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INTRODUCTION

The WDIIR Writer TM (Wood Destroying Insect Inspection Report Writer TM) is a fresh, innovative approach to control and monitor the most critical phase of your PCO business, field operations, through the internet. In the following guide, you will learn firsthand how A&K Computer's WDIIR Writer TM will allow you to email or send your inspection reports to the State Pest Management department, property owners, brokers, and anyone else who wishes a copy. The WDIIR Writer TM system will revolutionize your Pest Control business and give you the competitive advantage in and out of the office that will place you a ahead of the competition.

For the first time, with our field proven WDIIR Writer TM, you can easily control and monitor your field operations remotely and securely. Created by Pest Control experts and based upon requirements of the top Pest Control Operators in the country, it is by far the most powerful new Pest Control business management tool.

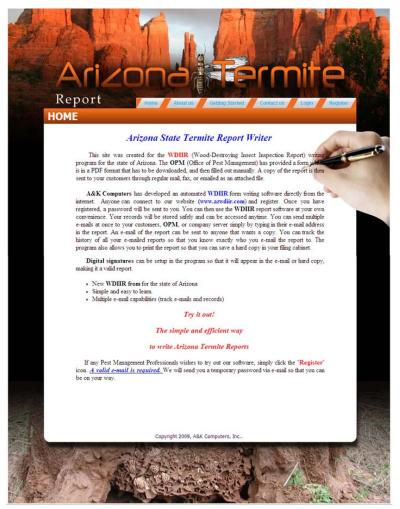
The system revolves around a very simple, user-friendly process. The WDIIR Writer TM only requires a computer with an internet connection. You can generate your account, inspectors, upload their signatures, and add your company's logo to your reports and invoices. If you connect to www.azwdiir.com, you can see how easy it is to get started. It is similar to the WINPCO program also provided by A&K Computers, Inc. You can generate termite reports, send reports to the: state, customers, property owners and brokers. The generated report can be sent via e-mail or printed out for a hard copy.

The WDIIR Writer TM even has the capability to transfer and download data received in the field through the internet. Reports can be transferred within seconds back to the home office for greater efficiency and turn-around. The possibilities are endless with the WDIIR Writer TM.

WDIIR Writer TM



- 1. Turn your computer on and open your internet browser by clicking the "Start menu", then the "internet" icon (or whichever internet service you use regularly).
- 2. Type http://www.azwdiir.com
 on the address bar. You will see the WDIIR Writer TM's Home page.



- 3. There are six different tabs as seen on the figure to the left.
- 4. **Home**: WDIIR Writer TM's homepage.

About us: explains A&K

Computers Inc.

Getting Started: explained what to do for first time users.

Contact us: contact information for any questions regarding WDIIR Writer TM.

Login: Login page to access the main report page to write, edit, or send reports.

Register: Customer ID and password registration area.

5. Before you get started please read the "Getting Started" page. This page shows you what to do for first time users.

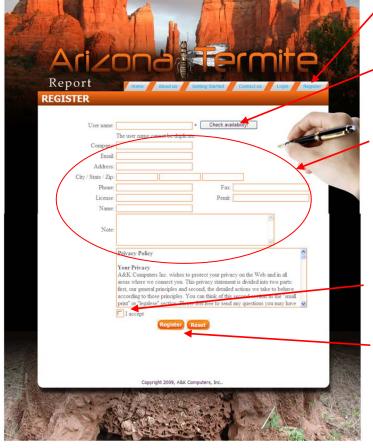
Getting Started

1. Click the "Getting Started" tab on the top of the menu.



- 2. To start the WDIIR Writer TM, you must acquire a **User name** and **Password**. To obtain this, you will have to register by clicking the "**Register**" tab on the top of the menu.
- 3. Fill out the necessary information and click the "**Register**" button on the bottom of the screen. Once registered, we will generate a new password and send it to you through email (you must register with a valid email address). If you do not receive a password from us, please check that you entered a valid email address, check the spelling of your email which you submit to us, or check your "spam" folder in you email. If none of these are the case, feel free to contact us.
- 4. Once you receive a password, click the "**Login**" tab and enter your "**user name**" and "**Password**" to open the WDIIR Writer TM main page.
- 5. The password that will bet sent to you is randomly generated. You can change the password so it can be easier to remember.

Register



- . Click the "**Register**" tab on the top of the menu.
- 2. Enter a user name and click "Check Availability" to verify that the user name you have entered is not already taken.
- 3. Enter your company name, e-mail address (which is where you will receive a password), address, City, State, ZIP code, Phone/Fax number, License/Permit number, and your name. You can also add additional notes in the "notes" section.
- 4. Read the "**Privacy Policy**" carefully, and click the "**I Accept**" box.
- 5. After clicking the "I Accept" box, click the "Register" button on the bottom.
- 6. We will send a new password within minutes to the email you registered with.
- 7. You can always edit or change your company information after you have registered. You can click the "Reset" button on the bottom of the screen to erase all the fields to re-enter your information.
- 8. Open your e-mail account, you maybe received a new password.
- 9. If you do not receive a password from us, please check that you entered a valid email address, check the spelling of your email which you submit to us, or check your "spam" folder in you email. If none of these are the case, feel free to contact us. (You can find out our contact information by clicking the "Contact us" tab on the top of the menu.
- 10. Now you are ready to open the WDIIR Writer TM.

Logging In



- 1. Click the "**Login**" tab on the top of the menu.
- 2. Enter your "Login name", which you registered with and "Password", which you received from us.
- 3. Click the "Login" button.
- 4. You will now enter the WDIIR Writer TM main page.

password?" icon. It will then ask for your email address. Once you have entered your email address and clicked the "Submit" button, we will generate a new password and email it to you.

6. If you forget your user name, click "Create a new account" then you will start a new registration process again.

Report Main Page

A. Click the "Login" tab on the top menu.



- B. Enter your "Login Name" and "Password".
- C. The main page consists of six submenus:
 - **Report** : Report input section.
 - **-Inspector**: Inspector's name, password, and digital signature setup.
 - **Profile**: Company profile page. Information can be edited at any time.
 - **-Change password**: Password can be changed to your preference.
 - Manual : Download the user's manual
 - Log out Log out of WDIIR Writer TM

1) **Change your password**: We recommend that you change your password so it will be easier to remember by clicking the "**Change password**" icon.

Enter Old paassword
Enter New password
Confirm New password
Click the "Update" button.

Old password
New password
Confirm new password
Update Reset Back

Change passwor

2) **Profile**: Check your company information and make sure that it is correct. If not, you can edit and update your information by clicking the "**Profile**" icon. Company Name: Termite 111 Restricted Material Permit AZ3333333 License Number : AZ333333 Number: Responsible: Termite 1111 *Enter your Report start number (Report number will increase by Address : Termite 111 City/State/Zip: Santa Clara 95054 "1" from the start number) Email: termite111az@yahoo.c Phone: 408-333-3333 *Upload your Company's Logo. Fax: 408-333-3334 (See pages 15-16 for upload Test Termite company instructions. Must be a JPEG file, Note: 100 X 100 pixel) Report #: 1008 By clicking "Browse", you can Invoice number: TER_0001 upload your company's logo.

3) **Inspector**: You can set-up your inspector's information such as permit number, password, and digital signature (must be **JPEG** format), by clicking the "**Inspector**"



Delete file

Browse

Reset

Update

*Click "New Inspector input"

This logo will show up on your

reports and invoices.

*Inspector's information

- License #

icon.

- Status (Active or inactive)
- Del (Delete inspector)

New inspector Input screen

Inspector name	
Password	* Password should be 6 or more characters and case sensitive
License No.:	
Signature:	Browse
Notes	
	Save

Inspector's name

Password: (Do not forget the password, and passwords should be 6 or more characters) **License No:** Enter your permit or license #

Signature : You can upload your inspector's signature by clicking **"Browse".** Must be in

JPEG format (See pages 15-16).

Notes: Enter any additional notes for your inspector.

Once you have entered all the information, Click the "Save" button on the bottom of the screen.

4) **Report**: Enter the main report contents by clicking the "**Report**" icon.



File no.	Date of Inspection	Address	City	Zip	Invoice
1007	05/26/2009	1878 Noranda Dr.	Phoenix	19402	invoice
1006	05/22/2009	1257 Test Fr.	Phoenix	44050	invoice

* New report input: Add a new report

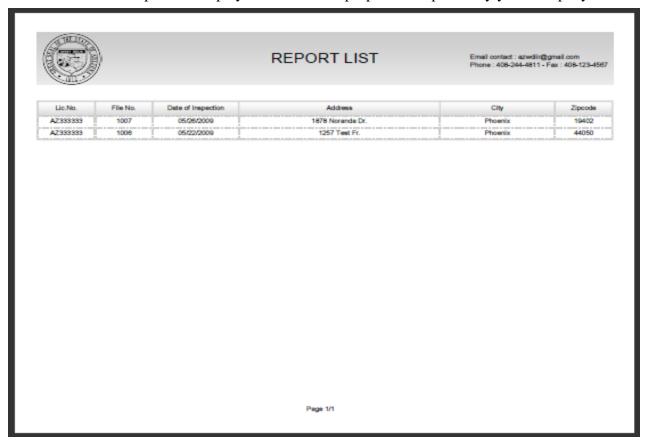
* File No: Automatically increases by "1" every time you enter a new report.

*Inspection date: Date of inspection

*Address: Property address which you inspected.

* Invoice: Invoice section where you prepare for your customers.

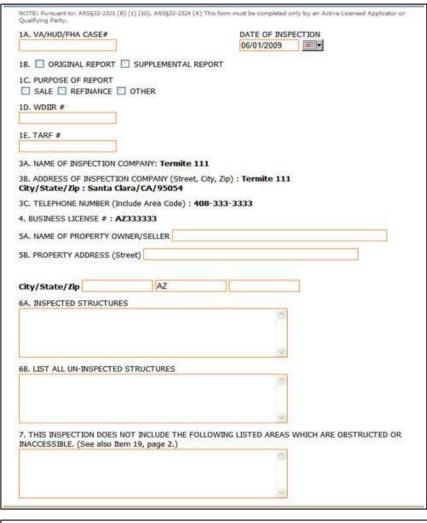
*Print : Report list displays in PDF of the properties inspected by your company



To start a new inspection report, click the "New report input" button.

5) **Manual**: You can download the user's manual by clicking the "**Manual**" icon. Also you can use this manual after save as a file into your computer.

Report Input



8. BASED ON THE INSPECTOR'S VISUAL INSPECTION OF THE READILY ACCESSIBLE AREAS OF THE PROPERTY (See Section (11) before completing): A. Visible evidence of wood-destroying insects was observed. Describe evidence observed: Type of Wood_Destroying Insects observed: $\hfill \square$ B. No visible evidence of infestation from wood-destroying insects was observed. C. Visible evidence of infestation as noted in 8A. Proper control measures were performed on (date): ₩:: D. Visible damage due to E. Visible evidence of previous treatment was observed. List evidence. (See also Item 20, page 2): 9. DAMAGE OBSERVED, IF ANY A. Will be or has been corrected by this company. B. Will not be corrected by this company. C. It is recommended that noted damage be evaluated by a licensed structural contractor for any necessary repairs to be made. WDIIR WRITER^{1M} User Manual ver 1.0B

- 1A: Enter VA/HUD/FHA Case # (12 Characters max.)
 - ⇒ Click the **calendar** to select the date of inspection.
- 1B: Select the report type.
- 1C: Select purpose of report
- 1D: Enter your WDIIR # (12 Characters max.)
- 1E: Enter your TARF # (12 Characters max.)
- 3A~4: Company information.
- 5A: Name of property owner
- **5B**: Property address
- **6A: Inspected structures**
- 6B: List of all un-inspected structures
- 7: Inaccessible or obstructed structures

- 8: Visual inspection result
 - **Type of Wood-Destroying** Insect observed.
- 9. Observed Damage

10. ADDITIONAL COMMENTS (Also see page 2.)	
11. STATEMENT OF INSPECTOR: A. The inspection covered the readily accessible areas of the above listed structures, including attics and	
crawl spaces which permitted entry.	
B. Special attention was given to those areas which experience has shown to be particularly susceptible to attack by wood-destroying insects.	
C. Non-destructive probing and/or sounding of those areas and other visible accessible wood members	
showing evidence of infestation was performed. D. The inspection did not include areas which were obstructed or inaccessible at the time of inspection.	
E. Neither I, nor the company for which I am acting, have had, presently have, or contemplate having any	10. Additional Comments
interest in this property. I do further state that neither I, nor the company for which I am acting, is associated in any way with any party to this transaction.	10. Additional Comments
AT THE TIME OF THE INSPECTION THE PROPERTY WAS:	
☐ Vacant ☐ Occupied ☐ Unfurnished ☐ Furnished	11. Statement of Inspector
CONDITIONS CONDUCIVE TO INFESTATION	
15. WOOD TO EARTH CONTACT (EC) ⊙ Yes, ○ No (If YES, check mark and explain conditions	45
conducive)	15. Wood to Earth contact (EC)
Fence Abutting Structure Pier Post Plantings/Planters Contacting Structure	Information
Concrete Form Boards Porch Stairs Other Proch Post Other	IIII OI III au OII
Comments :	
	16. Excessive Cellulose Debris
	(CD)
16. EXCESSIVE CELLULOSE DEBRIS (CD) ● Yes, ○ No (If YES, check mark and explain conditions	
conducive)	
Comments :	
17. FAULTY GRADES (FG) Yes, No (If YES, check mark and explain conditions conducive)	
Clone our force water tende to drain toward	
Slope; surface water tends to drain toward Stucco at or below grade loss than 18" above grade	
Slope; surface water tends to drain toward house Floor level at or below grade Stucco at or below grade Joists in crawl space less than 18" above grade	
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	
Slope; surface water tends to drain toward house Floor level at or below grade Stucco at or below grade Joists in crawl space less than 18" above grade	
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	15 F. K. C. L. (EC)
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	17. Faulty Grades (FG)
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	17. Faulty Grades (FG)
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	17. Faulty Grades (FG) 18. Excessive Moisture (EM)
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other Other	
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	18. Excessive Moisture (EM)
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	
Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	18. Excessive Moisture (EM)
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Slope; surface water tends to drain toward house Floor level at or below grade Wood siding below grade Other	18. Excessive Moisture (EM)
Slope; surface water tends to drain toward house Floor level at or below grade Joists in crawl space less than 18" above grade Other	18. Excessive Moisture (EM)
Slope; surface water tends to drain toward house Floor level at or below grade Joists in crawl space less than 18" above grade Other	18. Excessive Moisture (EM)
Slope; surface water tends to drain toward house Floor level at or below grade Joists in crawl space less than 18" above grade Other	18. Excessive Moisture (EM)
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Slope; surface water tends to drain toward house Floor level at or below grade Joists in crawl space less than 18" above grade Other	18. Excessive Moisture (EM)

	_
20. EVIDENCE OF PREVIOUS TREATMENT	
BY ANOTHER COMPANY: While evidence of previous treatment does exist, it is impossible for the inspecting company to ascertain if such treatment was properly performed. Further investigation is left to the Buyer's discretion to determine if such treatment was done properly and if valid guarantee exists against the target pest of such treatment.	
BY THE INSPECTING COMPANY: Previous treatment is recorded for this property. At the buyer's	20.Evidence of previous treatment
discretion, the treatment records may be viewed at the inspecting company's local office. Account Number Date of Initial Treatment	2012 (latellet of provious treatment
Target Pest Warranty Expiration Date ₩ Warranty Expiration Date	
Pest Control Inspector's Additional Comments:	If you write the report for the first
	time, it will give you the "Save" option.
PURSUANT TO: R4-29307 (E)(1) THROUGH(5)&(a)THROUGH(p) THE INSPECTOR MUST COMPLET THE GRAPH ON PAGE(3) FOR ANY NOTED ITEMS WHICH ARE CHECK(√)MARKED BELOW ✓ Code See graph ✓ Code See graph ✓ Code See graph	You can upload your inspected
SU Subterranean OW Other Wood OB Obestructious WD Water DAmag	structure diagram with a IPEC file
DR Drywood FG Faulty Grade A IA Inaccessible WS Water Stains	(See pages 13-10)
DA Dampwood WE Wood To Earth IV Inadequate Ventilation Rt Roof Leaks BE Wood Destroying C.C. Callulage Prefer Destrict Research Contact BE Wood Destroying C.C. Callulage Prefer Research Contact Research Resea	
Beetles CE Certains Prebris Prebris Moisture PA Plantings Abutting SP Sprinkler Hitting FI Further	You can also select the inspector by
CA Carpenter Ants Structure Structure Inspection Needed	clicking the drop down menu and
(*) Other Wood Destroying Insects	entering the inspector's password.
Upload Image : Recommended image size is 500px X 500px)	
Inspected By Select inspector Password	
Save	
	
	Once you have saved the report,
Upload Image : Browse (Recommended image size is 500px X 500px)	the figure to the left will appear
Inspected By Select inspector Password	on the bottom of the screen.
E-mail 1:	V
E-mail 2 :	You can upload imagesPrint Inspector's digital
E-mail 3:	Signature
E-mail 4:	- Email reports (Email up to 5
E-mail 5 :	different addresses at once) - Print report
Update History Send Email Print Update	- Update report - Check Update/Email history

Recommended image size for Diagram: 500Pixel x 500Pixel

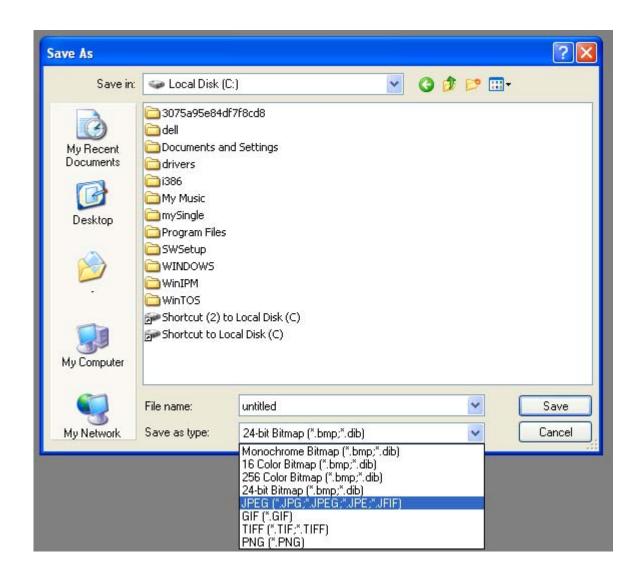
***** If you **DO NOT** put in the inspectors password, it **will not** print or email the report with the inspector's digital signature. If you enter inspector's password, then you can print out or send e-mails with the inspector's digital signature on the report.

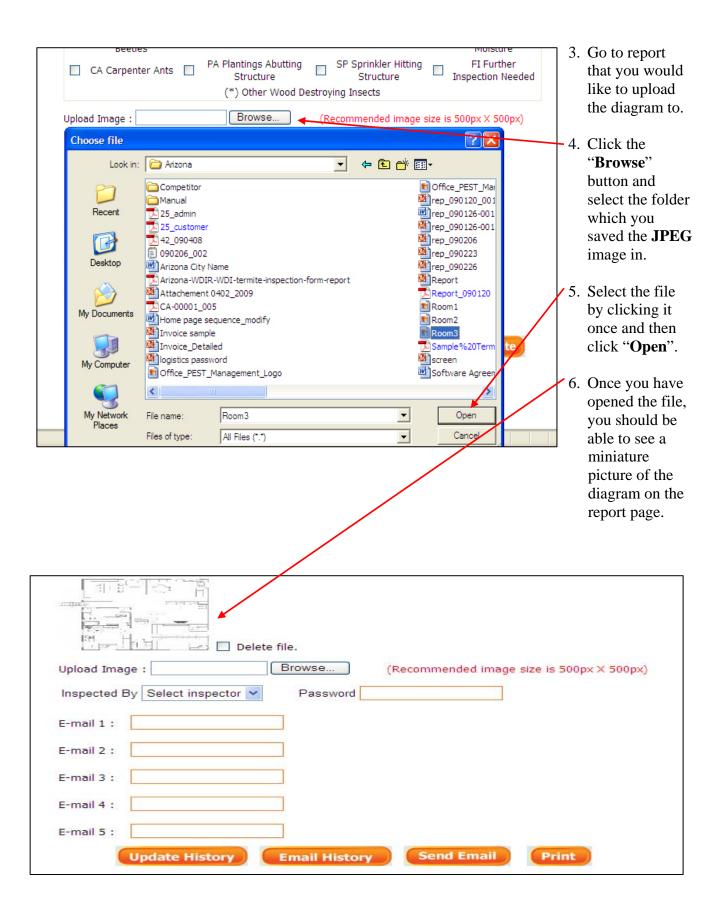
This is a sample copy of a final WDIIR Report.

NO STONE	Office of Pest	Managemer	1A. VAMUDIFHA CASE# 34-02	DATE OF INSPECTION 06/26/2009
	WOOD-DESTROYING INSEC	CT INSPECTION REPOR	T SUPPLEMENTAL REPORT	1D. WDIR# e940
	ADDITIONAL INFORMATION OF THIS PR OFFICE OF PEST MANAGEMENT, 9535 E.		юм	1E. TARF#
100	Arizona 85258-5514, (602) 255-3664 - (603			
NOTE: Personnel to			OTHER completed only by an Active Licensed	Applicator or Cualifying Party
			<u> </u>	or Quantying Farty.
 READ CAREFULLY PRIOR TO COMPLETING THIS OFFICE OF PEST MANAGEMENT (OPM, FORM) The VA or HUD/FHA case number shall be inserted in item 1A by the lender or by the pest control company. Areas that were inaccessible or obstructed (item 7) may include, but are not limited to, wall coverings, fixed ceilings, floor coverings, furniture, or stor articles. In Item 7, the Inspector shall list those obstructions or areas which inhibited the inspection. Item 8A alone is checked when evidence/insects are found but no control measures are performed. Items 8A and 8C are checked when evidence/insects a found AND control measures are performed. When visible evidence is observed, wood-destroying insects causing such evidence shall be listed in Item 8A and the visible damage resulting from su infestation shall be noted in Item 8D. When treatment is indicated in Item 8C, the insects treated shall be named and the date of treatment indicated. The application method and chemicals us shall be entered in Item 10. Proper control measures may include issuance of a warranty. Warranty information shall also be entered in Item 10. (Proper control measures are those which are allowed by OPM Statute/Rule, or the label for the chemical used). Visible evidence of conditions conductive to infestation from wood-destroying insects shall be reported in Items 15-18 on the second page of this form, (e. earth-wood contact, faulty grade, insufficient ventilation, etc.). All supplemental reports shall be completed within (30) days of the date of the original report. A. NAME OF INSPECTION COMPANY				
	ock/McGuireville, AZ 86335	DESCRIPCE LAURER A	Phoenix, AZ 89503	
4. BUSINESS LICENSE # 6A. INSPECTED STR 408-333-3333 AZ AZ AZ 333333		6A. INSPECTED STRUCTURES		
6B. LIST ALL UN-IN	SPECTED STRUCTURES			
7. THIS INSPECTION	N DOES NOT INCLUDE THE FOLLO	WING LISTED AREAS WHIC	TH ARE OBSTRUCTED OR INACCESS	BLE. (See also Item 19, page 2.)
8. BASED ON THE E	NSPECTOR'S VISUAL INSPECTION	OF THE READILY ACCESSI	BLE AREAS OF THE PROPERTY (See:	Section (11) before completing):
	ce of wood-destroying insects was ob	served.		30.10
Describe evide				
_	Destroying Insects observed:			
_	dence of infestation from wood-destro			
			rformed on (date):	
☐ D. Visible damaş	ge due to	was observed in the foll	lowing areas:	
□ E. Visible eviden	ce of previous treatment was observe	d. List evidence. (See also Itea	n 20. name 2.)	
9. DAMAGE OBSER		_	MMENTS (ALSO SEE PAGE 1.)	
_	been corrected by this company.	101/11/11/11/11/11	(construction of the cons	
	rrected by this company.			
	ended that noted damage be evaluat			
	tructural contractor for any necessar			B(1)
repairs to be n		(Number of additional)	attachments to this report.)o	_ Page(s)
11. STATEMENT OF INSPECTOR				
	•		ares, including attics and crawl spaces	
B. Special attention was given to those areas which experience has shown to be particularly susceptible to attack by wood-destroying insects.				
C. Non-destructive probing and/or sounding of those areas and other visible accessible wood members showing evidence of infestation was performed.				
D. The inspection did not include areas which were obstructed or inaccessible at the time of inspection.				
E. Neither I, nor the company for which I am acting, have had, presently have, or contemplate having any interest in this property. I do further				
state that neither I, nor the company for which I am acting, is associated in any way with any party to this transaction. 12A. SIGNATURE OF INSPECTOR 12B. INSPECTOR'S LICENSE NUMBER 12C. DATE				
12A. SIGNATURE C	IF INSPECTOR			R IZC. DATE
STATEMENT OF PURCHASER I HAVE RECEIVED THE ORIGINAL, OR A LEGIBLE COPY, OF THIS FORM AND HAVE READ PAGE (1, 2, & 3) OF THIS FORM. I UNDERSTAND THAT THIS IS NOT A STRUCTURAL DAMAGE, FUNGIMOLD REPORT, OR A WARRANTY AS TO THE ABSENCE OF WOOD-DESTROYING INSECTS AND I CAN CONSIDER ASSESSMENT BY A LICENSED STRUCTURAL CONTRACTOR OR FUNGIMOLD INSPECTOR FOR ANY STRUCTURAL DAMAGE OR FUNGIMOLD CONCERN				
13. SIGNATURE OF	PURCHASER			14 DATE

Uploading a Structure Diagram

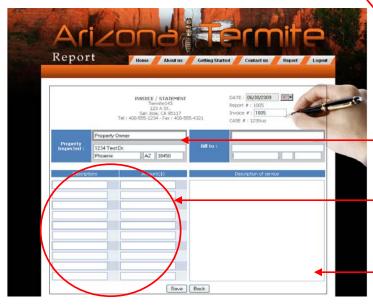
- 1. Draw your diagram with any kind of drawing software such as **Paint**, **Photoshop**, **Visio**, etc.
- 2. When you save the file, save file type as a **JPEG type** (as shown in the figure below).

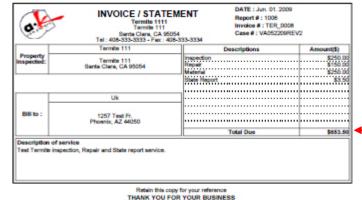




Invoice Section







| INVOICE / STATEMENT | DATE : Jun. 01. 2009 | Report # : 1008 | R

Return this copy with Remittance THANK YOU FOR YOUR BUSINESS

- 1. Login with your "user name" and "password".
- 2. Click the **"Report"** icon on the top submenu bar.
- Choose the report you wish to generate or edit the invoice for by clicking "Invoice" on the right of the address of the structure inspected.
- 4. Enter all necessary information
- 5. Property information will automatically transfer over from the report.
- 6. Enter the Description and Amount (Once printed, it will **automatically** total up all the amounts).
- 7. Enter detailed descriptions or any other notes.
- 8. Click the "Save" button when finished.
- 9. After you have saved the invoice, you will be able to see the "**Print**" button on the bottom of the invoice.
- ←10. Click the "Print" button to show you a preview of the final invoice.
 - 11. You can either print out the invoice and mail it to your customers, or you can save the file (by clicking "Save a Copy" on the top left) and email the invoice as an attachment.