

Quality Policy Statement

HeartGenetics, Genetics and Biotechnology S.A. is a company developing activity in genetics and computational biology, having developed a revolutionary methodology that includes (1) a DNA based microchip platform optimized for genetic testing and (2) a set of efficient, scalable and sophisticated algorithms for processing and integrating clinical and genetic data. The developed methodology is particularly relevant to improve diagnosis and prognosis of genetic cardiovascular diseases.

The HeartGenetics management and staff considers that the implementation of a Quality Management System in accordance with the requirements of the International Quality Standard ISO 9001/2008 is mandatory to ensure the competitiveness and quality of all company products and services in a global fast-growing market.

The HeartGenetics laboratories are managed in accordance with high standards of quality and excellence, following the key principles of LEAN. The main goal is to provide a framework to ensure the efficiency of all activities and that the delivery schedule is met without ever decreasing the quality of the genetics testes and data analyses performed.

Vision

At HeartGenetics, we believe that genomic technologies and computational advances will change medicine practice in the near future, by making available innovative knowledge that will help physicians and individuals prevent disease by defining new strategies for personalized medicine.

Mission

To play a leading role in changing the status quo of genetics, by bringing up innovative knowledge that will support physicians improve heart medicine. The company plans to promote in a continuous and sustainable way the value for money of its products in order to guarantee each customer the access to personalized medicine more effective and safe.

Principles

The following key basic principles of the Quality Management System from HeartGenetics support the company mission and represent the guidelines for the development of a quality and innovation policy:

- Quality – to promote and encourage the continuous improvement, maintaining the high-level quality of our services, in order to meet the expectations of our customers.
- Innovation – to promote innovation as one of the main venues to continually improve the value for money of our products and encourage personalized medicine approaches.
- Truth – to achieve our goal of total customers and suppliers satisfaction and confidence.
- Commitment – to promote the development, the creativity and innovation while maintaining that everyone involved should be aware of the company objectives, has the right to know the importance of the tasks they develop and the duty to ask why these tasks are important.
- Development and grow – guarantee a sustainable growth in order to make the company financially strong and simultaneously answer the market needs and ensure customer satisfaction. Additionally, make it possible to invest in research and development projects with universities and raise awareness about genetics in the society.