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# Privacy statement

TU Delft processes personal data and uses cookies for this website. In this Privacy Statement we inform you about the purposes for which TU Delft processes personal data and about the exercise of your privacy rights. Further information is also provided that may be of interest to you. You can read which cookies TU Delft uses in the TU Delft cookie policy.

The Privacy Statement applies to all activities (including activities via the website) of TU Delft. We provide you with the most relevant information for each subject.

TU Delft handles personal data with care and acts within the limits of the law, including the General Data Protection Regulation (GDPR).

## Controller and responsibility

TU Delft is the controller within the meaning of the GDPR. TU Delft considers it essential that the personal data of its students, researchers, employees and visitors is treated and secured with the greatest possible care. TU Delft wants to be open about the way in which it processes your data. That is why it is explained below. TU Delft wants to adhere to the requirements and obligations of the GDPR in all cases.



For what purposes does TU Delft process your personal data?

The personal data collected by TLL Dolft is used for business and for the proper performance of the statutory duties and



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The most important processes for which TU Delft processes personal data are:

a) Education administration and support: recruitment, recruitment & selection of new students, student administration, internal and external information provision, recording results, issuing certificates, diplomas and degrees, establishing and executing agreements with students, customer involvement, relationship management and marketing, health, safety and security, organizational analysis, development and management reports, substantiation for accreditation investigations, advice and guidance, handling disputes, being able to perform an audit;

- b) Personnel matters: determining salary entitlements, performing the appointment, arranging entitlements to benefits in connection with the termination of employment, internal and auditing and in connection with company medical care, personnel management, recruitment & selection of new employees and candidates, establishment and execution of agreements with employees, performance data;
- c) Business operations and finances: financial administration, management of purchasing systems and payment systems, implementation and management of procedures aimed at IT, legal affairs and other business operations, recruitment, internal and external information provision, conclusion and implementation of agreements with customers, suppliers and business partners, customer engagement, relationship management, marketing and market research, health, safety and security, organizational analysis, development and management reporting, complaint handling;
- d) Facilities matters: access and management systems, camera surveillance;
- e) General processes: Web content management, library system, sports and cultural facilities, physical and digital archiving, participation and elections, complaints procedure and appeals and objections;
- f) Scientific research: the scientific research of TU Delft.

TU Delft registers all processes in which personal data are processed in a register of processing activities.



## From whom does TU Delft collect personal data?



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- · Students:
- Study voters, prospective students;
- · alumni;
- Employees, including PhD students and applicants;
- Externals, including temporary hired workers;
- Visitors to the website(s);
- · Research subjects.



## What personal data does TU Delft collect?

Various personal data are collected in each process, the most common of which are:

- Name and address details (name, address, place of residence);
- bank account number (IBAN);
- phone number;
- · date of birth;
- sex;
- e-mail address;
- IP address;
- interaction data (eg cookie or information received when you contact TU Delft);
- Images (photos and videos);
- Study information, study progress and study results;
- Surfing and clicking behaviour;
- · Research data.

TU Delft collects (personal) data directly from the data subject, but in some cases it may also receive personal data via third parties, insofar as this is in accordance with the law.



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#### Giving and withdrawing consent

TU Delft offers a number of activities for which your explicit permission is required. This includes, for example, your e-mail address for sending a newsletter, promotional e-mails or your study characteristics for conducting research. Your data will only be used if you give explicit permission for this. You will always be informed for what purposes your data is used, what data it concerns and to whom it is provided. If you give TU Delft permission for the use of personal data, you can withdraw this permission at a later date. The withdrawal has no retroactive effect. The consent requirement does not apply if newsletters or e-mails are sent to you in the context of your studies or employment.



#### Data sharing with third parties

On behalf of TU Delft, third parties can provide certain parts of the service for the execution of an agreement. TU Delft makes agreements with these processors to guarantee confidential and careful handling of personal data. These agreements are contractually recorded in processing agreements.

Personal data that is processed as research data within a research project can be shared with research partners within that project. The processing of these personal data is done in accordance with the provisions of the GDPR that relate to the processing of research data.

Your personal data will not be sold to third parties. TU Delft may share your (personal) data with third parties if, for example, you have given permission for this yourself or if this is necessary for the execution of the agreement.

TU Delft provides personal data to enforcement authorities or organizations that fight fraud when this is necessary to comply with a legal obligation.

The categories of third parties with which TU Delft shares data are:

- Government agencies, such as DUO, the Tax Authorities and the IND;
- · investigating authorities;
- Universities:
- · Research groups.



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- + Technical security
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The TU Delft website contains links to other websites that do not belong to TU Delft. TU Delft bears no responsibility with regard to the way in which these parties handle personal data and therefore advises you to always inform yourself about the privacy policy of these parties or to contact them for a further explanation of their policy on the use of personal data.

## To ask

Do you have any specific questions or comments about the TU Delft privacy statement based on this information? Please do not hesitate to contact us. You can send an e-mail to <a href="mailto:privacy-tud@tudelft.nl">privacy-tud@tudelft.nl</a> for this . The data protection officer (DPO) of TU Delft can also be reached via this e-mail address.

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# Delft University of Technology











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