- 1. Introduction
 - 1.1 Source Information
 - 1.2 Variable Descriptions
- 2. Data Preparation
- 3. Exploratory Data Analysis
- 4. Power Analysis and Sample Size Verification
- 5. Testing Assumptions for Proportion Tests
- 6. Hypothesis Testing: Ad vs. PSA
- 7. Effect of Total Ads on Conversion (Ad Group Only)
- 8. Day of Week Analysis (Ad Group Only)
- 9. Time of Day Analysis (Ad Group Only)
- 10. Conclusion and Recommendations

A/B Testing Analysis of Digital Marketing Campaign

Code ▼

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1. Introduction

This report presents a comprehensive analysis of an A/B testing campaign comparing the effectiveness of advertisements versus public service announcements (PSAs). The analysis examines conversion rates, optimal timing for ad delivery, and factors affecting user engagement.

1.1 Source Information

- Dataset Title: Marketing A/B Testing Dataset
- URL: Marketing A/B Testing Dataset (https://www.kaggle.com/datasets/faviovaz/marketing-abtesting/)
- Who/What is Measured: Individual users who were exposed either to an advertisement or a public service announcement (PSA) as part of an A/B marketing experiment. The data tracks their engagement and purchasing behavior.

This dataset captures the outcomes of an A/B test run by marketing companies to evaluate whether advertising exposure influences purchasing behavior, and how exposure patterns vary among users.

1.2 Variable Descriptions

Variable Name	Туре	What it Measures	Units/Categories
Index	Quantitative	The row index in the dataset	Integer (row number)
User ID	Categorical	A unique identifier assigned to each user	Unique user IDs (alphanumeric)
Test Group	Categorical	Type of content exposed to user	ad (advertisement), psa (PSA)
Converted	Categorical	Whether the user purchased the product after exposure	TRUE (purchased), FALSE (not purchased)
Total Ads	Quantitative	Total number of ads seen by each user	Count (number of ads)
Most Ads Day	Categorical	Day of the week user saw the most ads	Days of the week (e.g., Monday, Tuesday)
Most Ads Hour	Quantitative	Hour of the day user saw the most ads	Hour (integer, 24-hour clock)

2. Data Preparation

```
Hide
```

```
# Load the marketing_AB dataset
df <- read.csv("marketing_AB.csv")
# Display the first few rows of the dataset
head(df)</pre>
```

```
X user.id test.group converted total.ads most.ads.day most.ads.hour
## 1 0 1069124
                               False
                                            130
                                                      Monday
                                                                         20
                        ad
## 2 1 1119715
                        ad
                               False
                                             93
                                                     Tuesday
                                                                         22
## 3 2 1144181
                        ad
                               False
                                             21
                                                     Tuesday
                                                                         18
## 4 3 1435133
                        ad
                               False
                                            355
                                                     Tuesday
                                                                         10
## 5 4 1015700
                               False
                                            276
                                                      Friday
                        ad
                                                                         14
## 6 5 1137664
                               False
                                            734
                                                    Saturday
                        ad
```

2.1 Data Transformation

```
# Convert the 'converted' column to logical
df$converted <- as.logical(df$converted)</pre>
# Create new most.ads.time variable
df <- df %>%
  mutate(most.ads.time = case_when(
    most.ads.hour >= 0 & most.ads.hour < 6 ~ "Night",
    most.ads.hour >= 6 & most.ads.hour < 12 ~ "Morning",</pre>
    most.ads.hour >= 12 & most.ads.hour < 18 ~ "Afternoon",</pre>
    most.ads.hour >= 18 & most.ads.hour < 24 ~ "Evening"</pre>
  ))
# Convert categorical variables to factors
df$most.ads.day <- as.factor(df$most.ads.day)</pre>
df$test.group <- as.factor(df$test.group)</pre>
df$most.ads.time <- as.factor(df$most.ads.time)</pre>
# Confirm the transformed data
head(df)
```

```
X user.id test.group converted total.ads most.ads.day most.ads.hour
## 1 0 1069124
                        ad
                               FALSE
                                            130
                                                      Monday
## 2 1 1119715
                               FALSE
                                             93
                                                     Tuesday
                                                                         22
                        ad
## 3 2 1144181
                               FALSE
                                                     Tuesday
                        ad
                                             21
                                                                         18
## 4 3 1435133
                        ad
                               FALSE
                                            355
                                                     Tuesday
                                                                         10
## 5 4 1015700
                        ad
                               FALSE
                                            276
                                                      Friday
                                                                         14
## 6 5 1137664
                               FALSE
                                            734
                                                    Saturday
                        ad
                                                                         10
     most.ads.time
##
## 1
           Evening
## 2
           Evening
## 3
           Evening
## 4
           Morning
         Afternoon
## 5
## 6
           Morning
```

3. Exploratory Data Analysis

3.1 Data Overview

```
# Basic data overview
str(df)
```

summary(df)

```
Χ
                     user.id
                                  test.group
                                              converted
##
## Min. :
                  Min. : 900000
                                  ad :564577
                                              Mode :logical
   1st Qu.:147025
                  1st Qu.:1143190
                                  psa: 23524
                                              FALSE: 573258
##
## Median :294050
                  Median :1313725
                                              TRUE: 14843
        :294050
   Mean
                  Mean
                       :1310692
##
##
   3rd Qu.:441075
                  3rd Qu.:1484088
   Max.
        :588100
                  Max. :1654483
##
##
   total.ads
##
                     most.ads.day
                                   most.ads.hour most.ads.time
## Min. : 1.00 Friday :92608
                                   Min. : 0.00 Afternoon:257839
   1st Qu.: 4.00
                   Monday :87073
                                   1st Qu.:11.00 Evening :168172
                  Saturday :81660
   Median : 13.00
                                   Median :14.00 Morning :142253
##
   Mean : 24.82
                   Sunday
                                   Mean :14.47
##
                          :85391
                                                 Night : 19837
   3rd Qu.: 27.00
                   Thursday:82982
                                   3rd Qu.:18.00
##
                   Tuesday:77479
   Max. :2065.00
                                   Max. :23.00
##
                   Wednesday:80908
##
```

Hide

```
# Check for missing values
missing_values <- colSums(is.na(df))
print("Missing values per column:")</pre>
```

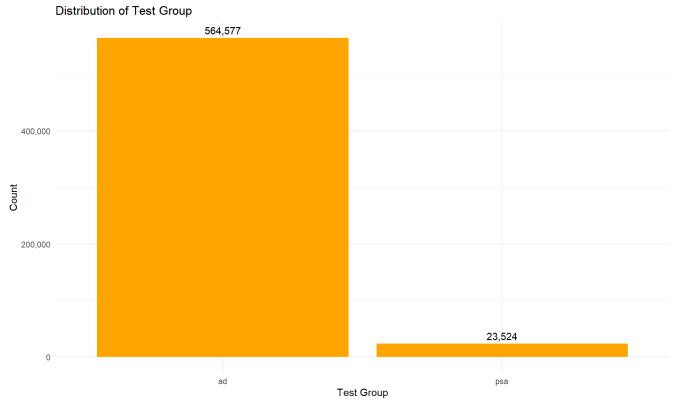
```
## [1] "Missing values per column:"
```

```
print(missing_values)
```

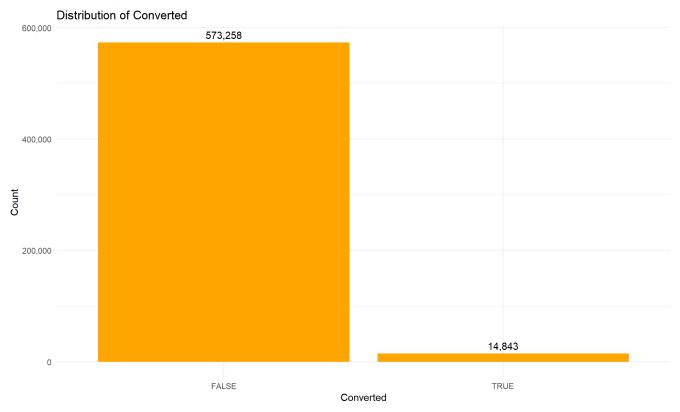
```
## X user.id test.group converted total.ads
## 0 0 0 0 0
## most.ads.day most.ads.hour most.ads.time
## 0 0 0
```

3.2 Data Distributions

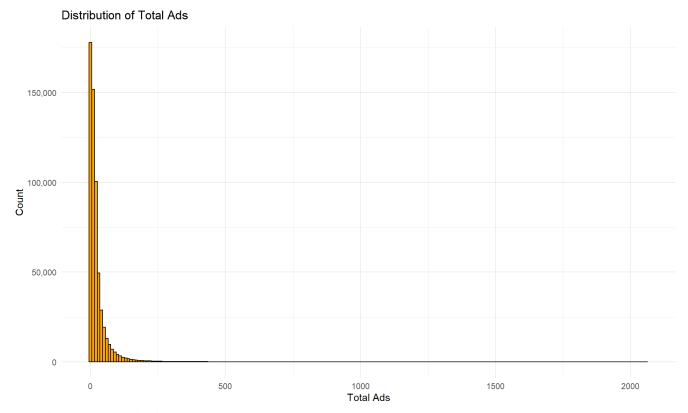
Hide



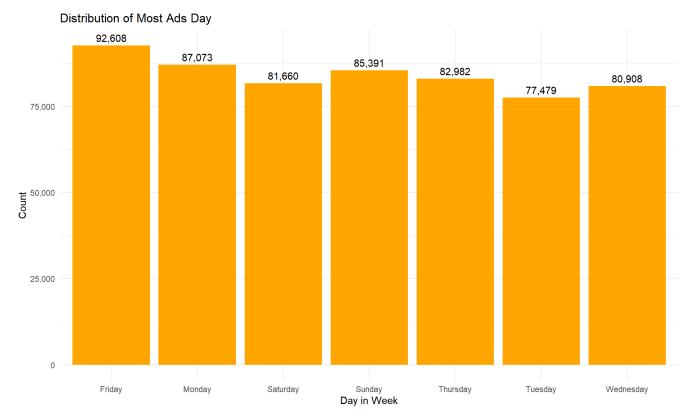
Distribution of test groups



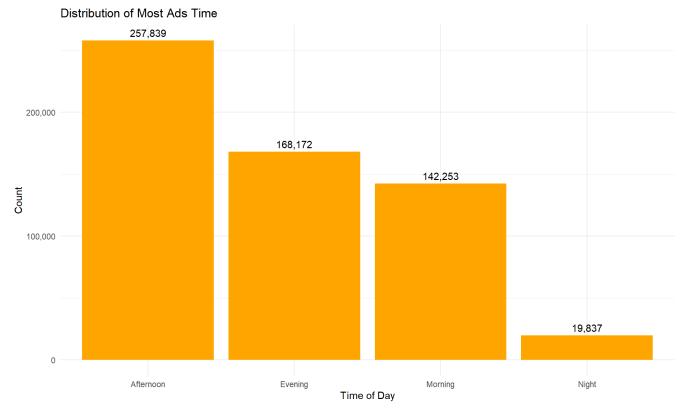
Distribution of conversion status



Distribution of total ads



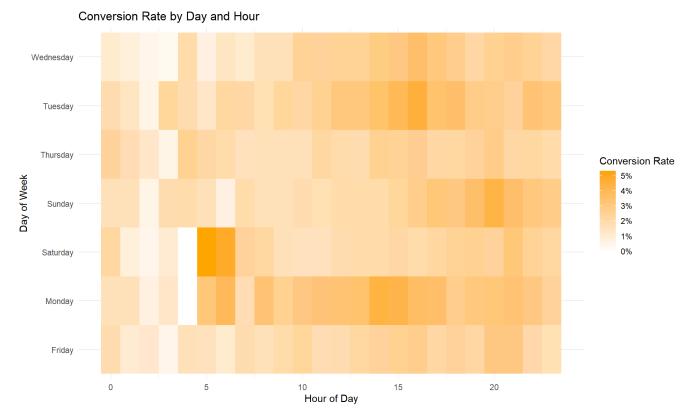
Distribution of most ads day



Distribution of most ads time

3.3 Conversion Analysis by Day and Hour

```
# Heatmap of conversion rate by day and hour
conversion_by_day_hour <- aggregate(</pre>
  converted ~ most.ads.day + most.ads.hour,
  data = df,
  FUN = mean
)
# Then plot
ggplot(conversion_by_day_hour, aes(x = most.ads.hour, y = most.ads.day, fill = conve
         rted)) +
  geom_tile() +
  scale_fill_gradient(low = "white", high = "orange",
                      labels = scales::percent_format()) +
  labs(title = "Conversion Rate by Day and Hour",
       x = "Hour of Day",
       y = "Day of Week",
       fill = "Conversion Rate") +
  theme_minimal()
```



Heatmap of conversion rates by day and hour

4. Power Analysis and Sample Size Verification

```
## [1] "Current conversion rates - Ad: 2.55 %, PSA: 1.79 %"
```

Hide

Hide

```
# Effect size (difference in proportions)
effect_size <- abs(ad_conv_rate - psa_conv_rate)
print(paste("Observed effect size:", round(effect_size*100, 2), "%"))</pre>
```

```
## [1] "Observed effect size: 0.77 %"
```

```
# Power analysis
power_analysis <- pwr.2p.test(</pre>
  h = ES.h(p1 = ad_conv_rate, p2 = psa_conv_rate),
  sig.level = 0.05,
  power = 0.8
)
# Required sample size per group
print("Required sample size per group:")
## [1] "Required sample size per group:"
                                                                                     Hide
print(ceiling(power_analysis$n))
## [1] 5588
                                                                                     Hide
# Check if our actual sample sizes are sufficient
actual_sizes <- table(df$test.group)</pre>
print("Actual sample sizes:")
## [1] "Actual sample sizes:"
                                                                                     Hide
print(actual_sizes)
##
       ad
             psa
## 564577 23524
```

4.1 Power Analysis Summary

Our sample sizes far exceed the minimum requirement, giving us very high statistical power: - Required sample size per group: 5,588 (for reliable detection of the effect) - Actual sample sizes: 564,577 (ad) and 23,524 (PSA)

5. Testing Assumptions for Proportion Tests

```
# Calculate number of successes and failures in each group
ad_success <- sum(df$converted[df$test.group == "ad"])
ad_failure <- sum(!df$converted[df$test.group == "ad"])
psa_success <- sum(df$converted[df$test.group == "psa"])
psa_failure <- sum(!df$converted[df$test.group == "psa"])

# Check if conditions are met (np \geq 10 and n(1-p) \geq 10 for both groups)
conditions <- data.frame(
    Group = c("ad", "psa"),
    "n×p \geq 10" = c(ad_success >= 10, psa_success >= 10),
    "n×(1-p) \geq 10" = c(ad_failure >= 10, psa_failure >= 10)
)

cat("Checking conditions for normal approximation:\n")
```

```
## Checking conditions for normal approximation:
```

Hide

```
print(conditions)
```

```
## Group n.p...10 n..1.p....10
## 1 ad TRUE TRUE
## 2 psa TRUE TRUE
```

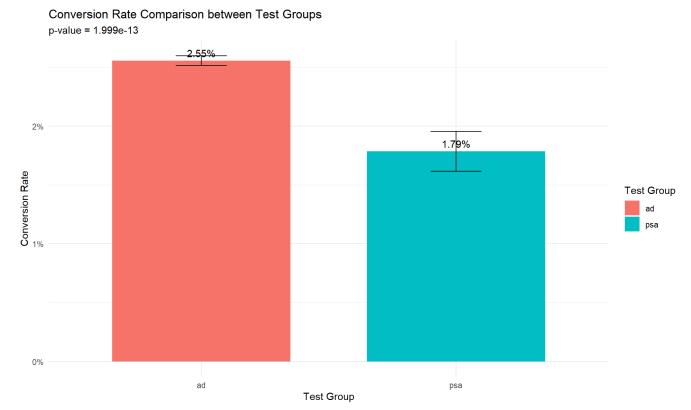
6. Hypothesis Testing: Ad vs. PSA

```
# Define the groups
ad_group <- df[df$test.group == "ad",]
psa_group <- df[df$test.group == "psa",]

# Perform proportion test
prop_test <- prop.test(
    x = c(sum(ad_group$converted), sum(psa_group$converted)), # Success Convert
    n = c(nrow(ad_group), nrow(psa_group)) # Total Trials
)
prop_test</pre>
```

```
##
## 2-sample test for equality of proportions with continuity correction
##
## data: c(sum(ad_group$converted), sum(psa_group$converted)) out of c(nrow(ad_grou
p), nrow(psa_group))
## X-squared = 54.006, df = 1, p-value = 1.999e-13
## alternative hypothesis: two.sided
## 95 percent confidence interval:
## 0.005928792 0.009456114
## sample estimates:
## prop 1 prop 2
## 0.02554656 0.01785411
```

```
# Visualize the results
conversion_data <- data.frame(</pre>
 Group = c("ad", "psa"),
 ConversionRate = c(ad_success/(ad_success + ad_failure),
                     psa_success/(psa_success + psa_failure)),
 Count = c(ad_success + ad_failure, psa_success + psa_failure)
)
# Create a bar plot with confidence intervals
ggplot(conversion_data, aes(x = Group, y = ConversionRate, fill = Group)) +
 geom_bar(stat = "identity", position = "dodge", width = 0.7) +
 geom_errorbar(aes(
   ymin = ConversionRate - 1.96 * sqrt(ConversionRate * (1 - ConversionRate) / Coun
   ymax = ConversionRate + 1.96 * sqrt(ConversionRate * (1 - ConversionRate) / Coun
         t)
  ), width = 0.2) +
 geom_text(aes(label = paste0(round(ConversionRate*100, 2), "%")), vjust = -0.5) +
 labs(
    title = "Conversion Rate Comparison between Test Groups",
    subtitle = paste("p-value =", format.pval(prop_test$p.value, digits = 5)),
   x = "Test Group",
   y = "Conversion Rate",
   fill = "Test Group"
  scale_y_continuous(labels = percent_format()) +
 theme_minimal()
```



Comparison of conversion rates between test groups

6.1 Interpretation of Ad vs. PSA Test

Test Information: - Test Used: Z-test for equality of proportions (via prop.test())

- Why This Test: This test is appropriate when comparing conversion rates (proportions) between two independent groups (ad vs. PSA) with large sample sizes.
- Null Hypothesis (H₀): There is no difference in conversion rates between the ad group and PSA group (p₁ = p₂).
- Alternative Hypothesis (H₁): There is a difference in conversion rates between the ad group and PSA group ($p_1 \neq p_2$). Where p_1 and p_2 represent the true conversion rates in the ad and PSA populations, respectively.

Key Findings: - **Conversion Rates**: - Ad group: 2.55% conversion rate - PSA group: 1.79% conversion rate - Observed effect size: 0.77 percentage points difference

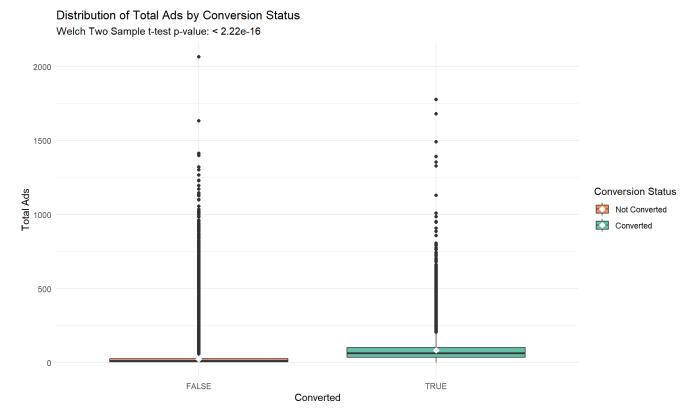
- Statistical Significance:
 - o p-value: 1.999e-13 (extremely small)
 - 95% confidence interval: 0.00593 to 0.00946 (difference in proportions)
 - Since the p-value is much less than 0.05 and the confidence interval doesn't include zero,
 we reject the null hypothesis and conclude that the difference in conversion rates is highly
 statistically significant
- Practical Significance:
 - The ad group has a 42.5% higher relative conversion rate than the PSA group
 - This represents a substantial improvement in conversion performance

7. Effect of Total Ads on Conversion (Ad Group Only)

Next, we analyze whether the number of total ads affects conversion rates within the ad campaign, without the potential confounding factor of including the PSA group.

```
Hide
# Perform Levene's test for homogeneity of variance
levene_result <- leveneTest(total.ads ~ converted, data = ad_group)</pre>
print("Levene's test for equality of variances:")
## [1] "Levene's test for equality of variances:"
                                                                                  Hide
print(levene_result)
## Levene's Test for Homogeneity of Variance (center = median)
             Df F value
                           Pr(>F)
##
                  8739 < 2.2e-16 ***
            1
## group
       564575
##
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
                                                                                  Hide
# Based on Levene's test result, perform the appropriate t-test
# Since p-value from Levene's test < 0.05, use var.equal = FALSE
var_equal <- levene_result[1,3] >= 0.05
t_test_result <- t.test(total.ads ~ converted, data = ad_group, var.equal = var_equa</pre>
         1)
print("Two-sample t-test results:")
## [1] "Two-sample t-test results:"
                                                                                  Hide
print(t_test_result)
```

```
##
## Welch Two Sample t-test
##
## data: total.ads by converted
## t = -82.977, df = 14587, p-value < 2.2e-16
## alternative hypothesis: true difference in means between group FALSE and group TR
UE is not equal to 0
## 95 percent confidence interval:
## -62.06338 -59.19886
## sample estimates:
## mean in group FALSE mean in group TRUE
## 23.27445 83.90557</pre>
```



Distribution of total ads by conversion status

7.1 Interpretation of Total Ads Analysis

Test Information: - Test Used: Welch's Two-Sample t-test for difference in means

- Why This Test: This test is appropriate for comparing the mean number of ads between converted and non-converted users because: 1. Levene's test showed unequal variances between groups (p < 0.05) 2. The sample sizes are large enough to assume approximate normality of sampling distributions 3. The observations are independent
- Null Hypothesis (H_0): There is no difference in the mean number of total ads shown between users who converted and those who did not ($\mu_1 = \mu_2$).
- Alternative Hypothesis (H_1): There is a difference in the mean number of total ads shown between users who converted and those who did not ($\mu_1 \neq \mu_2$). Where μ_1 and μ_2 represent the true mean number of ads shown to converted and non-converted users, respectively.

Statistical Findings: - Test statistic: t = -82.977, df = 14587 - p-value: < 2.2e-16 (extremely small) - 95% confidence interval: -62.06 to -59.2

Key Differences: - Non-converted users were shown an average of 23 ads - Converted users were shown an average of 84 ads - The difference is approximately 61 more ads shown to converted users

Conclusion and Implications: Based on the extremely small p-value, we reject the null hypothesis and conclude that there is a significant difference in the mean number of ads shown to converted versus non-converted users. This strong relationship between ad exposure and conversion suggests increasing ad frequency could potentially improve conversion rates, though correlation doesn't necessarily imply causation.

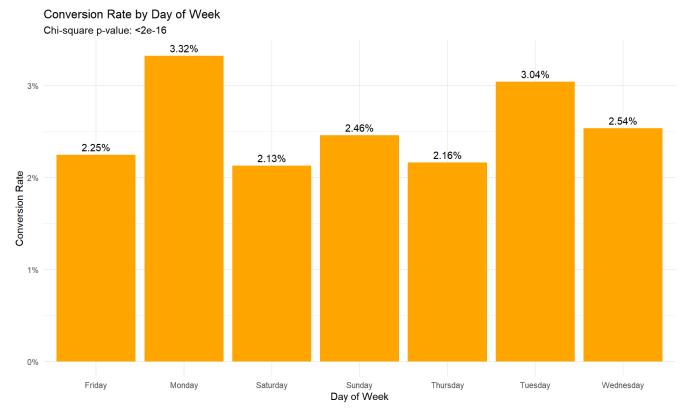
8. Day of Week Analysis (Ad Group Only)

Here we determine whether there is an association between the day a user sees the most ads and conversion rates.

```
Hide
# Create a contingency table between most.ads.day and converted
day_table <- table(ad_group$converted, ad_group$most.ads.day)</pre>
day_conversion_table <- table(ad_group$most.ads.day, ad_group$converted)</pre>
# Display the contingency table
print("Contingency table of Most Ads Day vs Conversion (ad group only):")
## [1] "Contingency table of Most Ads Day vs Conversion (ad group only):"
                                                                                   Hide
print(day_conversion_table)
##
##
               FALSE TRUE
##
     Friday
               86810 1995
##
    Monday 80793 2778
     Saturday 77123 1679
##
     Sunday
               80305 2027
##
    Thursday 77366 1711
##
     Tuesday
               72302 2270
##
     Wednesday 75455 1963
                                                                                   Hide
# Perform chi-square test for independence
chi_test_day <- chisq.test(day_conversion_table)</pre>
print("Chi-square test for independence:")
## [1] "Chi-square test for independence:"
                                                                                   Hide
print(chi_test_day)
```

```
##
## Pearson's Chi-squared test
##
## data: day_conversion_table
## X-squared = 412.79, df = 6, p-value < 2.2e-16</pre>
```

```
# Calculate conversion rates by day of week
day_conversion_rates <- prop.table(day_table, margin = 2)</pre>
conversion_by_day <- data.frame(</pre>
 Day = levels(ad_group$most.ads.day),
 ConversionRate = day_conversion_rates["TRUE",]
)
# Create a bar plot showing conversion rates by day of week
ggplot(conversion_by_day, aes(x = Day, y = ConversionRate)) +
  geom_bar(stat = "identity", fill = "orange") +
  geom_text(aes(label = paste0(round(ConversionRate*100, 2), "%")),
            vjust = -0.5) +
  labs(title = "Conversion Rate by Day of Week",
       subtitle = paste("Chi-square p-value:", format.pval(chi_test_day$p.value, dig
         its = 3)),
      x = "Day of Week",
       y = "Conversion Rate") +
  scale_y_continuous(labels = percent_format()) +
  theme_minimal()
```



Conversion rates by day of week

8.1 Interpretation of Day of Week Analysis

Test Information: - **Test Used**: Pearson's Chi-square test for independence

- Why This Test: This test is appropriate for examining the relationship between two categorical variables (day of week and conversion status) to determine if conversion rates vary significantly by day.
- Null Hypothesis (H_o): There is no association between day of the week and conversion status.

 The day of the week when users see most ads is independent of whether they convert (purchase).
- Alternative Hypothesis (H₁): There is an association between day of the week and conversion status. The day of the week when users see most ads is related to their likelihood of converting.

Statistical Findings: - Test statistic: X-squared = 412.79, df = 6 - p-value: < 2.2e-16 (extremely small) - With a p-value far below the conventional significance level of 0.05, we reject the null hypothesis and conclude that there is a significant association between day of week and conversion rates.

Key Insights:

- Weekday advantage: Monday (3.32%) and Tuesday (3.04%) show significantly higher conversion rates.
- Weekend underperformance: Saturday has the lowest conversion rate (2.13%).
- Mid-week decline: Conversion rates generally decline throughout the week.

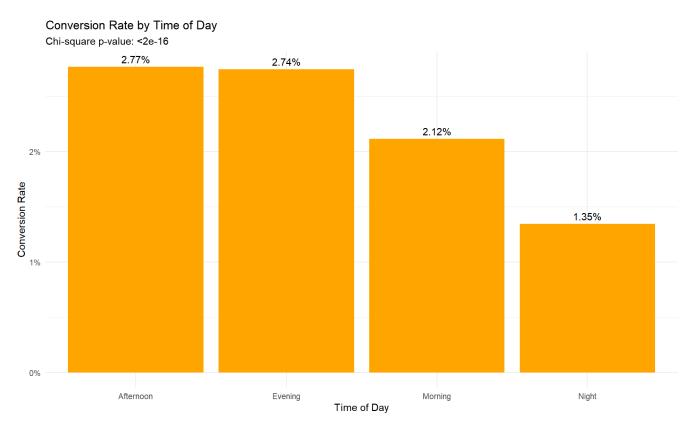
This analysis provides strong evidence that the day of the week significantly influences conversion rates, with early weekdays performing best.

9. Time of Day Analysis (Ad Group Only)

Here we determine whether there is an association between the time of day a user sees the most ads and conversion rates.

```
Hide
# Create a contingency table between most.ads.time and converted
time_table <- table(ad_group$converted, ad_group$most.ads.time)</pre>
time_conversion_table <- table(ad_group$most.ads.time, ad_group$converted)</pre>
print("Contingency table of Most Ads Time vs Conversion (ad group only):")
## [1] "Contingency table of Most Ads Time vs Conversion (ad group only):"
                                                                                    Hide
print(time_conversion_table)
##
##
                FALSE
                        TRUE
    Afternoon 240093
##
                         6832
##
     Evening 157579
                        4445
##
     Morning
               133637
                        2889
     Night
                18845
                         257
                                                                                    Hide
# Perform chi-square test for independence
chi_test_time <- chisq.test(time_conversion_table)</pre>
print("Chi-square test for independence:")
## [1] "Chi-square test for independence:"
                                                                                    Hide
print(chi_test_time)
##
   Pearson's Chi-squared test
##
##
## data: time_conversion_table
## X-squared = 285.54, df = 3, p-value < 2.2e-16
```

```
# Calculate conversion rates by time of day
time_conversion_rates <- prop.table(time_table, margin = 2)</pre>
conversion_by_time <- data.frame(</pre>
  Time = levels(ad_group$most.ads.time),
  ConversionRate = time_conversion_rates["TRUE",]
)
# Create a bar plot showing conversion rates by time of day
ggplot(conversion_by_time, aes(x = Time, y = ConversionRate)) +
  geom_bar(stat = "identity", fill = "orange") +
  geom_text(aes(label = paste0(round(ConversionRate*100, 2), "%")),
            vjust = -0.5) +
  labs(title = "Conversion Rate by Time of Day",
       subtitle = paste("Chi-square p-value:", format.pval(chi_test_time$p.value, di
         gits = 3)),
       x = "Time of Day",
       y = "Conversion Rate") +
  scale_y_continuous(labels = percent_format()) +
  theme_minimal()
```



Conversion rates by time of day

9.1 Interpretation of Time of Day Analysis

Test Information: - **Test Used**: Pearson's Chi-square test for independence

- Why This Test: This test is appropriate for examining the relationship between two categorical variables (time of day and conversion status) to determine if conversion rates vary significantly by time period.
- Null Hypothesis (H_o): There is no association between time of day and conversion status. The time of day when users see most ads is independent of whether they convert (purchase).
- Alternative Hypothesis (H₁): There is an association between time of day and conversion status. The time of day when users see most ads is related to their likelihood of converting.

Statistical Findings: - Test statistic: X-squared = 285.54, df = 3 - p-value: < 2.2e-16 (extremely small) - With a p-value far below the conventional significance level of 0.05, we reject the null hypothesis and conclude that there is a significant association between time of day and conversion rates.

Key Insights:

- Afternoon and Evening advantage: Both afternoon (2.77%) and evening (2.74%) hours show significantly higher conversion rates.
- Morning underperformance: Morning has a lower conversion rate (2.12%).
- **Night significant drop**: Night has by far the lowest conversion rate (1.35%).

This analysis provides strong evidence that the time of day significantly influences conversion rates, with afternoon and evening hours performing best.

10. Conclusion and Recommendations

Our comprehensive A/B testing analysis has revealed several important insights that can guide future marketing strategies:

- 1. **Ad Effectiveness**: The ad campaign significantly outperforms PSAs with a 42.5% higher relative conversion rate (2.55% vs 1.79%).
- 2. Ad Frequency: Users who convert are exposed to substantially more ads (84 ads vs 23 ads). While correlation doesn't prove causation, increasing ad frequency may improve conversion rates.
- 3. **Optimal Timing Day of Week**: Monday (3.32%) and Tuesday (3.04%) show the highest conversion rates, while Saturday (2.13%) shows the lowest. Consider reallocating advertising budget to prioritize early weekdays.
- 4. **Optimal Timing Time of Day**: Afternoon (2.77%) and evening (2.74%) hours yield significantly higher conversion rates than morning (2.12%) or night (1.35%) hours. Reduce spending during night hours and reallocate to afternoon and evening.
- 5. **Sample Size Adequacy**: With over 560,000 observations, our sample size far exceeds the minimum required (5,588 per group), giving our findings strong statistical power.

Final Recommendations:

1. Continue using the ad campaign instead of PSAs

- 2. Increase ad frequency for users showing engagement signals
- 3. Optimize ad scheduling to prioritize:
 - Days: Monday and Tuesday
 - o Times: Afternoon and evening hours
- 4. Consider conducting follow-up tests to determine the optimal ad frequency threshold that maximizes conversion without causing ad fatigue
- 5. Develop specialized content for weekend days to address the lower conversion rates

Implementing these recommendations should result in improved conversion rates and more efficient allocation of marketing resources.