

# Huy Nguyen

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## Education

<b>Lamar University</b> <i>Computer Science Game Development (GPA: 3.4)</i>	<b>Beaumont, TX</b> <i>Expected Graduation: December 2021</i>
<b>Delgado Community College</b> <i>Certified HVAC Technician</i>	<b>New Orleans, LA</b> 2017
<b>Hack Reactor</b> <i>Advance Software Engineering Immersive Program</i>	<b>Austin, TX</b> 2016

## Work Experience

<b>Transform Holdco</b> <i>Heating Air Vent Technician</i> <ul style="list-style-type: none"><li>Met monthly key performance metrics and/or productivity goals</li><li>Provided timely and quality repairs between 8+ customers' products per day</li><li>Informed knowledgeable and courteous repair service to help increase customers' product longevity</li><li>Collaborated with Technical Managers and Lead Mentors to maintain high-quality customer service and care</li></ul>	<b>Houston, TX</b> 2017 - 2021
<b>University of New Orleans</b> <i>IT Support Specialist</i> <ul style="list-style-type: none"><li>Accurately and promptly 10+ documents issues and requests from end users at the time of ticket submission and updates during support activities</li><li>Provided technical support and problem resolution activities for: desktop, laptop, and tablets, hardware, applications, software, network, printers, scanners, phones, and mobile devices</li></ul>	<b>New Orleans, LA</b> 2016 - 2017
<b>Hack Reactor (Contract)</b> <i>Prep Instructor</i> <ul style="list-style-type: none"><li>Lead mock technical interviews for each student with constructive feedback</li><li>Trained 46 students with a JavaScript curriculum, and helped with student questions during practice problems</li></ul>	<b>Chicago, IL</b> 2016

## Project Experience

<b>Vitamin-DB</b> <i>Front-End Developer</i> <ul style="list-style-type: none"><li>Developed an app that keeps track of user's health history, eye prescription, immunization, and doctor information</li><li>Worked with a team of 5, where my main responsibility was to create an algorithm for users to be able to search for doctors</li></ul>	
<b>Travel-Consensus</b> <i>Front-End Developer</i> <ul style="list-style-type: none"><li>Oversaw a web application that is designed to help users reach an agreement with travel arrangements</li><li>Assisted a team of 4 to established API server routes, defined schema, and queried app database using Express, Node, and SQL</li></ul>	

## Skills & Interests

**Skills:** JavaScript, Microsoft Office (Word, Excel, PowerPoint), Visual Studio, React, Vietnamese

**Interests:** Learning & Development, Training, Gaming, Stress Management, Working Out, Basketball, Football