# An investigation into the extent to which South African repositories comply with international trust standards



### INSTITUTIONAL REPOSITORY (IR)

Consists of accessible collections of scholarly work that represent the intellectual capital of an institution.

- Maximises access to research outputs publication.
- Increase the visibility and academic prestige of both the institution and authors.

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### INTERNATIONAL TRUST STANDARDS

- IR trust assessment can be done in terms of the following international standards
- Trustworthy Repositories Audit & Certification (TRAC)
- The International Organization for Standardization (ISO) 16363
- The 'Deutsches Institut für Normung' (DIN) 31644

### THE BENEFITS OF COMPLYING TO INTERNATIONAL STANDARDS

TYPES OF TRUST ACCREDITATION

It comprises 16 criteria that may be self-assessed or peer reviewed.

**Extended certification:** Granted to Basic

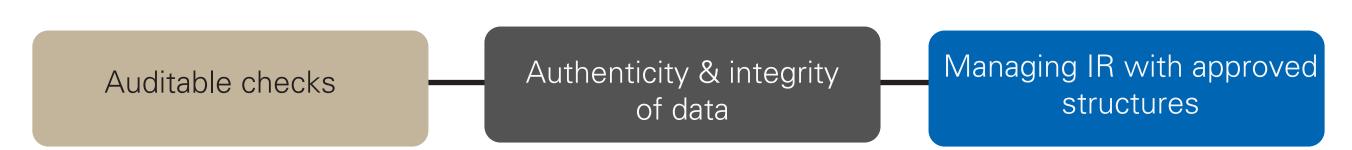
structured, externally reviewed and publicly

available self-audit based on ISO 16363 or

DIN 31644.

certification repositories which perform a

Basic certification: Granted to repositories which obtain DSA certification.



### TRUSTED DIGITAL REPOSITORY

- Provides reliable, long-term access to managed digital resources to its designated community, now and in the future.
- Has practices, policies and performance that can be audited and measured.

## TO WHAT EXTENT DO SOUTH AFRICAN DIGITAL REPOSITORIES COMPLY WITH THE DEVELOPED OAIS BASED MODEL IN TERMS **OF TRUSTINESS?**

### Aims of the study

 Develop a South African digital repository trust assessment model.

### Research questions

- Which international repository assessment standards can be used to assess South African repositories?
- To what extent do South African repositories comply with this model in terms of trustiness?
- What model should be developed for South Africa as a developing country in striving for trustiness?

### Research methodology

The research was a qualitative study which used a case study design and a structured interview schedule as the data collection instrument.

### Data collection

Face-to-face interviews with a small purposively selected digital repository managers from South African institutions that have implemented functional digital repositories.

## The model

## Preservation Planning Data Management Consumer Producer Sustainability Access Ingest DIP Archival Storage Administration Management

Findings

#### Admin coordination infrastructure

- Comply with the criteria to a large extent
- Shortfalls caused by institutional structures and processes.

#### **Ingest capability infrastructure**

- Adequate tools and processes to manage the ingest processes.
- Compliance requirements are being met

#### Data management infrastructure

- Comply with the criteria on a medium to full extent.
- Shortfalls caused by not having skills to manage research data.

#### Metadata management infrastructure

- Full compliance with criteria
- Areas to improve on include checking interpretability on a regular basis.

#### Access capability infrastructure

- Comply with the criteria to a large extent
- Policies are in place for the disseminating digital objects.

#### **Preservation capability** infrastructure

- Compliance requirements are met minimally
- A common shortfall is not having preservation strategies.

#### **Financial sustainability** infrastructure

- Compliance requirements are met minimally.
- A common challenge is the absence of a fiscal programme to sustain the repository.

#### System security sustainability infrastructure

- Comply with the criteria on a medium to full extent.
- Shortfalls caused by risk assessments not being conducted regularly and having no security protection measures.

### Conclusions

#### South African digital repositories.

DIN 31644.

Formal certification: Granted in ad-

dition to Basic certification. Obtain

full external audit and certification

based on ISO 16363 or equivalent

- Do not fully comply with the assessment standard
- Do comply with international repository assessment standards at a certain level.
- May not be ready for full accreditation, but may be closer to the target than what was previously anticipated. It is possible for South African repositories to meet the international standard requirements for trustiness.

#### Recommendations

The four participating repositories should at least attempt to do a formal evaluation of their trust status. In order for South Africa's IRs to fully comply with international trust standards, the following goals need to be achieved:

- South African digital repositories need to review the processes in place that inform sustainability.
- The financial and human resources elements of digital repositories need improvement from an organisational perspective.
- Training in the use of international repository assessment standards should be introduced.
- Digital repositories could conduct feasibility studies based on the criteria of the OAIS based model.
- Similar assessments can be conducted at intervals to determine the level of digital repositories working towards compliance of international repository assessment standards.

### References

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