

## Henrique Cesar Custodio

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### Cloud Support Engineer - Canonical

#### Cloud Engineering Skills

- Cloud/DevOps: AWS, Docker, Kubernetes
- Systems: **Linux (RHEL)**, Networking
- Databases: Postgres, MySQL, Sybase
- Programming: Python, Bash, Java, Lua

#### Core Competency Skills

- Strong problem-solving/ analytical skills
- **Ticketing management**/ Live-case work
- Excellent verbal and written communication

#### Educational Experience

Ontario College Diploma in Computer Programming and Analysis Sept. 2023 – April 2026  
George Brown College | Toronto, ON

- Designed, developed, and **deployed full-stack applications** with JavaScript, Python, and Java
- Gained expertise in **database management** and query optimization with Postgres and MySQL
- Applied data structures and algorithm principles in software development

Bachelor of Arts in Psychology Sept. 2016 – April 2021  
The University of British Columbia | Vancouver, BC

- Developed strong analytical and research skills
- Researched human-computer interaction and cognitive science

#### Professional Experience

Assistant Developer Sept. 2024 - Current  
Bohrium Data and Security Research Corp. | Toronto, ON

- **Migrate EOL PostgreSQL to versions 13+**, ensuring data integrity and optimization
- Transition CMS-based websites to independent cloud platforms
- Engage directly with customers in weekly meetings to align solutions with business needs
- Implement automated backup and disaster recovery procedures for migrated cloud applications

System Technology Specialist Jan. 2024 - Sept. 2024  
Intelrad Medical Systems | Toronto, ON

- Managed and optimized **RHEL servers** running PACS Radiology Software
- Deployed and maintained Linux services (HL7/DICOM routers, cron, SELinux, IPTables)
- Administered and fine-tuned Sybase and PostgreSQL databases for performance and security
- Provided rapid resolution of **high-severity production incidents**, ensuring compliance with SLAs

Developer Analyst II May 2022 - Aug. 2023  
Telus | Montreal, QC

- Provided enhanced technical support for **GCP Cloud Databases and Storage products**
- Conducted in-depth analysis and resolution of DevOps, Network, and cloud based service issues
- **Developed and maintained internal documentation** and knowledge base articles to streamline troubleshooting processes and enhance team efficiency

#### Certifications

- **AWS Developer - Associate** (AWS, 2025)
- HashiCorp Terraform Associate (HashiCorp, 2024)
- **GCP Associate Cloud Engineer** (Google, 2023)
- **RHCSA** (Red Hat, 2023)
- **SSCP** (ISC<sup>2</sup>, 2023)
- **CCNA** (Cisco, 2022)