HEAVEN LEE SAENZ

WEB DEVELOPER + DESIGNER

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CAREER OBJECTIVE

Motivated front-end web developer with a background in digital media eager to join a team where I can utilize my technical and creative skills to contribute to the growth and success of the company. I am a motivated self-starter and welcome all challenges that will aid me to expand my knowledge in web development.

TECHNICAL SKILLS

Tools: Adobe Creative Cloud, Terminal, Git, Microsoft Office, Capistrano, Axure, Jira, vSphere, Web Service APIs
Operating Systems: Ubuntu/Debian, Windows, macOS
Languages: CSS3, HTML5, JavaScript/jQuery, Rails, Python, Powershell, PHP, SQL, XML, JSON, VBScript
Libraries, Frameworks and Packages: Wordpress, Drupal, Bootstrap, Apache, MySQL, Selenium

QUALIFICATIONS

- Designed, developed, and maintained enterprise intranet for second largest airline in Hawaii.
- Developed and modified templates for CMS and web development frameworks.
- Experience with RESTful services and SOAP APIs.
- Coordinated with internal business units to develop department specific web applications from conception to deployment and maintenance.

EMPLOYMENT HISTORY

Web Developer, Island Air Hawaii; Honolulu, HI — May 2016 - November 2017 (Closed)
Designed, developed, and maintained company websites and business tools. Provided technical support to over 400 end-users.

MAJOR PROJECTS

   Reservation System Migration (Project Planning, Design, Development, QA Testing) - *Lead Developer*
- Integrated front-end website with back-end reservation system through web service APIs.
- Coordinated with team members and other developers in weekly meetings to prioritize short-term and long-term objectives.
- Designed the look and feel of the e-commerce system UI and provided print material, photography, logos, and illustrations.
- Prepared technical documentation.

   Intranet rebuild (Project Planning, Design, Development, QA Testing) - *Lead Developer*
- Managed upgrade/migration of old intranet to improve performance, internal collaboration, and workflow. Developed custom modules written in PHP and SQL to support necessary application requirements.
- Created user training material and conducted training which includes, web-content creation and administration.

DAILY OPERATIONS
- Created various Powershell scripts to assist with Help Desk workload.
- Setup and managed notifications and alerts from critical systems within the organization.
- Deployed and administered virtual machines for testing and production.
- Managed Active Directory Users and Computers
- Responsible for testing and debugging web applications and programs.

Stylist, Supercuts; Waialae, HI — September 2015 - May 2016
Implemented a social media system to promote services and increase revenue. Established and maintained strong customer relationships. Provided thorough consultations to determine client's needs. Assisted clients by phone, documented client information and scheduled appointments.

Assistant, Salon Andre; Mililani, HI — March 2015 - August 2015 (Closed)
Assisted salon owner with social media and marketing. Created a welcoming and relaxing tone in the salon by greeting and offering refreshments to guest. Assisted stylists with services and maintained a professional relationship with clients.

TRAINING

Amadeus e-Retail Engine for New Users — 2017
Amadeus e-Retail Engine Workshop — 2017

EDUCATION

University of Hawaii at Manoa, Honolulu, HI — Academy for Creative Media, 2013 - 2014

Paul Mitchell the School Honolulu, Kaimuki, HI — Cosmetology, 2014

Leeward Community College, Pearl City, HI — Digital Media Production, 2008 - 2012
Associates of Science in Digital Media Production | Certificate of Competence in Motion Graphics

Mililani High School, Mililani, HI — Diploma, 2003 - 2007