

# Dashiell Monroe

## Student Pilot

d.monroe@email.com

(123) 456-7890

San Jose, CA

[LinkedIn](#)

*Aspiring to embark on a transformative journey towards becoming a skilled and safety-focused pilot, I'm enthusiastically seeking admission to Trade Winds Aviation's esteemed pilot training program. My goal is to acquire the knowledge, technical expertise, and professionalism necessary to excel in the aviation industry and contribute to a future where safety and precision are paramount.*

## WORK EXPERIENCE

---

### eBay - Customer Service Representative

2022 - current

San Jose, CA

- Utilized HubSpot CRM to track and manage customer interactions, leading to a 13% improvement in customer data accuracy and more targeted marketing efforts.
- Collaborated with the marketing team to create and schedule product listings using Hootsuite, resulting in a **37% increase in product visibility and sales**.
- Reduced average response time by 12 hours through efficient use of Olark live chat, ensuring a seamless shopping experience for buyers and sellers.
- Upsold eBay Premium memberships to 18% of eligible customers, contributing to a \$51K increase in monthly subscription revenue.

## PROJECTS

---

### Environment Club - Club Secretary

- Organized 9 environmental outreach activities to raise awareness about environmental issues.
- Demonstrated strong leadership skills by actively participating in decision-making processes.
- Ensured efficient communication among club members by distributing meeting agendas and minutes via WhatsApp and club's Facebook page.
- Maintained accurate records of club activities, including attendance, meeting minutes, and club finances.

## EDUCATION

---

### Harker School - High School Diploma

2018 - 2022

San Jose, CA

## SKILLS

---

ForeFlight; Garmin G1000; METAR/TAF analysis; Radio procedures; Microsoft Flight Simulator

## HOBBIES

---

- Traveling
- Food and travel vlogging
- Watching documentaries