



July 25, 2019
 Account Number: **10202-339318503-3001**
 Security Code: **1563**
 Service At: 419 N 4TH ST
 GREENFIELD, OH 45123-1101

Have questions about your bill?

Visit us at spectrum.net/billing
 Or, call us at 855-70-SPECTRUM (1-855-707-7328)

Summary

Services from 07/24/19 through 08/23/19
 details on following pages

Previous Balance	249.58
Payment Received	-127.40
Adjustments	14.19
Past Due Balance - Due Now	\$136.37
Spectrum TV™	52.49
Internet Services	44.99
Other Charges	11.99
Partial Month Charges	0.00
Taxes, Fees and Charges	3.76
Current Charges Due by 08/10/19	\$113.23
Total Due	\$249.60

Your account is past due.

The past due amount is due now. Please pay the total past due amount to avoid further collection activity and interruption of service. If service is disconnected, you will need to pay your full past due amount, first month of service and a reconnection fee to resume service.



4145 S. Falkenburg Rd Riverview, FL 33578-8652
 6810 0128 NO RP 25 07252019 YYNNNNY 01 021141 0086

HOLDEN DAUGHERTY
 419 N 4TH ST
 GREENFIELD OH 45123-1101



SPECTRUM NEWS

Enroll in Auto Pay today! Spectrum Auto Pay is a convenient way to pay your bill on time every month without the hassle of buying stamps or writing checks. Visit spectrum.net/autopay.

Billing Statements: Braille or large print billing statements are available by request and can be provided within 30 days of Spectrum's receipt of the request. To request these statement options, contact Spectrum's Customer Care Billing Department at 1-855-707-7328.

We continue to enhance our services, offer more of the best entertainment choices and deliver the best value. We are committed to offering you products and services we are sure you will enjoy.

Unreturned Equipment Information

Effective on or after 9/8/19 updated fees for Unreturned Equipment will apply. You will only see these charges on future bills if you have any equipment that you haven't returned.

- D3 and newer Modem models (wired and wireless) from \$39.99 to \$59.99
- Session Border Controllers from \$315.00 to \$325.00
- Ethernet Switches from \$123.00 to \$229.00
- Cisco IP Phones (2 Port) from \$40.00 to \$49.99

LET'S GET MOVING! Are you moving? We can help with that. Call today to transfer your Spectrum services, and we'll have everything connected so you can feel right at home. Make the right move and call 1-844-227-1867 or visit Spectrum.com/easymove.

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Total Due	\$249.60
Amount you are enclosing	\$

Please Remit Payment To:

SPECTRUM
 PO BOX 916
 CAROL STREAM, IL 60132-0916



102020010023393185033700249600916

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Charge Details

Previous Balance		249.58
Payment Received	07/15	-127.40

Payments received after 07/25/19 will appear on your next bill.

Adjustments

Reconnection Fee	07/15	5.24
Late Fee	07/24	8.95
Adjustments Total		\$14.19

Past Due Balance - Due Now \$136.37

Service from 07/24/19 through 08/23/19

Spectrum TV™

Spectrum TV Select	64.99
Basic TV & Expanded Basic TV Services	
Promotional Discount	-20.00
Spectrum Receivers	7.50
Spectrum TV™ Total	\$52.49

Spectrum TV™ Total \$52.49**Internet Services**

Spectrum Internet	65.99
Promotional Discount	-21.00
Internet Services Total	\$44.99

Internet Services Total \$44.99**Other Charges**

Broadcast TV Surcharge	11.99
Other Charges Total	\$11.99

Partial Month Charges

Spectrum Internet	07/24-08/23	0.00
Partial Month Charges Total		\$0.00

Taxes, Fees and Charges

State Sales Tax	0.47
Franchise Fees	3.23
FCC Regulatory Fee	0.06
Taxes, Fees and Charges Total	\$3.76

Current Charges Due by 08/10/19	\$113.23
Total Due	\$249.60

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Programming Changes - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on spectrum.net/programmingnotices.

Broadcast TV Surcharge - The Broadcast TV Surcharge is a fee reflecting charges assessed to Spectrum by the owners of local broadcast and local "network-affiliated" TV stations.

Spectrum Receiver \$7.50 - Charges include \$6.50 for Receiver Rental and \$1.00 for Secure Connection.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Local Spectrum Store: 32 Enterprise Dr, Chillicothe OH 45601 Store Hours: Mon thru Fri - 9:00am to 6:00pm; Sat - 9:00am to 1:00pm

Your WAY can be the GREEN way!**GO GREEN with Spectrum.**

Online Bill Pay is helping the environment one customer at a time. It's easy - all you need to do is sign up for Online Bill Pay. It will save you money on postage and time - and it will also save trees!

Enrolling is easy, just go to spectrum.net/paperless.

Each month, you'll receive a paperless e-bill that you pay online with your choice of payment options.

- Debit Card - Credit Card - Electronic Funds Transfer
- Receive a quick summary of your account at any time
- Access up to 6 months of statements

Payment Options

Pay Online - Sign in to spectrum.net/account to pay or view your bill.

Pay by Mail - Detach payment coupon and enclose with your check made payable to Spectrum.

For questions or concerns, please call **1-855-707-7328**.

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Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment. For immediate closed captioning inquiries, call 1-855-707-7328 or email PriorityEscalationTeam@chartercom.com. For assistance with an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, or email closedcaptioningissues@charter.com. To follow up on a written closed captioning concern only, please call 1-877-276-7432.

Authorization to Convert your Check to an Electronic Funds Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.





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