



## Encoding at Netflix

May 2014

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# Introduction

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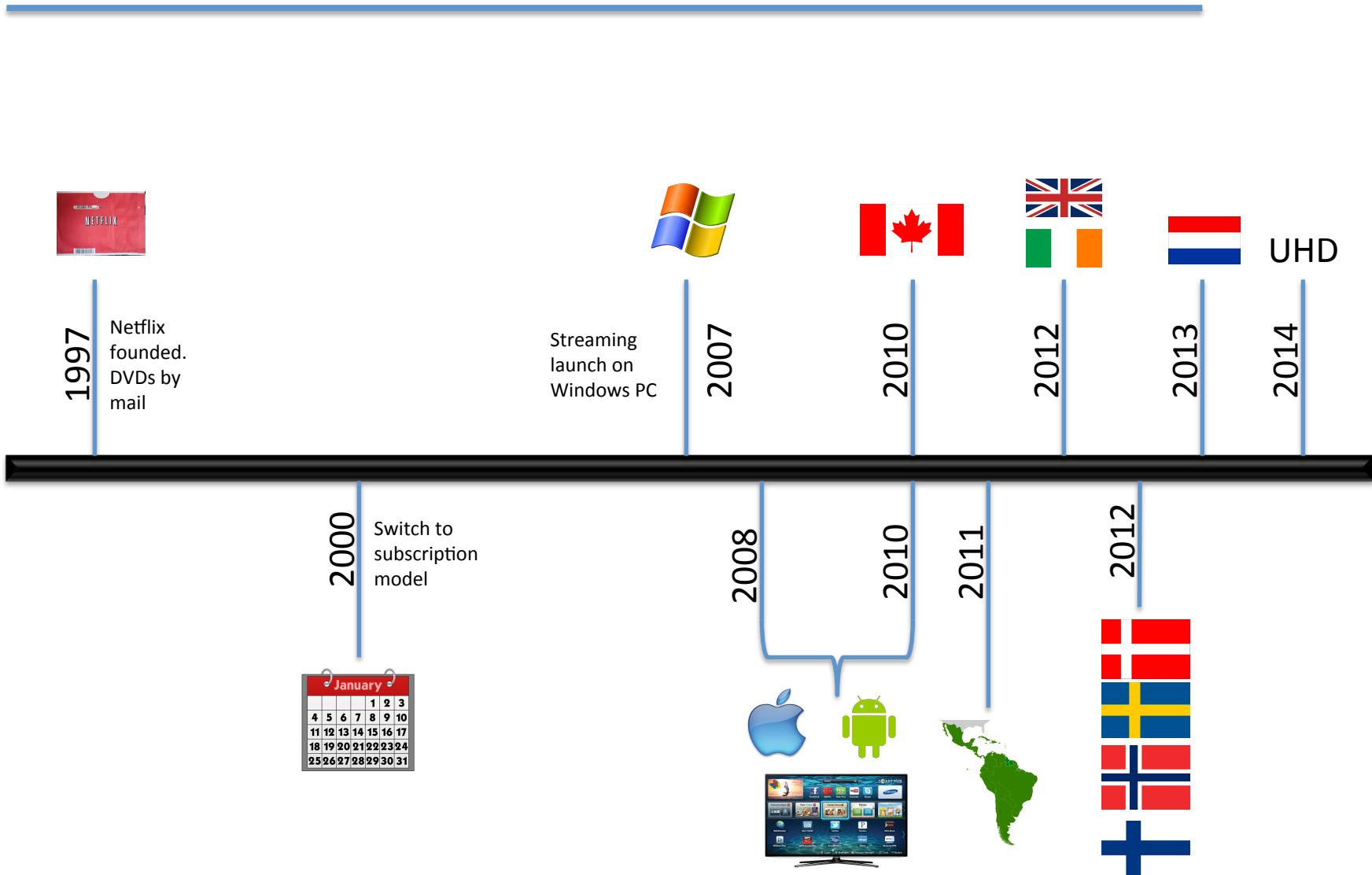
Netflix started streaming in 2007 with IE-plugin hosting Windows Media Player and ~2000 titles

Today ...

- Award-winning Netflix Originals
- Tens of millions of active Netflix devices
- Billions of hours of content streamed
- International
- Recently launched 4K UHD service



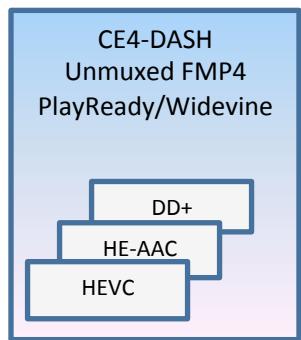
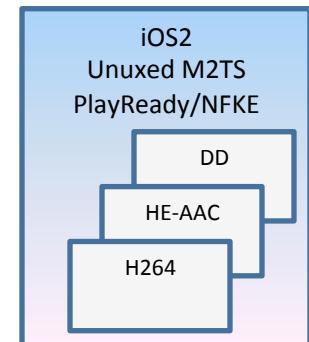
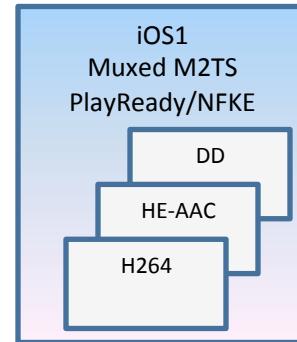
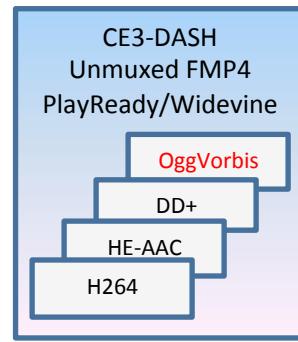
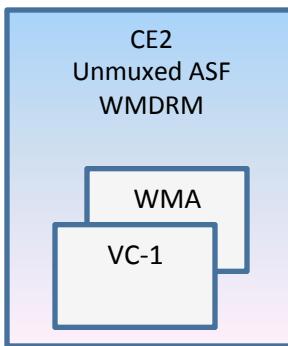
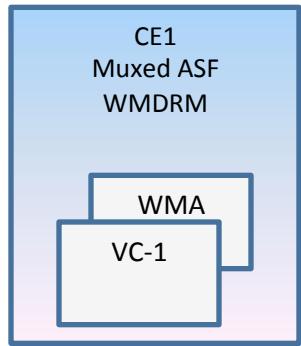
# Netflix Timeline



## Discussion Topics

- Brief Historical look at our encoding workflows
- Robust and scalable encoding in the cloud
- Our 4K Solution
- Netflix Source Format Roadmap

# Streaming Profile Review



# Netflix Media Processing At A Glance

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MPEG-2  
ProRes  
DPX  
IMF



- Distributed architecture
- Elastic
- 100% Cloud
- Thousands of EC2 instances

# Netflix Encoding V1 (2007)



- Script files running on servers in data center
- 100% MSFT: WMV, WMDRM
- Encoding framework built on AviSynth and VFW
- Scale to a few thousand titles

# Netflix Encoding V2 (Matrix, 2009)

- Move to EC2 (elastic)
- Written in Java
- Same video framework (AviSynth and VFW)
- Scale to tens of thousands of titles
- Added H264, AAC, DD+, etc.
- Production for all encode profiles starting with “Vega” BD-Live



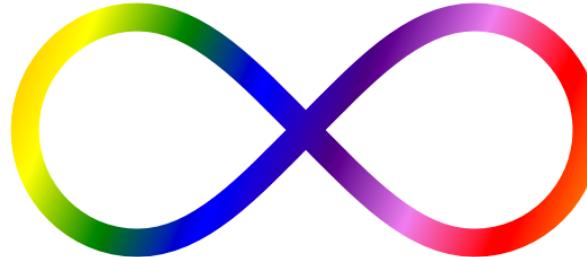
# Matrix Encoding Limitations

- Very long encode times (10-40x play time)
- Inadequate source inspections
  - Loose tolerances
  - Unreliable duration
  - Few source problems detected early
  - Problem source == problem encodes
- Source problems delivered to customers
- Inability to scale sufficiently for growing business

# Netflix Encoding V3 (Reloaded, 2013)

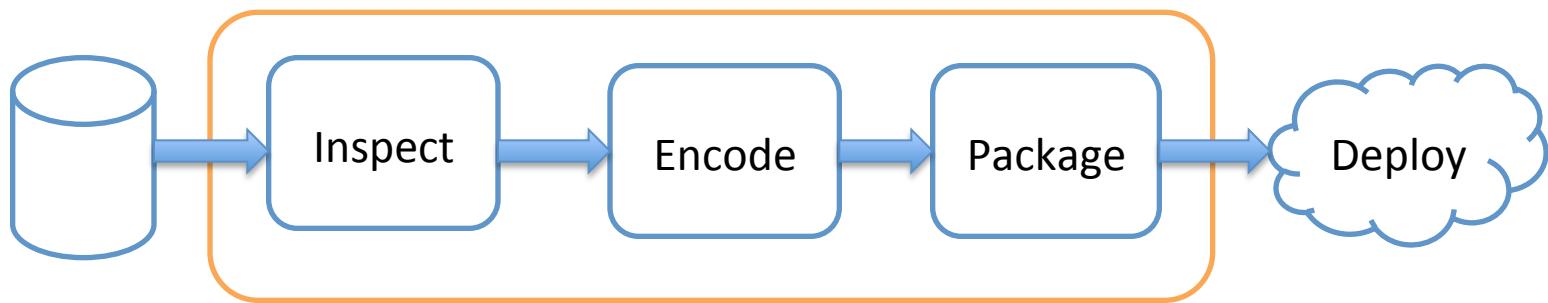


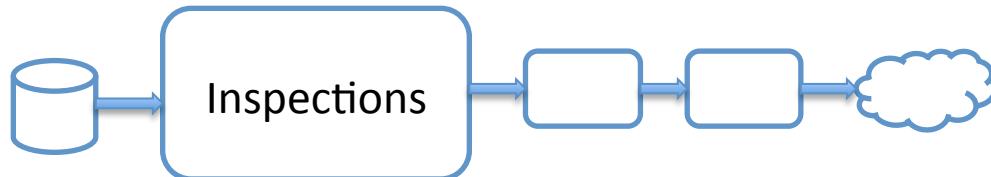
- Linux & ffmpeg
- Designed for infinite scaling
- Robust source inspections
- Parallel video encoding
- Very large source files (i.e. 4K)



# Designing for Scale

- Thorough inspection of all incoming assets
- Issues detected at point of failure
- Robust and failure tolerant
- Progressive model for long processes
- Parallelization where needed
- Highly predictable output

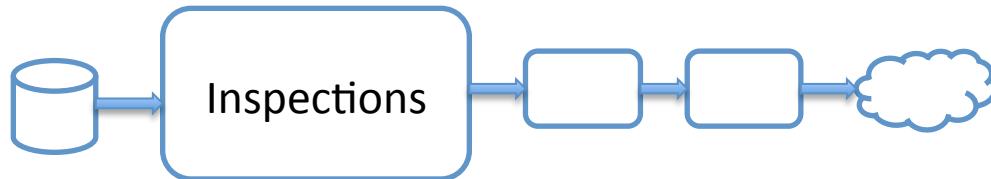




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A predictable encoding system requires good input

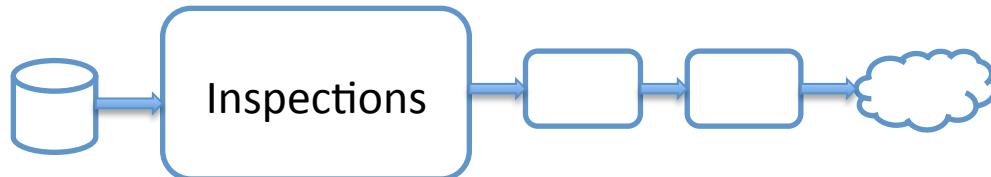
- Verify source conformance to delivery specification
- Auto-route failures with actionable error messages
- System layer and decode inspections
- Fully index elementary streams
- Multiple sources of truth



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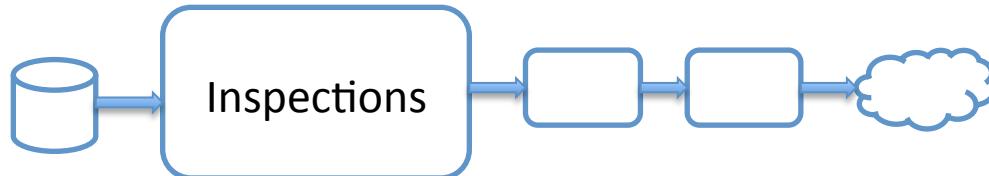
## System layer inspections

- Verify conformance to relevant system specification (M2TS, MP4, etc.)
- Example: M2TS
  - Packet inspections: synch, continuity
  - Timing: PCR, buffer, STD delay, etc.



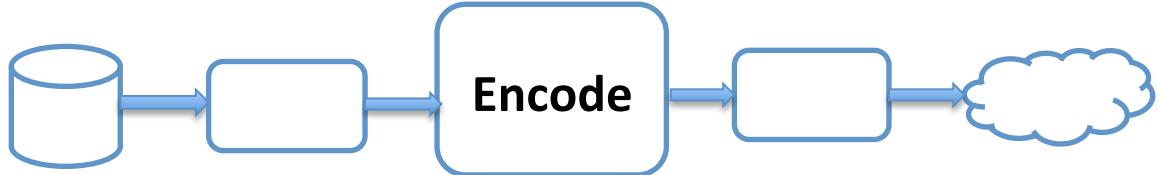
## Decode Inspections

- Full decode of source, no errors allowed
- Decoded picture analysis
  - Telecine detection
  - Commercial Black detection
  - Crop detection
- Audio decode: drop out, channel map, etc.

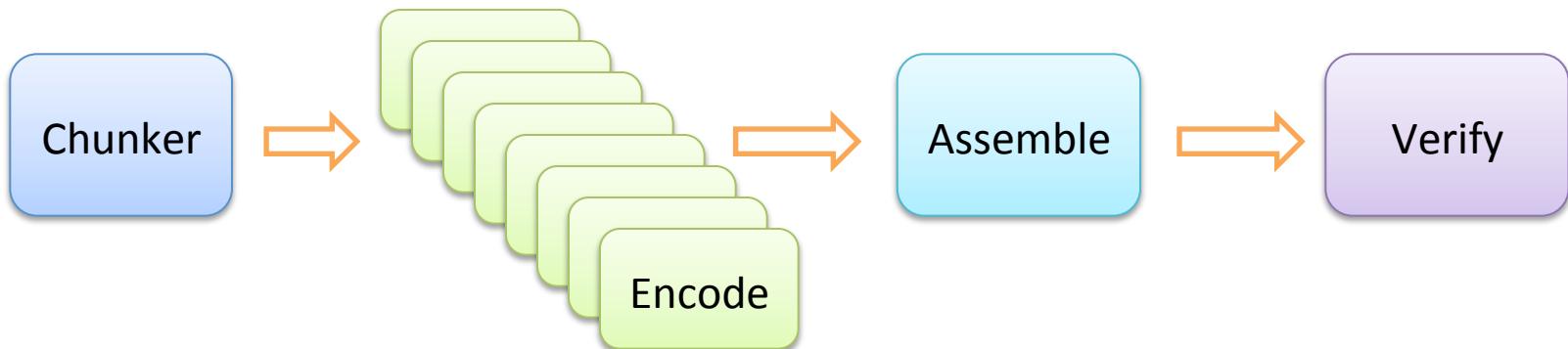


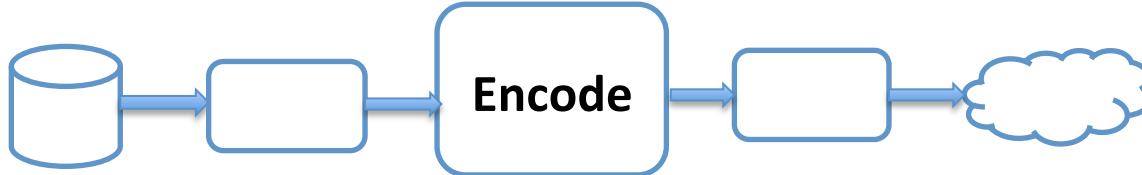
## Multiple Sources of Truth

- Each of the major inspections yields A & V sample counts
  - System inspection
  - Decode
  - Index
- All counts must match exactly
- Encoding conformed sources highly predictable



- MAPLE: **MAssively ParalleL Encoding**
- Video job chunked across multiple EC2 instances
- Progressive model for efficient handling of transient errors
- Post-encode verification detects most encoder issues

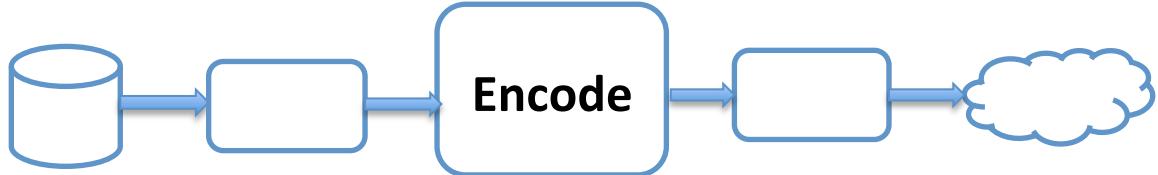




## MAPLE in Action: UK Day-after-broadcast

Title	Package ID	Arrived_Date	Inspection Duration Time	Encoding Start Time	Encoding Duration Time (Does not include the waiting time in the queues)	Packaging End Time	Ingest to MPL complete time (hours)
Episode 1	xxxxxx	8/9/13 13:24	3 hours, 11 minutes	8/9/13 17:42	Longest Required ~1 hour Longest - 1 hours 50 minutes Longest Required ~1 hour 10 min	8/9/13 20:47	7.38
Episode 2	xxxxxx	8/12/13 13:58	1 hour, 24 minutes	8/12/13 15:24	Longest - 3 hours 4 minutes	8/12/13 21:05	7.13

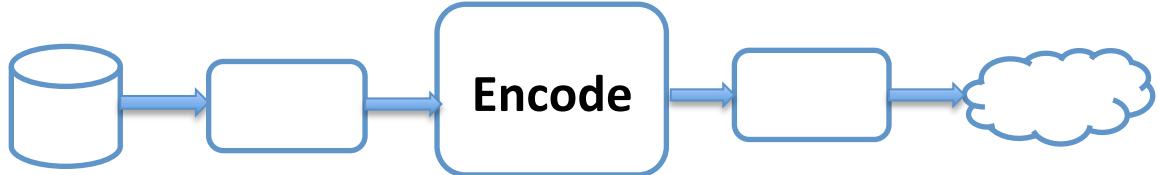
- Average time to ingest and encode all bitrates is ~7 hours (~2.5 hours to encode all profiles)
- Compare to Matrix encode ~46 hours for 5.8Mbps 1080p



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## MAPLE in Action: Worst-Case Encode

- 4.95 hour title
- 96 hours to encode 1080p in Matrix
- ~900 compute hours before encode completed (due to various transient errors)
- MAPLE encode time ~3 hours.



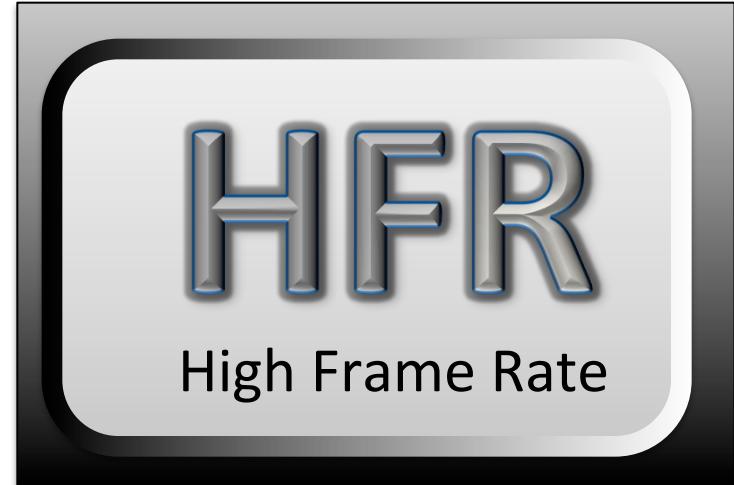
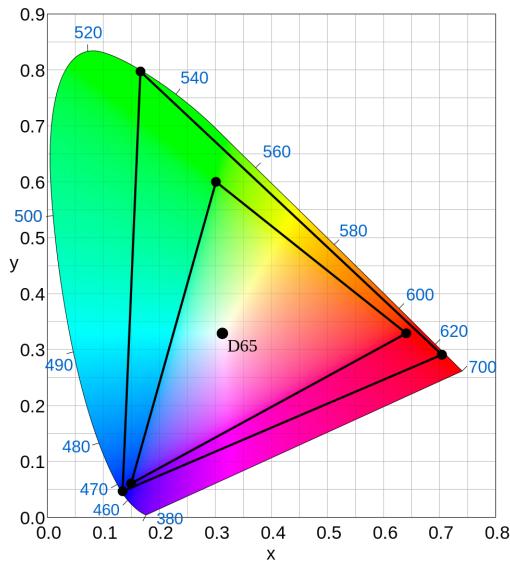
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## MAPLE Summary

- Able to deliver Day-After-Broadcast at all bitrates
- Tight system tolerances (+/- 1 frame)
- High confidence in quality of encodes
- Progressive model minimizes impact of transient errors
- Still much opportunity to improve performance
- Conclusion: MAPLE is sweet!

# Ultra HD

# 4K



# Ultra HD

A gold rectangular badge with a double border containing the text "4K" in a bold, sans-serif font.

4K

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## Challenges

- Emerging standards (HEVC, HDR, etc.)
- Bitstream analyzer immaturity
- Few decoders
- Large Source files (DPX ~2TB/hour)

# Ultra HD

A yellow rectangular logo with a double border containing the text "4K" in a bold, black, sans-serif font.

4K

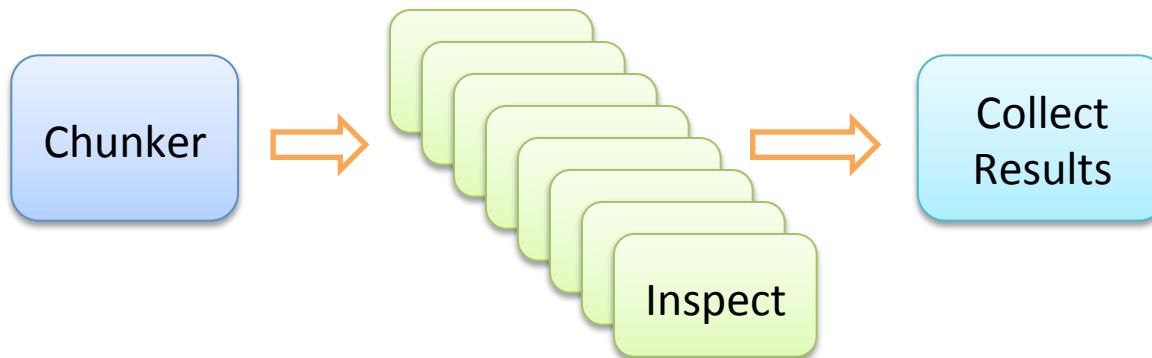
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## Working with 2TB file

- Too big to land on one EC2 drive for inspection
- Downloading could take 24 hours
- Difficulty dealing with transient errors
- Solution: Chunked inspections

## Chunked Inspections

- Able to manage large files efficiently
- Parallel inspections run faster
- Progressive model to minimize transient errors
- Initially DPX, now includes IMF/MXF and ProRes
- Ingest and encode DPX and IMF/MXF at scale



# Source Format Roadmap

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## Supported Formats

- MPEG2 Transport Stream
- Apple ProRes
- DPX
- IMF/MXF (new)

# Source Format Roadmap

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## M2TS

- Well supported but...
- Not really a file format
- Serial inspections
- Video quality not great

# Source Format Roadmap

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## ProRes

- High Quality
- Parallel & Progressive processing
- But ... Proprietary format

# Source Format Roadmap

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## DPX

- Very High Quality
- Parallel & Progressive processing
- But ... really big
- ~2TB/hour
- S3 5TB Object size limit
- Not practical for scale

# Source Format Roadmap

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## IMF/MXF (JPEG 2000)

- Very High Quality
- Parallel & Progressive processing
- Emerging standard
- Ability to deliver incremental revisions, localized playlists, etc.
- First 4K IMF/MXF assets ingested in Feb. 2014

# Source Format Roadmap

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## Summary

- MPEG2 TS is legacy and not suitable for UHD
- ProRes is proprietary
- DPX is unwieldy
- IMF/MXF is the future
  - Netflix heavily investing in IMF
  - Currently the preferred source format
  - Eventually, may be required format

# HEVC Thoughts

- Evaluated many HEVC encoders, currently we see
- No efficiency gain vs. x264 (non-realtime, <=1080p)
- Quality about same as x264
- Much longer encode time (~10x)
- But ... very early in HEVC lifecycle
- In ~2 years, we expect
  - 20%-30% encoding efficiency vs. x264
  - Encode time near x264
- We are very excited about HEVC
- Most all new dev is in 4K/HEVC

# Random Trivia

- Reloaded transition: every AAC & DD asset was re-encoded ...
- 50+ encodes per video (codecs, packaging, bit rates)
- Currently C1M, no GPU acceleration
- 4K DPX workflow stood up in 2 months
- Initial IMF/MXF workflow stood up in 2 months

# Questions?

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