Heuristics - Planning Meeting Agenda

These 12 heuristic questions are intended to provoke thought and ideas when designing or choosing a test tool. Use the checklist below to guide a conversation about which of the questions you agree you understand the answers to, and which you need to deep dive into.

H01. Why do we need this tool?	
H02. Who will use or be affected by the tool?	
H03. What previous experiences do people bring to the tool?	
H04. What communication needs or preferences do people have?	
H05. Is the learning goal "tool mastery" or "task completion"?	
H06. What learning preferences do people have?	
H07. Where will the tool be used?	
H08. What workflows will the tool be part of?	
H09. What risks are associated with those workflows?	
H10. What autonomy of work styles is allowed in those workflows and teams?	
H11. When will the tool be used?	
H12. How long will the tool be used?	

Additional information about each heuristic is on the GitHub repository That includes explanations, sub-questions, usage scenarios, flowcharts.