Where would you want this robot or see a need for it?

- Indoors
- Single-level, no need for stairs or elevators however keep in mind for future updates
- No obstructions or room-dividers, completely flat
- Robot in front of person
- Stay out of bathrooms (No high-humidity environment)

How close do you want the robot to be to you?

- Further away, a few strides
- Don't want to walk into it

How much are you looking to pay for this?

- Unlimited
- Might be nice to keep around the same cost of walkers, canes

What size or shape would you want?

- Carrier in front, keep walkers or books
- Small shopping cart size, two level ones
- Weight should be able to withstand accidental bumps

How would you want it to intervene? What would be most effective?

- Handle or railing to grab on to, similar to shopping cart railing
- If robot senses obstacle warn user (wishlist)
- Cushioning would be nice-- water bottle coaster type surfaces
- No abrasive surfaces

How would you want it to proceed if it misses the fall?

- "Are you okay?"
- Non-responsive, issue out message make louder based on environment, contact EMS personnel
- Call 911 and contact family member?
- Video services would be good, show person in state

What are your concerns about data privacy, storage, and what data is shared?

Nah for video

What other movement assistance besides fall intervention would you like?

- Nope, SHOULD NOT BE INTRUSIVE
  - Not too large in size, limit to shopping cart size

How would you like the robot to interact with you outside of physical assistance?

- Wish-list: move away from home use to grocery store, feed it things to buy or give it places to visit, calendar reminders
- Touch screen display not laptop but bigger than a phone (10 inch)

What noise level can you tolerate?

- As long as it's no louder than normal conversation, doesn't impede normal speech levels
- In future, adjust with outside environment

What speed would you like the robot to move?

- Evaluate walking speed, keep pace with that
  - Learn from behaviors
    - Carrying backpack = walking slower

Robot go into a stationary position, observing when in a certain area

How would the robot turn on and off?

Always be on

How do you want to log into the robot? Through what interface/process?

- Keyboard and screen, touch screen
- Just customized to the user
  - wishlist -- training phase, customize to the human

How would the robot charge?

- Notify needs to be charged
- Below 10% charge half an hour time frame
- Swap out a battery-- no interruption in operation, replace battery

Analyze movement, respond to movement as needed with arm, interface to interact with (secondary)

\*\*\*FULLY AUTOMATED

Primary task: robot that reacts to movement

Future: fully-assistive, deals with natural environment, monitor vitals/long-term analysis of the person's health (optional products for the person to wear), sync with other devices such as FitBit

- General
  - Where would you want/see a need for this robot?
  - What size/shape?
  - Turning on/off- how?
  - What does robot need to withstand?
  - Weight limit?
  - o How gentle does the robot need to be, esp considering elderly bodies?
  - Charging
    - Does robot self-charge
    - When does robot charge
    - How often to charge?
    - How much of a warning?
    - Swap out batteries?
  - Cost
- User Input and Personalization
  - Log in to robot?
  - o <u>Interface?</u> Touch screen/keyboard?
  - Recognize user to sign in?
  - Facial recognition?
  - Multiple accounts?
  - Guest account option? (don't save data?)

## Data Privacy

- o Your face?
- Data storage?
  - How long is data kept
  - What data is kept
- Non-body point data?
- O What's communicated to outside world?
- Security measures?
- Software updates

## • Interfacing/Interacting with User

- o Does robot speak?
- Does robot make noises?
- Robot Movement
  - Speed of movement
  - Where it follows (in front, behind, at side)
  - How it addresses fall cases/ which ones we can promise(?)
  - Self-righting movement (balance)
    - Inform user that it is unable to function
    - Wish list item
  - Stairs(?)
  - How close and far?
  - Noise associated with movement/operation
  - Use like smart walker
    - Can person take over and maneuver it
    - Several modes to activate, different levels
    - Gesture /communicate to call robot over for walking assistance
    - Sense pressure, drive for you
- Physical support intervention action
  - How do you want to be supported?
  - O How do you need to be supported?
  - What if catch person but can't move from it?
    - Roll ankle?
    - Broken bone -> fall?

## Post-intervention support actions: How would you want it to intervene? What would be most effective?

- Determining injury?
  - Every fall, we call
  - Person gesture/communicate injury and need for help/ or lack thereof
    - Would they accurately report state of being?
  - Person unresponsive = yikes
  - Is robot expected to help up? Is that medically safe?
- o Call 911?
- Call a doctor?

- Phone call, less invasive
- Skype in, have doctor be able to see person(?) to evaluate situation
- Alert medical professional?
- Alert family member/caretaker?
- Ask for assistance?
- Should there be a login/security for the robot?
  - o If so, how should it function?
  - Incorrect credentials how is it handled?
- Facial recognition intertwined with the kinect's data?
  - Will the robot only work for certain people?
  - o Multiple accounts?
- Should robot be used with animals or small children
- Should robot be equipped with warning lights/alarms
- Should robot be able to self-right (balance)
- Should we have any other protocols (other than imbalance) like fire, danger to person, flooding, weather emergency.
- How should robot charge itself
- How should robot handle stairs/uneven ground
- Should robot be able to be turned off
- Should robot monitor vitals/personal information to make informed decision
- Should robot retain location/behavior information
- Should robot sync with an online database
- Updating robot software
- Should robot retain contact information of family in case of emergency
- Can robot sync with smart home appliances
- How should robot communicate with user
  - Will we have a GUI?
  - Will the robot be designed as a character?
  - Will it communicate verbally?
- How should robot perform maintenance
- Should robot prevent user from attempting to traverse terrain it cannot traverse
- Should user be able to sit on the robot
- At what distance will the robot be from the user
- Should the robot indicate to the user that they are walking abnormally
  - If so, how should it do so?
- How should robot respond if user falls and robot fails to catch them?(call 911?)
- If calling 911, what does it say? (Does it have voice capabilities?)
- What does robot respond to?
- Does robot only intervene on own accord?

- Can user gesture to robot for action (ex. User does 'come here' motion, robot comes forward)?
  - Nah for now
  - Can you verbally get the robot to do certain tasks?
    - Can the robot understand other languages??
- Is robot connected to outside world, ex doctor or 911?, life alert style
- Can it upload data to a doctor's office?
  - o Privacy can user opt out?
  - What happens to the data collected?
- How much noise will the user tolerate?
- How will the robot handle busy environment outside vs inside home?
- STAIRS
- What other uses would the user want out of the robot
  - Storage??, seating??
  - French braiding
  - Henna
- Should this be more tech or companionable
- How can we make this