ORDER MANAGEMENT - COMMERCIAL

Process Reference Guides

1. Boycotting
2. Bulk Loads
3. Customer Activation Process
4. Exchanges
5. HAJ German VAT Matrix
6. Lease Billings - SOP
7. OM Ref Guide
8. Qantas Airways SOP   Rates Website   Calculating GST
9. Quote Accelerator - Order Generation
10. RMA Reference Guide
11. Shipping to Non-End-Users
12. South America Ship Reqs
13. Transfers

(Links above are mapped to live files reviewed and updated as needed to ensure real-time access to latest procedures)