Huy Nguyen

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Education

Lamar University Beaumont, TX

Computer Science Game Development (GPA: 3.4) Expected Graduation: May 2022

Delgado Community College New Orleans, LA

Certified HVAC Technician 2017

Hack Reactor Austin, TX

Advance Software Engineering Immersive Program

Work Experience

Transform Holdco Houston, TX

Heating Air Vent Technician 2017 - 2021

- Met monthly key performance metrics and/or productivity goals
- Provided timely and quality repairs between 8+ customers' products per day
- Informed knowledgeable and courteous repair service to help increase customers' product longevity
- Collaborated with Technical Managers and Lead Mentors to maintain high-quality customer service and care

University of New Orleans

New Orleans, LA

IT Support Specialist

2016 - 2017

2016

- Accurately and promptly 10+ documents issues and requests from end users at the time of ticket submission and updates during support activities
- Provided technical support and problem resolution activities for: desktop, laptop, and tablets, hardware, applications, software, network, printers, scanners, phones, and mobile devices

Hack Reactor (Contract)

Prep Instructor

Chicago, IL

2016

Lead mock technical interviews for each student with constructive feedback

Trained 46 students with a JavaScript curriculum, and helped with student questions during practice problems

Project Experience

Vitamin-DB

Front-End Developer

- Developed an app that keeps track of user's health history, eye prescription, immunization, and doctor information
- Worked with a team of 5, where my main responsibility was to create an algorithm for users to be able to search for doctors

Travel-Consensus

Front-End Developer

- Oversaw a web application that is designed to help users reach an agreement with travel arrangements
- Assisted a team of 4 to established API server routes, defined schema, and queried app database using Express, Node, and SQL

Skills & Interests

Skills: JavaScript, Microsoft Office (Word, Excel, PowerPoint), Visual Studio, React, Vietnamese

Interests: Learning & Development, Training, Gaming, Stress Management, Working Out, Basketball, Football