

Heart Gwyneth M. Castillo

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Professional Summary

Enthusiastic and detail-oriented Information Technology graduate with a strong foundation in programming, networking, and database management. Skilled in troubleshooting, technical support, and system analysis. Passionate about leveraging technology to solve real-world problems and eager to contribute to a dynamic IT team.

Education

Bachelor of Science in Information Technology
Batangas State University- The National Engineering University | Batangas, Philippines
- Final Year Project: Design and Implementation of a Cloud-Based Student Management System

Technical Skills

Programming: Python, Java, HTML, CSS, JavaScript
Databases: MySQL, MongoDB
Tools: Git, Visual Studio Code, MS Office Suite
Operating Systems: Windows, Linux (Ubuntu)

Projects

- Online Student Portal – Developed a web-based platform for managing student records using Python (Flask) and MySQL.
- Network Simulation Project – Designed and simulated a university network infrastructure using Cisco Packet Tracer.
- Personal Portfolio Website – Created a responsive personal website showcasing technical skills and projects.

Internship Experience

IT Support Intern — TechBridge Solutions | Lagos, Nigeria | June 2023 – September 2023

- Assisted in system maintenance and troubleshooting hardware/software issues.
- Supported the setup and configuration of office networks.
- Provided technical support to staff and contributed to documentation of IT processes.

Soft Skills

Team Collaboration | Problem Solving | Adaptability | Communication | Time Management