

FOX CHASE CONDOMINIUM I, II, III

Tuesday, July 16, 2019

Dear Residents:

I hope you are all having a wonderful day. I want to take this time to give you an explanation due to the landscaping service that has not been completed, while as we know, during this time of year the grass grows at a rapid pace.

The company that we had, Mitchell's Lawn LLC., has been contacted twice and sent photographs of several broken sprinklers and power lines that have not been repaired. On June 5, after no solution was provided, the board of directors ordered to cancel their services. On June 12, I sent a letter with proof of receipt, as is necessary in these cases, giving them until August 1 to complete their services, after politely explaining the reason for our decision. We continue to wait for them until the indicated date of August 1st. Today, (day 10) when I proceeded to call them to know when they will be coming to complete the services, Mr. Mitchell told me that they had decided to not come anymore, but that he would call Alba who was the one who dispatched the men to provide us with more information. I spoke with Alba and she told me that they had made the decision to no longer come to provide their services on this past weekend. When I asked him why they had not mentioned anything to me, they were not able to provide an explanation.

I contacted another company that promised to come next Tuesday, the 16th, as they had no availability for an earlier date.

I feel the inconvenience caused by Mitchell's Lawn LLC shows the company handles business without ethics, seriousness and no degree of professionalism. Attach the cancellation letter with proof of receipt.

June 12, 2019

Fox Chase Condominium
8605 N W 8th Street
Miami, Florida 33126

To: Mitchell's Lawn LLC



This letter is to advise you that effective August 1, 2019 the Fox Chase Association is cancelling your services. This is due to the ongoing carelessness of your employees that have damaged our irrigation systems on multiple occasions.

We have provided notice of the problem to you on at least two occasions and the problem continues. Most recently on the last service June 5, 2019 the irrigation systems was damage again by your employees. I verified that damage on June 6, 2019.

Sincerely,



Jose Romero

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY																
<ul style="list-style-type: none">■ Complete items 1, 2, and 3.■ Print your name and address on the reverse so that we can return the card to you.■ Attach this card to the back of the mailpiece, or on the front if space permits.	<p>A. Signature </p> <p>B. Received By (Printed Name) </p> <p>C. Date of Delivery</p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p>																
<p>1. Article Addressed to: <i>Mitchell's Lawn, LLC</i> <i>15665 SW 117 Ave</i> <i>Miami, FL 33177</i></p>																	
<p>2. Article Number (Transfer from service label)</p>	<p>3. Service Type</p> <table border="0"><tr><td><input type="checkbox"/> Adult Signature</td><td><input type="checkbox"/> Priority Mail Express®</td></tr><tr><td><input type="checkbox"/> Adult Signature Restricted Delivery</td><td><input type="checkbox"/> Registered Mail™</td></tr><tr><td><input type="checkbox"/> Certified Mail®</td><td><input type="checkbox"/> Registered Mail Restricted Delivery</td></tr><tr><td><input type="checkbox"/> Certified Mail Restricted Delivery</td><td><input type="checkbox"/> Return Receipt for Merchandise</td></tr><tr><td><input type="checkbox"/> Collect on Delivery</td><td><input type="checkbox"/> Signature Confirmation™</td></tr><tr><td><input type="checkbox"/> Collect on Delivery Restricted Delivery</td><td><input type="checkbox"/> Signature Confirmation Restricted Delivery</td></tr><tr><td><input type="checkbox"/> Insured Mail</td><td></td></tr><tr><td><input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</td><td></td></tr></table>	<input type="checkbox"/> Adult Signature	<input type="checkbox"/> Priority Mail Express®	<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail™	<input type="checkbox"/> Certified Mail®	<input type="checkbox"/> Registered Mail Restricted Delivery	<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Return Receipt for Merchandise	<input type="checkbox"/> Collect on Delivery	<input type="checkbox"/> Signature Confirmation™	<input type="checkbox"/> Collect on Delivery Restricted Delivery	<input type="checkbox"/> Signature Confirmation Restricted Delivery	<input type="checkbox"/> Insured Mail		<input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)	
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