

Capítulo 2: ¿Cuál es la historia que construiremos?

Aprendiendo Bluemix & Blockchain

Bob Dill, IBM Distinguished Engineer, CTO Global Technical Sales

David Smits, Senior Certified Architect, IBM Blockchain



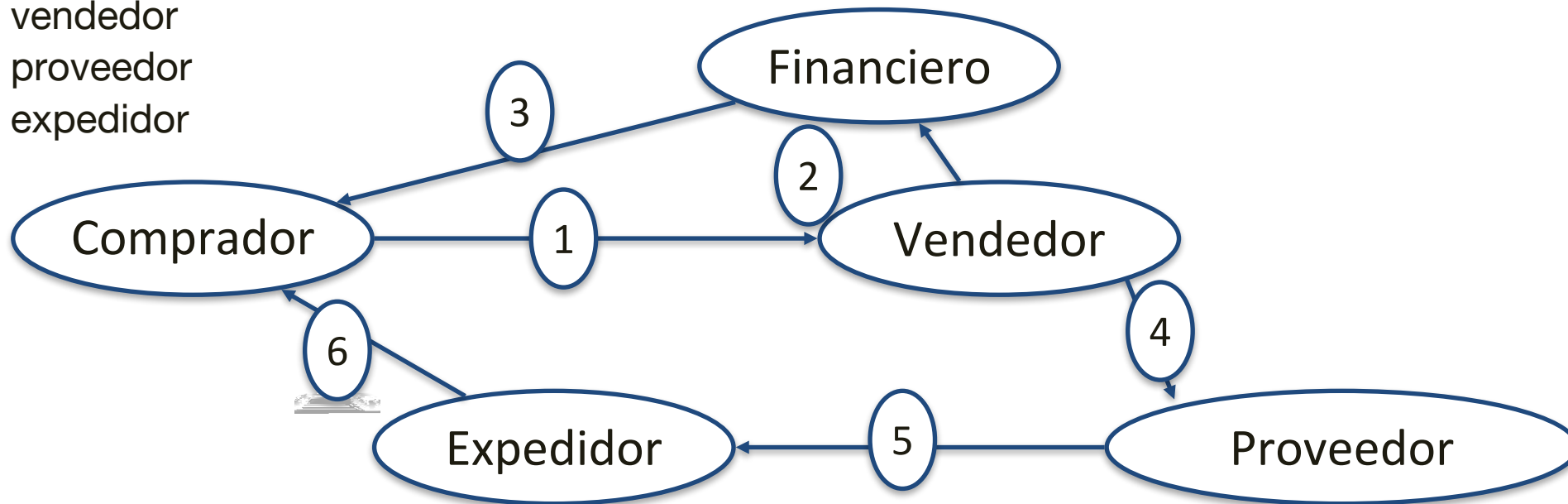
El plan: capítulos de 30 minutos con una o dos horas de práctica

Capítulo 1	¿Qué es Blockchain? Revisión general del concepto y arquitectura
Capítulo 2	¿Cuál es la historia que construiremos?
Capítulo 2.1	Arquitectura para la historia
Capítulo 3	Preparar ecosistema para desarrollo local de Hyperledger Fabric V1
Capítulo 4	Construir y probar la red
Capítulo 5	Experiencia de usuario para el administrador
Capítulo 6	Soporte para el comprador y experiencia de usuario
Capítulo 7	Soporte para el vendedor y experiencia de usuario
Capítulo 8	Soporte para el proveedor y experiencia de usuario
Capítulo 9	Soporte para el expedidor y experiencia de usuario
Capítulo 10	Soporte de “Finance Company” y experiencia de usuario
Capítulo 11	Combinando para demostración
Capítulo 12	Eventos y automatización para demostración

Resolución de disputas para una organización financiera

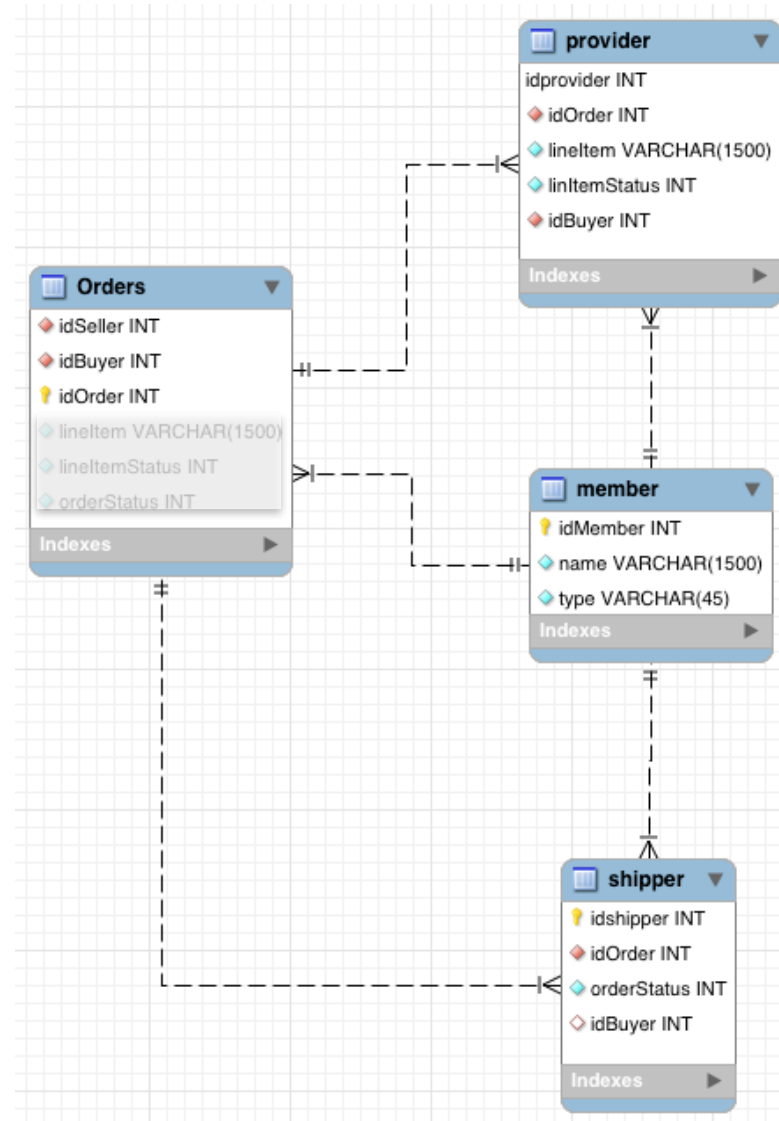
- Resolver disputas requiere reunir y correlacionar hechos de múltiples partes. Este es un lento, laborioso e intensivo esfuerzo que representa más de \$100M en cualquier punto del tiempo.
- En este ejemplo, las partes son:
 - La organización financiera
 - El comprador
 - El vendedor
 - El proveedor
 - El expedidor

1. Solicitar producto
2. Solicitar pago
3. Cuenta de débito
4. Solicitar envío directo del proveedor
5. Solicitar embarque
6. Entrega de producto



Modelo de datos

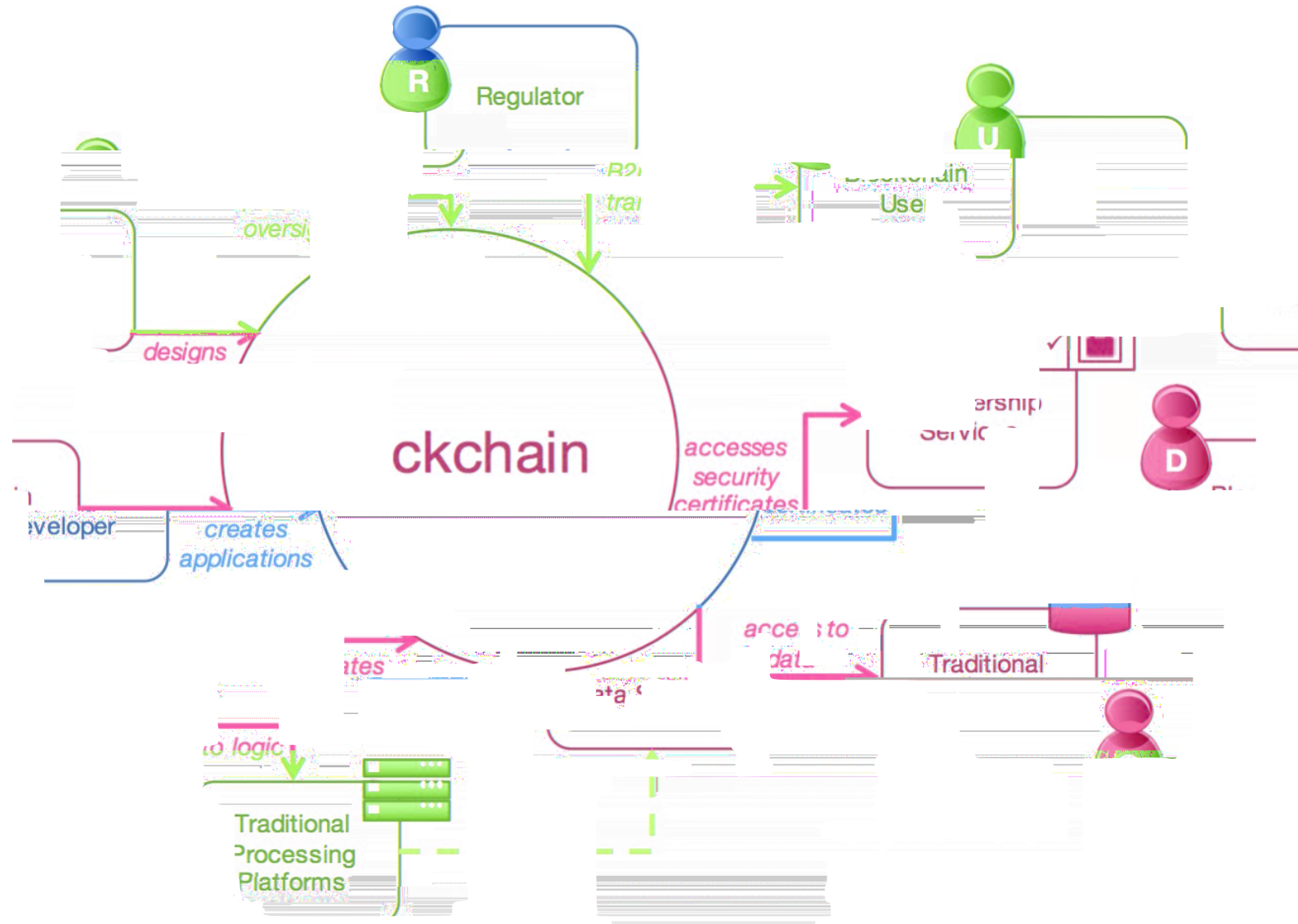
- Una orden tiene estatus de:
 1. Solicitada
 2. aProveedor
 3. aExpedidor
 4. Embarcando
 5. Entregada
 6. Pagada
 7. enDisputa
- Un artículo tiene estatus de:
 1. Solicitada
 2. aProveedor
 3. aExpedidor
 4. Embarcando
 5. Entregada
 6. Ordenada











Las historias básicas

- Como una organización financiera, quiero ver el estatus relacionado a lo financiero en cada orden ejecutada por mis clientes cuando utilizan mis servicios de crédito instantáneamente y en tiempo real.
 - Esto me permitirá administrar la resolución de disputas desde mi teléfono inmediatamente, en lugar de tomar múltiples semanas para resolver una disputa.
- Como vendedor, quiero ver la orden, el estatus de embarque y financiero de cada venta en el sistema.
- Como comprador, quiero ver el estatus en tiempo real de cada orden.
- Como comprador, quiero ser capaz de iniciar una disputa con un solo clic y proveer toda la información necesaria a mi organización financiera.
- Como manufacturero, quiero ser capaz de ver todas las órdenes abiertas y el estatus de embarque de todas las órdenes.
- Como expedidor, quiero ser capaz de interactuar con este sistema con el menor cambio posible en mi proceso.

Actors in a blockchain solution



Actors in a blockchain solution

Blockchain Architect		Responsible for the architecture and design of the blockchain solution	Chapter 1 & 2.1
Blockchain User		The business user, operating in a business network. This role interacts with the Blockchain using an application. They are not aware of the Blockchain.	Financing Co, Buyer, Seller, Shipper, Provider
Blockchain Regulator		The overall authority in a business network. Specifically, regulators may require broad access to the ledger's contents.	Finance Co.
Blockchain Developer		The developer of applications and smart contracts that interact with the Blockchain and are used by Blockchain users.	Chapters 3-12
Blockchain Operator		Manages and monitors the Blockchain network. Each business in the network has a Blockchain Network operator.	Chapters 4 & 5
Membership Services		Manages the different types of certificates required to run a permissioned Blockchain.	Chapters 4 & 5
Traditional Processing Platform		An existing computer system which may be used by the Blockchain to augment processing. This system may also need to initiate requests into the Blockchain.	Outside the Tutorial
Traditional Data Sources		An existing data system which may provide data to influence the behavior of smart contracts.	Supplied in Tutorial

Blockchain in a nutshell

Append-only distributed system of record shared across business network

Shared ledger

Smart contract

Business terms
embedded in
transaction database
and executed with
transactions

Ensuring appropriate
visibility; transactions are
secure, authenticated
and verifiable

Privacy

Trust

Transactions are
endorsed by
relevant participants

Broader participation, lower cost, increased efficiency

Industrial Blockchain – IBM's Perspective

Private and permissioned (not public)

- Private = known set of participants in a business network, known identity
- Permissioned = members need to fulfill criteria to join
- (Public = open set of participants, anonymity)

Appropriate consensus

- Mechanism by which participants agree on state of shared ledger.
- Public needs heavyweight consensus for anonymous participants
- Known participants opens up other forms (e.g. participant bonds)

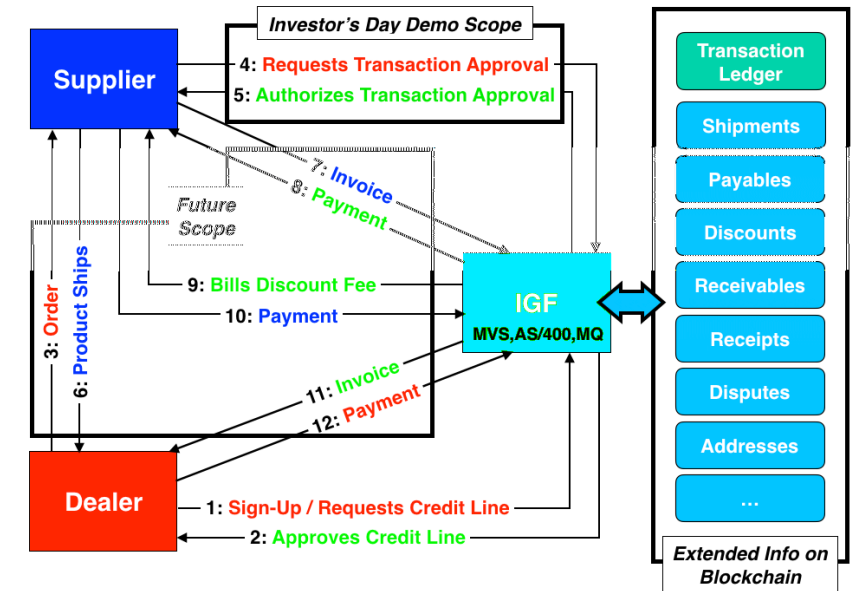
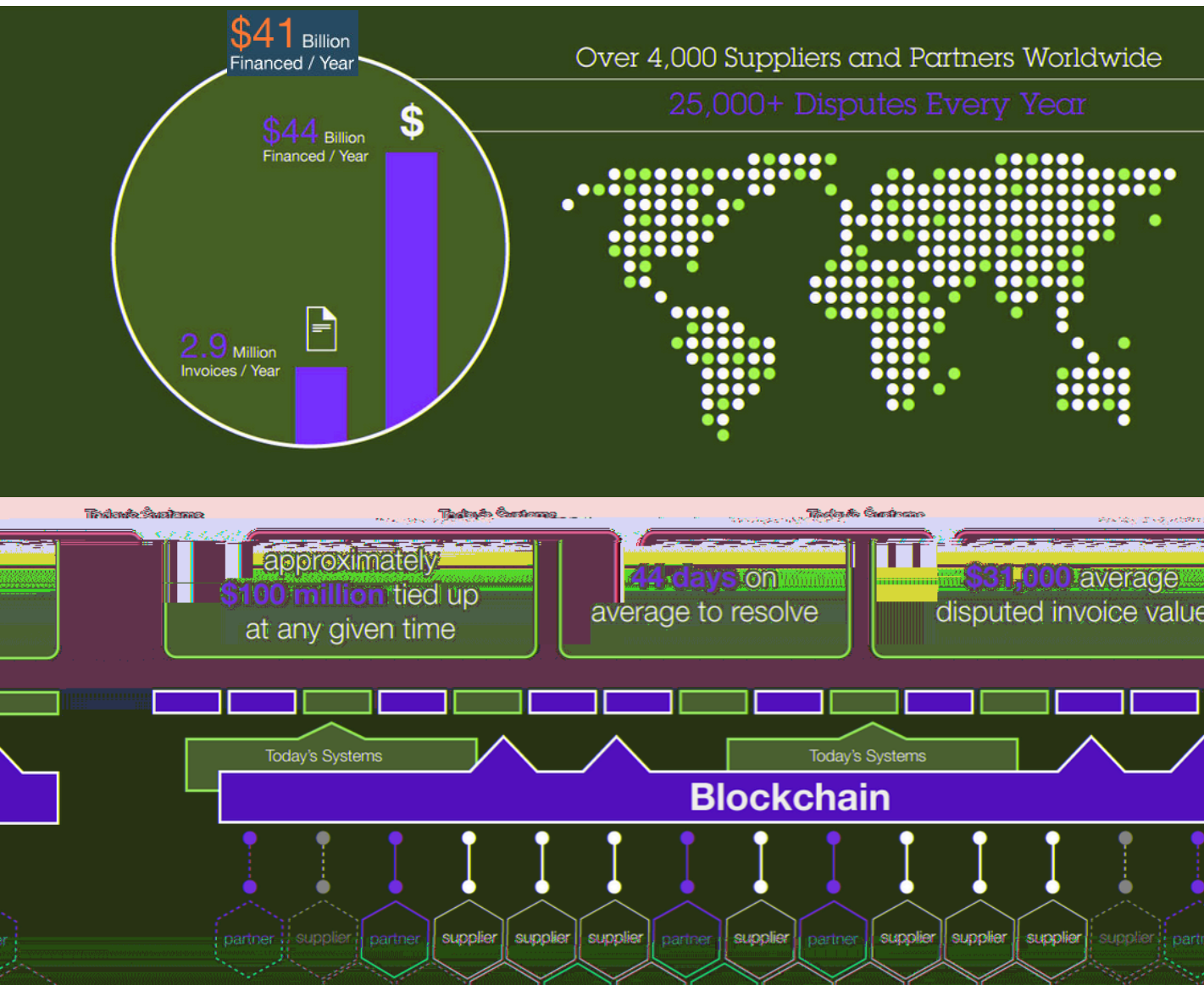
Privacy through cryptography

- Transaction privacy
- Participant identity & trading privacy

Compliance and audit

- Current spend can be vastly reduced
- Automated processes possible

Blockchain for IBM Global Financing



- Immutability / non-repudiability of Blockchain ledger
 - Comprehensive view of all operational data
- Less disputes, faster settlement
 - Free flow of capital between parties
- Distributed and replicated
 - Less outages, highly extensible

Blockchain for IBM Global Financing

A

,

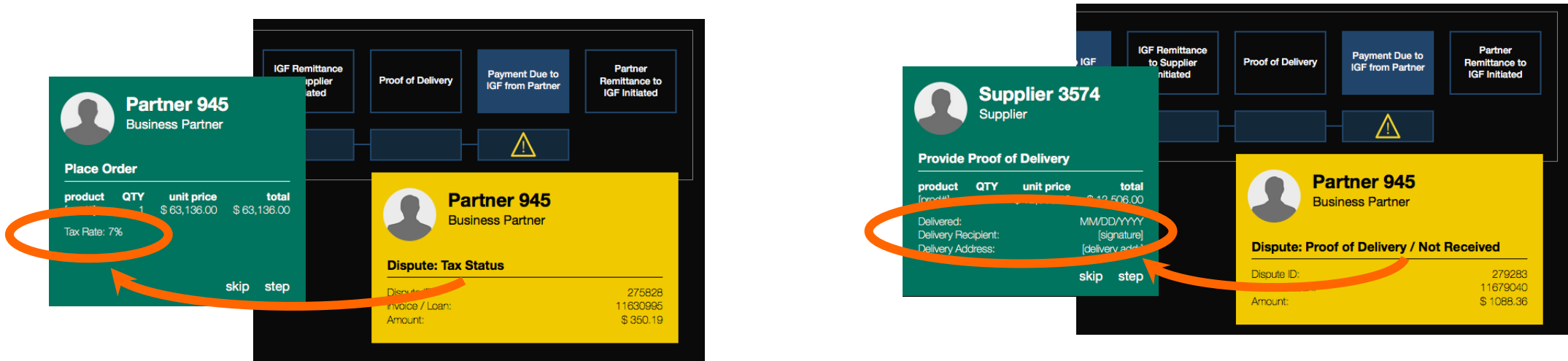
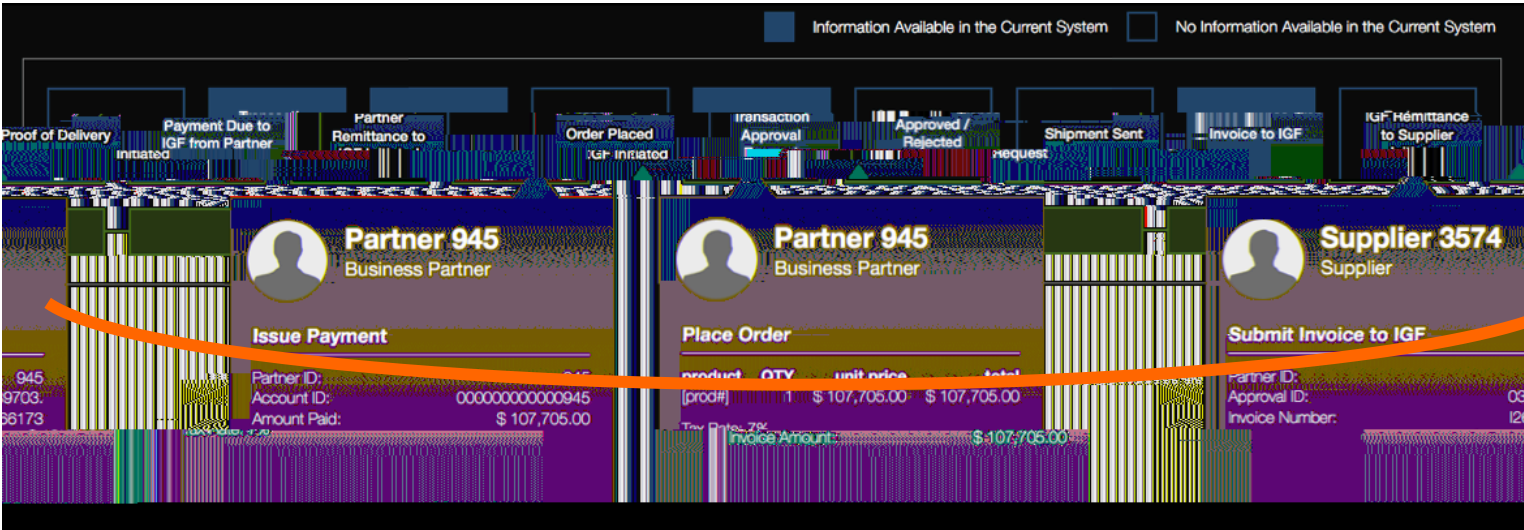
-

,

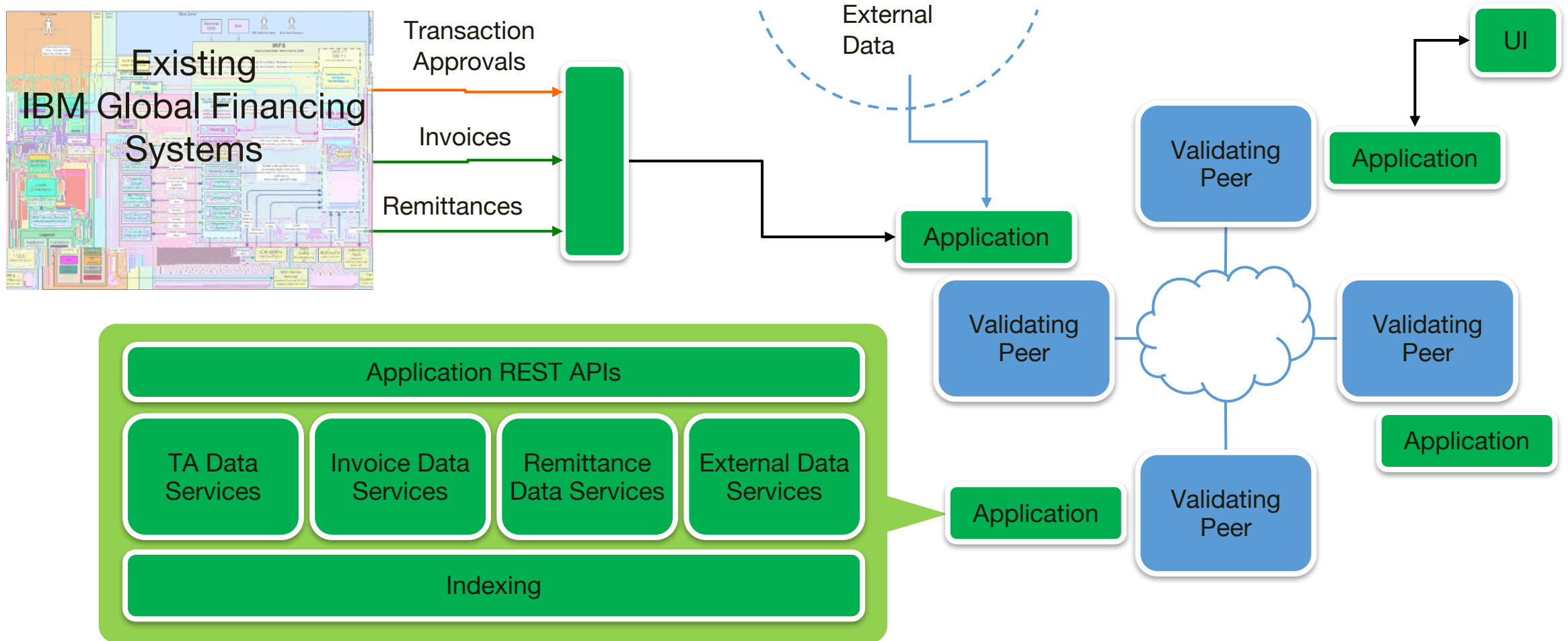
P

,

IGF



Blockchain for IBM Global Financing



Blockchain data for dispute resolution

Data recorded in the Blockchain can improve resolution time for common disputes

Dispute Reason	Data Recorded in Blockchain			
	PO	Shipment	Proof of Delivery	Invoice
Shortshipped Order by Part Quantity or by Box	Line item and quantity info	Shipment line items and quantities		
Proof of Delivery			Proof of Delivery	

Benefits and next steps

Potential benefits

- Reduction in disputes and dispute resolution cycle time (initial estimates of 10%), leading to:
 - Better customer satisfaction
 - Differentiation from your competitors
 - Reduced costs associated with dispute resolution

What can I do to get ready?

- Prepare for availability of data to be shared on the Blockchain:
 - Order information
 - Shipping information
 - Receipt of shipment
 - Additional information that would benefit your partners

Seller

Provider

Buyer

Financ
e

Shipper



Seller

Finance

Provider

Shipper

Buyer



Order Placed

Transaction
Approval
Request

Approved/
Rejected

Shipment Sent

Invoice to IGF

IGF Remittance
to Supplier
Initiated

Proof of Delivery

Payment Due to
IGF from Partner

Partner Remittance
to IGF Initiated

LEDGER



The Plan: 30 minute chapters with an hour or two of practice

Chapter 1	What is Blockchain? Concept and architecture overview
Chapter 2	What's the story we're going to build
Chapter 2.1	Architecture for the story
Chapter 3	Set up local Hyperledger Fabric V1 development environment
Chapter 4	Build and test the network
Chapter 5	Administration user experience
Chapter 6	Buyer support and user experience
Chapter 7	Seller support and user experience
Chapter 8	Provider support and user experience
Chapter 9	Shipper support and user experience
Chapter 10	Finance company support and user experience
Chapter 11	Combining for demonstration
Chapter 12	Events and automating for demonstration