

Emanuel Isaac Alvarado Guzmán

Costa Rica

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EDUCATION

Universidad Fidélitas

Bachelor's in systems engineering

San José, Costa Rica

Dec 2025

Citi

Technology Software Development Job Simulation

San José, Costa Rica

May 2025

VMEdú

Scrum Fundamentals Certified

Cartago, Costa Rica

Mar 2023

Sagrado Corazón de Jesús High School

High School Diploma

Cartago, Costa Rica

Mar 2018

WORK & LEADERSHIP EXPERIENCE

RDS (Reporting and Development Services)

Cartago, Costa Rica

Oct 2025- now

Software Developer

- Developed internal web applications to automate business processes, reducing manual effort and improving operational efficiency.
- Integrated external/internal APIs and services to orchestrate automation flows, validations, and data processing.
- Collaborated with stakeholders to gather requirements, translate them into technical specifications, and deliver iterative improvements.
- Built AI-assisted features and workflow helpers to support process execution (task guidance, content generation, and faster decision-making).

Grupo DCI

Cartago, Costa Rica

Aug 2024- Aug 2025

Project Manager & Developer (Practices)

- Managed end-to-end project documentation, including user stories and functional requirements, ensuring alignment with Agile methodologies.
- Collaborated with stakeholders to define and prioritize requirements, improving project clarity and delivery efficiency.
- Developed an employee management and monitoring system using SQL Server, Dot Net, CSharp, Docker and Blazor.
- Designed and implemented a Firebase database for managing employee entry and exit records, applying an optimized entity-relationship schema.

Align Technology

Cartago, Costa Rica

CAD Designer

May 2020 – Dec 2024

- Designed detailed 3D CAD models in production processes, improving design accuracy and efficiency.
- Supported a platform migration project, onboarding and training.

Biotech Lab

Cartago, Costa Rica

Laboratory Assistant

Jan 2019– Mar 2020

- Provided technical support for laboratory IT systems, ensuring optimal network and Windows performance.
- Cultivated and managed microorganism production, achieving consistent and high-quality results aligned with project schedules.

Arcos Dorados

Cartago, Costa Rica

Customer Service Associate

Mar 2017– dec 2018

- Operated point-of-sale systems, managing cash transactions.
- Assisted with inventory management, implementing tracking procedures to enhance product control.

SKILLS

Languages: Spanish: Proficient (C2), English: Upper Intermediate (B2)

Technical Skills: Java, Dart, C#, PHP, JavaScript (React, Blazor), HTML, CSS, SQL, Docker, Flutter flow, Docker, React, Dotnet, AdobeXD, Figma, Git, AWS, N8N, Angular, NestJS, Jira.

Certifications & Training: Scrum Fundamentals Certified – VMEdú (Mar 2023), Technology Software Development Job Simulation – Citi / Forage (May 2025)