

## Heuristics - Planning Meeting Agenda

These 12 heuristic questions are intended to provoke thought and ideas when designing or choosing a test tool. Use the checklist below to guide a conversation about which of the questions you agree you understand the answers to, and which you need to deep dive into.

<a href="#">H01. Why do we need this tool?</a>	
<a href="#">H02. Who will use or be affected by the tool?</a>	
<a href="#">H03. What previous experiences do people bring to the tool?</a>	
<a href="#">H04. What communication needs or preferences do those people have?</a>	
<a href="#">H05. Is this person's learning goal "tool mastery" or "task completion"?</a>	
<a href="#">H06. What learning preferences do those people have?</a>	
<a href="#">H07. Where will the tool be used?</a>	
<a href="#">H08. What workflows will the tool be part of?</a>	
<a href="#">H09. What risks are associated with those workflows?</a>	
<a href="#">H10. What autonomy of work styles is allowed in those workflows and teams?</a>	
<a href="#">H11. When will the tool be used?</a>	
<a href="#">H12. How long will the tool be used?</a>	

[Additional information about each heuristic is on the GitHub repository](#) That includes explanations, sub-questions, usage scenarios, flowcharts.