16 million inhabitants (= average number of people in the system)
- people live on average 80 years (= average sojourn time on this planet)

How many new borns do we have per year? How many people die per week?  $16000000/80 = 200000$  per year  $\approx 4000$  per week.

This is Little's law:  $E[L] = \lambda E[J] \implies \lambda = E[L] / E[J]$ .

### 2.2 Mortality rate USA

- Death rate: 869.7 deaths per 100,000 population, see <https://www.cdc.gov/nchs/fastats/deaths.htm>.
- Should we believe this?
- $100000/870 > 115$  year.
- Can this really be true?
- Two plausible hypotheses :-): They export nearly dead people to other countries, or they hire the RIVM to do the statistics.

### 2.3 Concepts and main observation

$$L(s) = A(s) - D(s) \tag{1}$$

$$T = \text{Time at which system is empty} \tag{2}$$

$$J_k = \int_0^T I_{A_k \leq s < D_k} ds, \quad k \leq A(T) \tag{3}$$

$$L(s) = \sum_{k=1}^{A(T)} I_{A_k \leq s < D_k}, \quad s \leq T \tag{4}$$

$$\implies \tag{5}$$

$$\int_0^T L(s) ds = \int_0^T \sum_{k=1}^{A(T)} I_{A_k \leq s < D_k} ds = \sum_{k=1}^{A(T)} J_k. \tag{6}$$

## 2.4 Taking limits

$$\{T_k\} = \text{Sequence of system empty times} \quad (7)$$

$$\frac{1}{T_k} \int_0^{T_k} L(s) \, ds = \frac{A(T_k)}{T_k} \frac{1}{A(T_k)} \sum_{n=1}^{A(T_k)} J_k \quad (8)$$

$$k \rightarrow \infty \implies \quad (9)$$

$$\mathbb{E}[L] = \lambda \mathbb{E}[J] \quad (10)$$

## 3 PASTA, Little's law, memoryless Combined

### 3.1 M/M/1, expected waiting time

$$\mathbb{E}[L] = \lambda \mathbb{E}[J] \quad (11)$$

$$\mathbb{E}[W] = \mathbb{E}[L] \mathbb{E}[S], \quad \text{memoryless service} \quad (12)$$

$$\mathbb{E}[J] = \mathbb{E}[W] + \mathbb{E}[S] \quad (13)$$

$$\implies \quad (14)$$

$$\mathbb{E}[L] = \lambda(\mathbb{E}[W] + \mathbb{E}[S]) = \lambda \mathbb{E}[W] + \rho \quad (15)$$

$$= \lambda \mathbb{E}[L] \mathbb{E}[S] + \rho \quad (16)$$

$$\implies \quad (17)$$

$$\mathbb{E}[L] = \rho/(1 - \rho) \quad (18)$$

### 3.2 M/M/1 stationary distribution

$$\lambda(n)p(n) = \mu(n+1)p(n+1) \quad (19)$$

$$(20)$$

For the M/M/1 queue:  $\lambda(n) = \lambda, \mu(n) = \mu \implies$

$$p(n) = \frac{\lambda}{\mu} p(n-1) = \rho p(n-1) = \rho^n p(0) \quad (21)$$

$$1 = \sum_{n=0}^{\infty} p(n) = p(0) \sum_{n=0}^{\infty} \rho^n = \frac{p(0)}{1 - \rho} \quad (22)$$

$$\implies \quad (23)$$

$$p(0) = 1 - \rho \implies p(n) = (1 - \rho)\rho^n \quad (24)$$

### 3.3 Specific queueing systems, 6.1

Recall:

- M/M/1:  $\lambda(n) = \lambda, \mu(n) = \mu$ .
- M/M/ $\infty$ :  $\lambda(n) = \lambda, \mu(n) = \mu n$ .

- $M/M/c$ :  $\lambda(n) = \lambda, \mu(n) = \mu \min\{n, c\}$ .
- $M/M/c/c$ :  $\lambda(n) = \lambda \cdot 1_{\{n \leq c\}}, \mu(n) = \mu \cdot n$ .

Do the exercises of 6.1