# **Huy Nguyen**

Texas | 504-310-5881 | linkedin.com/in/hdnguyen2010 | hdnguyen2010@gmail.com | hdnguyen2010.github.io

#### **Education**

Lamar University

Beaumont, TX

Computer Science Game Development (GPA: 3.4)

May 2022

**Delgado Community College** Certified HVAC Technician New Orleans, LA 2017

Hack Reactor Austin, TX

Advance Software Engineering Immersive Program

Austin, TX 2016

## **Work Experience**

Transform Holdco Houston, TX

Heating Air Vent Technician

2017 - 2021

- Met monthly key performance metrics and/or productivity goals
- Provided timely and quality repairs between 8+ customers' products per day
- Informed knowledgeable and courteous repair service to help increase customers' product longevity
- Collaborated with Technical Managers and Lead Mentors to maintain high-quality customer service and care

#### **University of New Orleans**

New Orleans, LA

IT Support Specialist

2016 - 2017

- Accurately and promptly 10+ documents issues and requests from end users at the time of ticket submission and updates during support activities
- Provided technical support and problem resolution activities for: desktop, laptop, and tablets, hardware, applications, software, network, printers, scanners, phones, and mobile devices

Hack Reactor (Contract)

Chicago, IL

Prep Instructor

2016

- Lead mock technical interviews for each student with constructive feedback
- Trained 46 students with a JavaScript curriculum, and helped with student questions during practice problems

## **Project Experience**

## Vitamin-DB

Front-End Developer

- Developed an app that keeps track of user's health history, eye prescription, immunization, and doctor information
- Worked with a team of 5, where my main responsibility was to create an algorithm for users to be able to search for doctors

#### **Travel-Consensus**

Front-End Developer

- Oversaw a web application that is designed to help users reach an agreement with travel arrangements
- Assisted a team of 4 to established API server routes, defined schema, and queried app database using Express, Node, and SQL

#### Skills & Interests

Skills: JavaScript, JAVA, C++, Linux, Microsoft Office, Visual Studio, React, Vietnamese

Interests: Software Design and Development, Artificial Intelligence, Machine Learning, Computer Vision