# CrashAlert: Enhancing Peripheral Alertness for Eyes-Busy Mobile Interaction while Walking

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### **ABSTRACT**

Using a mobile device while walking (e.g. texting, web browsing) can lead to dangerous outcomes, such as colliding into obstacles or other people. To avoid such risks we introduce CrashAlert, a novel system that augments a mobile device with a depth camera to extend the user's peripheral awareness by providing visual cues of the environment in a minimal footprint display on the device. CrashAlert aims at enhancing peripheral alertness by giving distance and location information of obstacles in the user's path. We present the design and early feedback of CrashAlert. An initial study outside the lab environment showed that with CrashAlert users improve their handling of potential collisions, dodging/slowing down for simple ones while lifting up their head for more complex situations. Qualitative results outline the value of depth information, identify different ways in which the system supports navigation, and point out an increased perception of safety and walking speed. Finally, we outline future research directions.

**ACM Classification:** H5.2 [Information interfaces and presentation]: User Interfaces. - Graphical user interfaces.

**Keywords:** Eyes-busy interaction, obstacle avoidance, texting and walking, walking user interfaces.

# INTRODUCTION

Mobile device users habitually multi-task (e.g. texting, browsing the web) while walking. Walking user interfaces [3] has emerged with the goal of exploring methods to assist walking users with tasks that require a high degree of visual attention or *eyes-busy interaction*, aiding them in being more efficient and accurate with tasks such as textentry. These explorations include audio feedback [1], enlarged soft buttons [3], two-handed chorded keyboard input with a stylus [10], and adaptive methods to compensate for extraneous movement [2].

However, these systems focus on task efficiency rather than user safety. Eyes-busy interactions limit much of the user's peripheral vision, resulting in users tripping onto curbs, walking into traffic or deviating from their intended path [4,5,9]. In 2008, eyes-busy interaction while walking led to a twofold increase from the previous year, in emergency

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related accidents [7,6]. This has forced municipalities to consider safety policies that ban mobile device usage while walking [9]. Policy making aside, technological support for safer walking and multi-tasking is unexplored.

In this paper, we introduce *CrashAlert*, a system aimed at improving safety while on the move. CrashAlert captures and displays information beyond the user's peripheral view using a depth camera attached to a mobile device (Figure 1). CrashAlert scans the environment for obstacles on the user's path, and alerts users about the position of the closets obstacles in a small-footprint display on the mobile device.

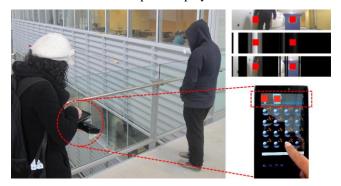


Figure 1 – CrashAlert senses environmental obstacles through a depth camera and informs the user of their positions. (bottom) User walking; (top-left) Peripheral objects displayed in an ambient display; (top-right) Various visual transformations available in CrashAlert with an alert in red.

We studied the impact of CrashAlert in a collision-prone environment in the 'wild'. Eight participants walked through a cafeteria during busy hours. Results show that participants were able to easily interpret our visual alerts, use them to avoid dodge or slow down for certain obstacles and lifted their head in more complex situations. Participants also showed different strategies on how to use the system (follow the dark, follow the alert). Finally, participants felt safer using CrashAlert.

The main contribution of this paper is a demonstration that augmenting a mobile device with additional sensors, such as a depth sensing camera along with a minimal-footprint visual display of the sensor's data can assist users in eyesbusy interaction while walking. This contribution comes in three parts: 1) a mobile system, CrashAlert, augmented with both a color and a depth camera, 2) a set of visualizations aimed at minimizing screen space and optimizing relevant information, and 3) a study of CrashAlert showing improved handling of potential collisions and an increased perception of safety.

## **RELATED WORK**

Considerable research has looked into scanning the environment for aiding the navigation of the visually-impaired [8] and robots [REF]. For the visually-impaired, these systems rely on audio or vibro-tactile cues [11], in order to alert users about salient features, such as pedestrian crossings [12]. For robot navigation these systems look at building a representation of the space for the robot to plan its route [REF]. In both cases the information is not delivered visually which is the focus of our work.

### INFORMATIVE FIELD OBSERVATIONS

In order to inform our design we observed people walk while interacting with their mobiles in an indoor university cafeteria. We recorded the holding angle of the device, the number of hands used, the number of steps taken before lifting their heads (to detect on-comers and obstacles), the type of obstacles they most commonly avoided, patterns in walking speed and how many steps they took while typing. These observations led to the following considerations:

C1 – Collisions: People typically slowed down when reaching a crowded area or around obstacles on their route. In most cases the person would be the cause of a collision and not the other passersby. Therefore, the system should help users avoid collisions located on their path.

**C2** – **Fallback to vision:** Navigating and dodging obstacles without lifting the head is a common practice. However, people fallback to vision in complex situations. Therefore, the system should prompt users so they lift their heads in order to sort out complex situations.

# **CRASHALERT**

Figure 2 presents CrashAlert, a system designed to provide users with ambient visualizations and visual alerts to help them avoid obstacles while on the move. CrashAlert uses both a depth and a normal camera to capture a region in front of the user but outside their field-of-view. These images are processed and presented to the user on the mobile device. CrashAlert has two main components: an ambient visual band and visual alerts for near-by objects. The ambient visualization seeks to convey a glance-able representation of the elements in front of the user, so the user gains an awareness of elements outside their field-of-view (C1). The visual alerts are generated from the depth image for objects that are as close as 2 meter away from the user. Their appearance (a bright red square in the position of collision, Fig 3) is easily noticeable by the user, prompting them to raise their head to better cope with obstacles (C2). While tactile feedback could also be an option, we discarded it because as shown by Brewster et al. [REF] the benefits of tactile feedback are obscured by the variations of the environment, like the mobile scenario we are studying.

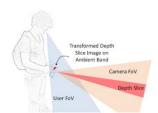




Figure 2 – (left) A depth camera assists in extending the user's limited peripheral view. Minimal processing on the depth image, can reveal salient information about the environment. (inset) Hardware components in CrashAlert.

In order to come up with different visualizations we run a design workshop with eight participants where we presented 11 visualizations. Participants could interact with the system and the visualizations. Figure 3 presents the three different ambient visualizations we selected: a) color image, b) depth image, and c) masked image. The *color* image is simply a slice of the color picture taken with the color camera (see figure 3a). The *depth* image is obtained by applying a binary threshold to the depth capture for a fixed distance (5 meters) and assigning the max value of each column to all of its pixels (see figure 3b). The *masked* image uses the depth image as a mask on the color image; this way it shows the full color version of the closest objects on a black background (see figure 3c).



Figure 3 – (best seen in color) (top) Ambient band visualization based on given scene.

# **Implementation Details**

Hardware. CrashAlert is a prototype built with an Acer A100 7'' tablet computer, a laptop computer, and a Microsoft Kinect. The laptop is carried in a backpack together with a 12 volt battery to power up the Kinect in a mobile setting. The laptop receives images from the Kinect via USB, processes and transforms them, and sends them to the tablet via Bluetooth. The tablet receives images at a rate of approximately 10-11 frames per second. *Software*. The laptop runs a .NET C# application which interfaces with the Kinect, processes the images with OpenCV, and communicates them over Bluetooth. The tablet application is an Android 2.3.3 application with normal Bluetooth permissions.

## **EVALUATION AND USER FEEDBACK**

Our experiment was designed to observe the participants safety behaviors when using CrashAlert. We recruited university students who habitually text and walk. Eight volunteers (6 male, 2 female, mean age of 25.5 years) from various disciplines. All participants text while walking, although they agreed that such practice is dangerous, with an average of over a dozen collisions reported in the last year.

We designed a within-subjects experiment in which participants were exposed to four conditions: (1) None or No feedback (None), (2) Camera alone (CA), (3) Depth Image (DI) and (4) Image with Mask (IM). Conditions were counter-balanced with a Latin-square experimental design. The camera was fixed at a 0° angle and participants were asked to keep the tablet horizontal. The depth slice covered the middle-low 2/5 of the depth and normal images.

### **Task and Procedure**

We asked participants to play a whack-the-mole game, while walking through the university cafeteria. Each trip consisted of starting the walk at the near-by bookstore and looping around the entire food court. Each trial consisted of one loop around this path. Participants were asked to walk as normally as possible while playing the game. Their objective was to tap on as many moles as possible during their trajectory. Participants were asked to naturally avoid collisions with people and obstacles. We ensured that participants would face at least four collisions during each trial. This was achieved by asking an 'actor', unknown to the participant to provoke potential collisions. The 'actor' would cut the participants' path orthogonally, would stop right in front of them, would come toward them at a fast pace, or would walk with them but then immediately swerve in their lane. Participants also face obstacles from other people and objects in the cafeteria. The experimenter recorded participants' behavior during any potential collision.

We captured the user's total walking time, the number of moles they 'hit', as well as the number of times they performed a 'dodge/slow down', a 'heads-up', a 'full stop', and a 'bump'. Each experiment lasted roughly half an hour. Each condition was done twice, resulting in 8 participants x 4 conditions x 2 trials = 64 trials in total. We also interviewed the participants between trials and at the end of the experiment, and collected data (5-step likert scale) about their perceived safety, efficiency, alertness, walking speed, understandability and glance-ability of each condition. If a mole was not hit within 2.5 secs we recorded an error and the mole was shown as being destroyed.

Participants wore the backpack containing the battery pack to which the Kinect was connected. They were first explained the task and were briefly explained the visualizations. We did not inform them of the planned collisions and asked them to behave naturally while trying to hit moles in the game as efficiently as possible. Participants walked through the cafeteria as per the assigned path. They completed 2 trips around the path or trials per condition.

## **Quantitative and Qualitative Results**

Each trial lasted 130.5 seconds on average (sd = 20.8) with an average number of 246.25 moles whacked per trial (sd = 42.4), and an average error rate of 0.64% (moles missed, sd = 1.37%). Moreover, participants whacked moles at an average rate of 1.91 moles/second (sd = 0.04). There were no significant differences between conditions on the number of moles hit or error rate. Therefore the wide spread in the number of moles per trial is explained by the wide spread in completion time. For the total 64 trials we registered 721 instances of possible collisions with an average of 11.26 (sd = 2.96) per trail (only 4 were caused by the actor) and 180.25 (sd = 8.84) per condition.

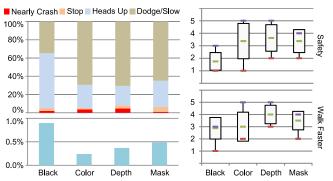


Figure 5 – (left-top) User navigation patterns broken down into % of total near crashes, full stops, heads-up and dodges. (left-bottom) No significant difference in error rates among techniques. (right) User rankings for their perception of Safety, Efficiency, and Alertness with each system.

We used the univariate ANOVA test and the Bonferroni correction for post-hoc pair-wise tests for our analysis. Figure 5 shows an overview of the results. Figure 5-left-top shows the percentage distribution of collision handling maneuvers (dodge/slow-down, heads up, stop before crash, near crashes) for each condition. Results showed a main effect on the number of dodge/slow-downs ( $F_{3,21} = 3.694$ , p < 0.03) and head ups ( $F_{3,21} = 10.553$ , p < 0.01). Post-hoc analysis showed difference only between the no-feedback condition and all the others, but not between them. These results show that while using CrashAlert participants avoided more obstacles by dodging rather than by heads up. Moreover, this better handling came at no cost in playing the game (no significant difference in error rate – figure 5-left-bottom).

For the qualitative ratings we used the Friedman  $\chi^2$  test. Results (see figure 5-right) showed that, when using CrashAlert, participants felt more safe ( $\chi^2(3) = 9$ , p = 0.029) and had a perception of walking faster ( $\chi^2(3) = 10.385$ , p = 0.016). There were no main effects on the other factors.

We interviewed each participant after each condition and had a longer debriefing after the whole experiment. We coded their answer (19 tags) into 4 topics: abstraction, navigation, alerts, and technical improvements. We discuss only the first three. In terms of the *abstraction* level, participants said that even though the color and the masked images provide higher levels of detail they were harder to read, requiring more attention and generating more stress when executing the task (even though we did not find any significant impact in performance); for example P8 said "I have to check the [color] image much more and longer". In contrast, the depth images were found easier to read "at a glance"; for example P7 indicated that "[with the depth image] I can see the [thin] veranda which I couldn't in the color image". Moreover, participants reported depth images as falling into the background to the point some were not sure whether they used them.

Participants talked about the different ways that CrashAlert enhances their current *navigational* senses (sound, peripheral view and knowledge of the environment) beyond simply alerting about obstacles and potential collisions: (1) allows participants to walk toward the dark regions shown on the ambient band and (2) appropriate the alert. Some participants found it useful to simply relax and follow the darker areas of the depth images, as they trusted that these areas would not have obstacles. In a different situation, when walking through a narrow and crowded corridor, a participant knew the person in front of her (shown with an alert due to proximity) was walking in the same direction and so she decided to follow the position of the alert to way-find through the crowd.

Finally, participants also noted that a system based only on alerts (no color, masked, or depth images) would already be an advantage compared to having nothing. Moreover, participants indicated the need for different *alert types*. One such type is alerts based on direction and speed; for example, participant 1 said "I couldn't tell whether people where coming toward me or moving further away". Another type of alert would be based on the type of object (static or moving object) and their related hazard estimation; for example P3 noted "[I would like to see] a significance level indication of obstacles like how much danger if collision occurs", and P5 said "perhaps I could be alerted about different objects in different ways... moving people and static chairs require me to take action differently considering time and predictability".

## **DISCUSSION AND CONCLUSIONS**

This initial exploration has several limitations: a low image rate (10-11 fps), a static slice, a bulky hardware set-up, and naïve detection of obstacles (distance-based). However limited, this prototype showed the value of this kind of system for improving the safety of an everyday activity. Future work should investigate alternative visualizations, differences between visualizations, other modalities of feedback,

task complexities, dynamic selection of the camera slice, scene analysis and object recognition (type, direction, speed, etc).

We presented CrashAlert, a mobile device augmented with a depth sensing camera that shows users out-of-periphery objects in their path while walking. CrashAlert shows salient information such as distance and position about object on the user's path. The information is displayed on a minimal footprint ambient band on top of the device's display. Study results show that users felt safer with our system and used it to help navigate around the environment. There was also no negative impact on performance, showing that even minimal environment information outside the user's periphery can provide for safer usage of mobiles while walking.

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