



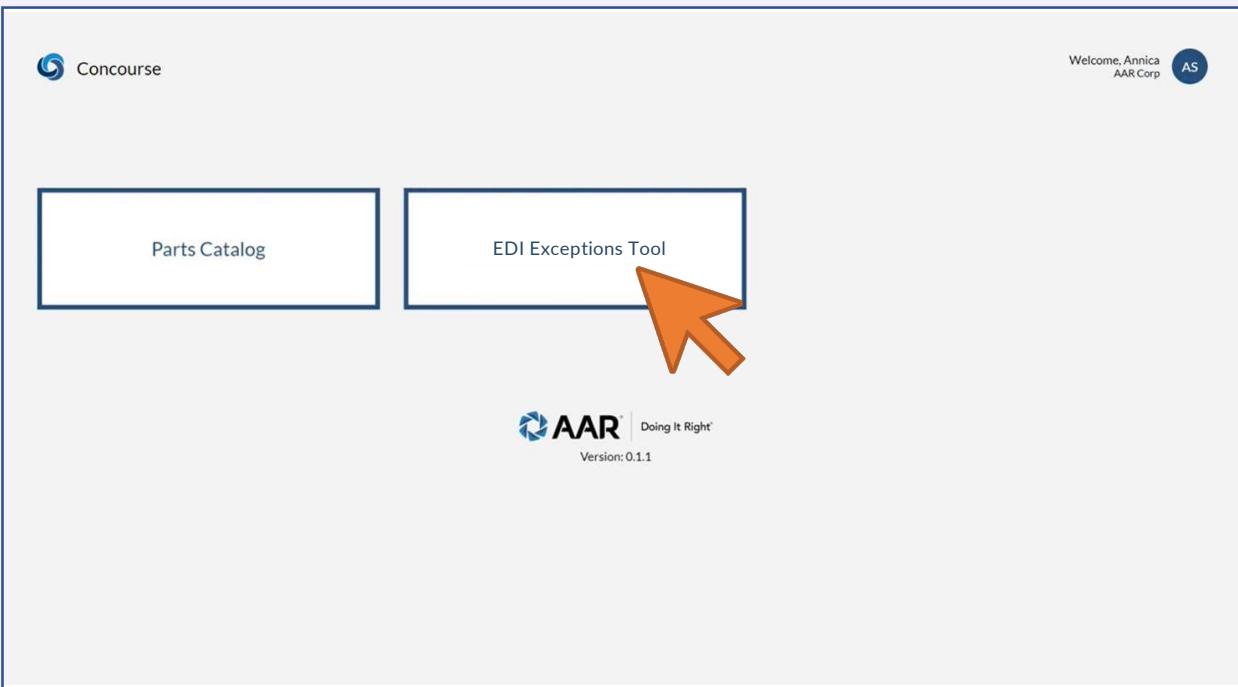
# EDI Exceptions Tool

## Step-by-Step Guide

This easy-to-use tool allows users to bypass the IMOPS EDI RFQ screen to map RFQ's to an IMOPS customer.

- 1 Navigate to [Concourse.aarcorp.com](https://Concourse.aarcorp.com)

- 2 Click "EDI Exceptions Tool"





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You will be brought to the main page of the EDI Exceptions Tool where you map an EDI exception to an IMOPS customer.

The screenshot shows the EDI Exceptions Tool interface with the following details:

- Unresolved:** 18629
- Resolved:** 17613
- Rows selected:** 0
- Action Column:** Contains "Resolve" buttons for each row.
- Div Column:** Shows values like 1, 7, 11, etc.
- RFQ Date Column:** Shows dates like 07-JUN-2022.
- Customer Name Column:** Shows company names like Cityjet, Drayton Aerospace Limited, AVIO CHEM D.O.O., Setna IO, etc.
- Customer Address Column:** Shows addresses like Swords Business Campus USA, No 2 Gaoqi South 7th Road, etc.
- Buyer Information Column:** Shows contact details like Stores Lcy, Lisa Zheng, Dejan, etc.
- Source Column:** Shows values like EDI/ILS, PRG/ILS, EDI/ROTA, etc.
- Customer Quote Column:** Shows values like 25704024, 25705361, etc.
- Part Number Column:** Shows values like 49218-7, 60140-101, etc.
- FSC Column:** Shows values like 02121, 70167, etc.
- Navigation:** Bottom right shows page numbers 1-5 of 373.



NOTE: You may need to Zoom Out (Ctrl + Minus Key) to view all columns on the screen at once. Depending on your window, around 70-80% zoom is recommended.

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You can Sort/Filter/Search the columns to quickly navigate.

The screenshot shows the EDI Exceptions Tool interface with a search/filter modal open over the grid. The modal contains the following fields:

- Sort:** Buttons for "Ascending" and "Descending".
- Filter:** A search input field labeled "Search Customer Name" with a magnifying glass icon.

The grid below the modal shows the same columns and data as the first screenshot, including:

- Unresolved:** 18629
- Resolved:** 17613
- Rows selected:** 0
- Action Column:** Contains "Resolve" buttons.
- Div Column:** Shows values like 1, 7, 11, etc.
- RFQ Date Column:** Shows dates like 07-JUN-2022.
- Customer Name Column:** Shows company names like Cityjet, Drayton Aerospace Limited, AVIO CHEM D.O.O., Setna IO, etc.
- Customer Address Column:** Shows addresses like Swords Business Campus USA, No 2 Gaoqi South 7th Road, etc.
- Buyer Information Column:** Shows contact details like Stores Lcy, Lisa Zheng, Dejan, etc.
- Source Column:** Shows values like EDI/ILS, PRG/ILS, EDI/ROTA, etc.
- Customer Quote Column:** Shows values like 25704024, 25705361, etc.
- Part Number Column:** Shows values like 49218-7, 60140-101, etc.
- FSC Column:** Shows values like 02121, 70167, etc.



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You may select one or multiple rows to resolve exceptions individually or in groups.

## EDI Exceptions Tool

Unresolved 18631 Resolved 17611

Resolve Selected 1 rows selected

Action	DIV	RFQ Date	Customer Name	Customer Address
<input checked="" type="checkbox"/>	Resolve	7	09-JUN-2022	Wright Aero Component Fze Business Center Al Shmookh Building Umm Al Quwain 7073
<input type="checkbox"/>	Resolve	1	07-JUN-2022	Cityjet Swords Business Campus USA Balheary Road Swords
<input type="checkbox"/>	Resolve	7	07-JUN-2022	Drayton Aerospace Limited No 2 Gaoqi South 7th Road Fujian Free Trading Zone Xiamen 361009
<input type="checkbox"/>	Resolve	1	08-JUN-2022	AVIO CHEM D.O.O.



NOTE: Resolving one line on a specific Customer Quote will resolve all lines of that Customer Quote. Make needed changes in Quote Accelerator.

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Once you have selected all desired exceptions, Click "Resolve"

Unresolved 18631 Resolved 17611

Resolve Selected 0 rows selected

Action	DIV	RFQ Date	Customer Name
<input type="checkbox"/>	Resolve	7	09-JUN-2022 Wright Aero Component Fze
<input type="checkbox"/>	Resolve	1	07-JUN-2022 Cityjet
<input type="checkbox"/>	Resolve	7	07-JUN-2022 Drayton Aerospace Limited



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You will see a list of potential customer matches based on the provided buyer's email address.

The screenshot shows the EDI Exceptions Tool interface. On the left, there is a list of unresolved RFQs. On the right, a modal window titled "Assign Customer To RFQ" displays a table of potential customer matches. One row is selected, showing "Wright Aero Component Fze" as the customer name, "Business Center Al Shmookh Building Umm Al Quwain 7073" as the address, and "Mr. Jithin 56 441 6142 quotes@wrightaerocomponents.com" as the buyer information. The modal also contains a search bar and a table of potential matches for the same email domain.

Customer Name	Customer Address	Buyer Name	Source	Part Number	FSC
Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr. Jithin 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	7824-1	001JK

Customer Name	Customer Email	Customer Address	Customer Number	DIV	Status
Wright Aero Components	quotes@wrightaerocomponents.com	Al Shmookh Building Uaq Free Trade Zone Umm Al Quwain	12566	7	ACTIVE
Wright Aero Components	abu@wrightaerocomponents.com	Office#304, Third Floor, One Uaq Building Umm Al Quwain	14113	1	ACTIVE

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If a customer name correctly appears on the list of potential customer matches tab, resolve now by Clicking "Assign to RFQ".

The screenshot shows the EDI Exceptions Tool interface. On the left, there is a list of unresolved RFQs. On the right, a modal window titled "Assign Customer To RFQ" displays a table of potential customer matches. An orange arrow points to the "Assign To RFQ" button next to the second row, which corresponds to the customer "Wright Aero Components".

Customer Name	Customer Address	Buyer Name	Source	Part Number	FSC	DIV
Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Jitesh B 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	504131-403-1028	001JK	1

Customer Name	Customer Email	Customer Address	Customer Number	DIV	Status
Wright Aero Components	quotes@wrightaerocomponents.com	Al Shmookh Building Uaq Free Trade Zone Umm Al Quwain	12566	7	ACTIVE
Wright Aero Components	abu@wrightaerocomponents.com	Office#304, Third Floor, One Uaq Building Umm Al Quwain	14113	1	ACTIVE



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If the customer DOES NOT appear on the list, you may manually search by Clicking the "Search Customer Name/Number" tab.

### EDI Exceptions Tool

Unresolved 18629 Resolved 17613

Resolve Selected 0 rows selected

Action	DIV	RFQ Date	Customer Name	Customer Address	Buyer Name	Source	Part Number	FSC	DIV
Resolve	1	13-JUN-2022	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr Jithin 564416142 quotes@wrightaerocomponents.com	EDI/ILS	7824-1	001JK	1
Resolve	1	09-JUN-2022	Wright Aero Components	Al Shmookh Building Umm Al Quwain	12566	7	ACTIVE	Assign To RFQ	
Resolve	1	22-JUN-2022	Wright Aero Components	Office#304, Third Floor, One Uaq Building Umm Al Quwain	14113	1	ACTIVE	Assign To RFQ	
Resolve	1	06-JUN-2022	Wright Aero Components	Umm Al Quwain	12566	7	ACTIVE	Assign To RFQ	
Resolve	1	29-JUN-2022	Wright Aero Components	Umm Al Quwain	14113	1	ACTIVE	Assign To RFQ	
Resolve	1	28-JUN-2022	Wright Aero Components	Umm Al Quwain	14113	1	ACTIVE	Assign To RFQ	
Resolve	1	09-JUN-2022	Wright Aero Components	Umm Al Quwain	14113	1	ACTIVE	Assign To RFQ	
Resolve	1	05-JUL-2022	Wright Aero Components	Umm Al Quwain	14113	1	ACTIVE	Assign To RFQ	
Resolve	1	05-JUL-2022	Wright Aero Components	Umm Al Quwain	14113	1	ACTIVE	Assign To RFQ	

Potential Customer Matches Search Customer Name/Number

The following customers have purchased from the same email domain as the customer above. If the other information matches, use the Assign To RFQ button to make sure you don't create a duplicate record. If the information does not match, click the 'X' next to the customer name to remove it from the list. If the information is correct, search customers below or create a new prospect using the button above.

Customer Name	Customer Email	Customer Address	Customer Number	DIV	Status	Action
Wright Aero Components	quotes@wrightaerocomponents.com	Al Shmookh Building Umm Al Quwain	12566	7	ACTIVE	Assign To RFQ
Wright Aero Components	abu@wrightaerocomponents.com	Office#304, Third Floor, One Uaq Building Umm Al Quwain	14113	1	ACTIVE	Assign To RFQ

1-2 of 2 Rows per page 50

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Search the customer name in the field provided.

### EDI Exceptions Tool

Unresolved 18631 Resolved 17611

Resolve Selected 0 rows selected

Action	DIV	RFQ Date	Customer Name	Customer Address	Buyer Name	Source	Part Number	FSC	DIV
Resolve	7	09-JUN-2022	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Sijin S 564416142 quotes@wrightaerocomponents.com	EDI/ILS	A147356-501	56135	7

Potential Customer Matches Search Customer Name/Number

Search for another existing customer using the field below

Search By Customer Name or Customer Number



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Once you have found the correct customer,  
Click "Assign To RFQ" to resolve.

Potential Customer Matches    Search Customer Name/Number

Search for another existing customer using the field below

WRIGHT x Q

Customer Name	Customer Email	Customer Address	Customer Number	DIV	Status	
Curtiss-wright Sensors & Controls		Philadelphia, PA	11011	1	INACTIVE	<span style="background-color: #ccc; border: 1px solid #ccc; padding: 2px 5px; border-radius: 5px;">Assign To RFQ</span>
Curtiss-wright	JWILLIAMS@CURTISSWRIGHT.COM	Po Box 12001, Dept 0911 Dallas, TX	11168	1	INACTIVE	<span style="background-color: #ccc; border: 1px solid #ccc; padding: 2px 5px; border-radius: 5px;">Assign To RFQ</span>
Wright Aero Components	quotes@wrightaerocomponents.com	Al Shmookh Building Uaq Free Trade Zone Umm Al Quwain,	12566	7	ACTIVE	<span style="background-color: #ccc; border: 1px solid #ccc; padding: 2px 5px; border-radius: 5px;">Assign To RFQ</span>
Wright Aero Components	abu@wrightaerocomponents.com	Office#304, Third Floor, One Uaq Building Umm Al Quwain,	14113	1	ACTIVE	<span style="background-color: #ccc; border: 1px solid #ccc; padding: 2px 5px; border-radius: 5px;">Assign To RFQ</span>
1-9 of 9    Rows per page <span style="border: 1px solid #ccc; padding: 2px 5px; border-radius: 5px;">50</span>		<span style="border: 1px solid #ccc; border-radius: 50%; padding: 2px 5px; margin: 0 5px;">&lt;</span> <span style="background-color: #ccc; border: 1px solid #ccc; border-radius: 50%; padding: 2px 5px; margin: 0 5px;">1</span> <span style="border: 1px solid #ccc; border-radius: 50%; padding: 2px 5px; margin: 0 5px;">&gt;</span>				



NOTE: Only “Active” customers may be selected

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You will be notified that the exception has been resolved and from here you can launch directly into Quote Accelerator.

EDI Exceptions Tool

Unresolved 18630    Resolved 17612

Resolve Selected 0 rows selected

Exception Resolved  
CH 20220901/009 was successfully generated. [View quote\(s\) in Quote Accelerator](#) Dismiss

Action	DIV	RFQ Date	Customer Name	Customer Address	Buyer Information	Source	Customer Quote	Part Number
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	1	07-JUN-2022	Cityjet	Swords Business Campus USA Balheary Road Swords	Stores Ley 207-055-8077 renato.magliocco@cityjet.com	EDI/ILS	25704024	49218-7
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	7	07-JUN-2022	Drayton Aerospace Limited	No 2 Gaoqi South 7th Road Fujian Free Trading Zone Xiamen 361009	Lisa Zheng 150 5963 8976 lisa.zheng@draytonaero.com	EDI/ILS	25705361	60140-101
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	1	08-JUN-2022	AVIO CHEM D.O.O.		Dejan +381646863275 dejan@avio-star.com	EDI/ROTA	deal_NPVdHhNagF	VFT300B00
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	11	08-JUN-2022	Setna iO	2900 W. Chicago Ave. Chicago, IL 60647	Marc Vestergaard Marc.setnaio.com	EDI/ILS	25705869	1668MP93G02
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	1	08-JUN-2022	AVIO CHEM D.O.O.		dejan@avio-star.com	EDI/ROTA	deal_gnK0YQB3NM	VFT300B00
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	1	08-JUN-2022	Aero Connections (FZE)	Sharjah Airport International Free Zone P O Box 68736 Sharjah	Arjun Jagadeesh 6 532 4024 quote@aero-connections.com	PRG/ILS	25707922	93A151-50
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	7	08-JUN-2022	WGI Inc	34 Hudson Drive USA Southwick, MA 01077	David Tetreault 413-454-7920 nmclaughlin@wgi.us	EDI/ILS	25708196	340-002-602
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	7	03-JUN-2022	EuroCommerce AG	Baarerstrasse 8 Zug 6300	Anna Volf 41 508 59 47 purchasing@bu-al.com	EDI/ILS	25680095	7061M31G05
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	7	03-JUN-2022	Aero Connections (FZE)	Sharjah Airport International Free Zone P O Box 68736 Sharjah	Abhi Jith Babu 6 532 4024 quote@aero-connections.com	EDI/ILS	25680091	4358532
<span style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;">Resolve</span>	7	03-JUN-2022	EuroCommerce AG	Baarerstrasse 8 Zug 6300	Anna Volf 41 508 59 47	EDI/ILS	25680098	802300-14



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To view previously resolved items, Click the “Resolved” tab

The screenshot shows a table of resolved exceptions. The top navigation bar has two tabs: "Unresolved" (18630) and "Resolved" (17612). An orange arrow points to the "Resolved" tab. Below the tabs, there are buttons for "Resolve Selected" and "0 rows selected". The table has columns for Action, DIV, RFQ Date, Customer Name, Customer Address, Buyer Information, and Source. Each row contains a "Resolve" button and some descriptive text.

Action	DIV	RFQ Date	Customer Name	Customer Address	Buyer Information	Source
Resolve	1	07-JUN-2022	Cityjet	Swords Business Campus USA Balheary Road Swords	Stores Lcy 207-055-8077 renato.magliocco@cityjet.com	EDI/ILS
Resolve	7	07-JUN-2022	Drayton Aerospace Limited	No 2 Gaoqi South 7th Road Fujian Free Trading Zone Xiamen 361009	Lisa Zheng 150 5965 8876 lisa.zheng@draytonaero.com	EDI/ILS
Resolve	1	08-JUN-2022	AVIO CHEM D.O.O.		Dejan +381648683275 dejan@avio-star.com	EDI/ROTA
Resolve	11	08-JUN-2022	Setna iO	2900 W. Chicago Ave. Chicago, IL 60647	Marc Vestergaard Marc@setnaiio.com	EDI/ILS
Resolve	1	08-JUN-2022	AVIO CHEM D.O.O.		dejan@avio-star.com	EDI/ROTA
Resolve	1	08-JUN-2022	Aero Connections (FZE)	Sharjah Airport International Free Zone P O Box 68736 Sharjah	Arjun Jagadeesh 6 532 4024 quote@aero-connections.com	PRG/ILS
Resolve	7	08-JUN-2022	WGI Inc	34 Hudson Drive USA Southwick, MA 01077	David Tetreault 413-654-7920 nmclaughlin@wgi.us	EDI/ILS

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Coming Soon! You can search or filter based on CH Number.

The screenshot shows a table of resolved exceptions with a search/filter modal overlaid. The modal has sections for "Sort" (with "Ascending" and "Descending" buttons) and "Filter" (with a "Search CH Number" input field containing a magnifying glass icon). The table columns are CH Number, Customer Name, Customer Address, Buyer Information, Source, and Customer Quote. Each row contains a CH number, customer name, address, buyer info, source, and quote ID.

CH Number	Customer Name	Customer Address	Buyer Information	Source	Customer Quote
Sort	Aviation Parts & Services	SANAYI CAD. NISH ISTANBUL D BLOK D:119 BAHCELIEVLER/Istanbul 34196	Khabiba Pirmakhmudova 212 559 44 15 Purchasing7@aviationps.com	PRG/ILS	25682198
Filter	Aviation Parts & Services	SANAYI CAD. NISH ISTANBUL D BLOK D:119 BAHCELIEVLER/Istanbul 34196	Khabiba Pirmakhmudova 212 559 44 15 Purchasing7@aviationps.com	PRG/ILS	25682198
20220603/139	Aviation Parts & Services Ltda	RUA JUDITH BINATTI # 68 LIBERDADE BELO HORIZONTE / MG 31.270-250	Vilarim Ricardo 55-31-2138-1010 ricardo.vilarim@avaeronautica.com.br	PARTSBASE	9108379
20220818/001	GOLDEN FALCON AVIATION		ED/ROTA abraham@goldenfalconaviation.com	deal_vgbiuHPKD4	
20220718/002	Middle East Aero Supplies FZC	Al Shmookh Building UAQ Free Trade Zone Umm Al Quwai	Arif Mea 54 303 0312 ma@measupply.com	EDI/ILS	25685036
20220801/002	Middle East Aero Supplies FZC	Al Shmookh Building UAQ Free Trade Zone Umm Al Quwai	Arif Mea 54 303 0312 ma@measupply.com	PRG/ILS	25685111
		PO Box:122215, P6-164 Chawla, Ajman - U.A.E	Purchasing Team		



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Or by Customer Name

## EDI Exceptions Tool

Unresolved 18630 Resolved 17612

CH Number	Customer Name	Customer Address	Buyer Information	Source	Customer Quote
20220901/005	Sort	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr Asfal 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25701983
20220901/006	Wright	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr Asfal 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25701983
20220727/002	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Jitesh B 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25731974
20220901/005	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr Asfal 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25701983
20220901/009	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Sijin S 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25719930

1-50 of 17612 Rows per page 50

A modal window titled "Sort" is open over the table, containing "Ascending" and "Descending" buttons. A magnifying glass icon is placed over the "Filter" input field, which contains the text "Wright".

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Results will be displayed on this list

## EDI Exceptions Tool

Unresolved 18630 Resolved 17612

CH Number	Customer Name	Customer Address	Buyer Information	Source	Customer Quote
20220901/005	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr Asfal 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25701983
20220901/006	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr Asfal 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25701983
20220727/002	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Jitesh B 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25731974
20220901/005	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Mr Asfal 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25701983
20220901/009	Wright Aero Component Fze	Business Center Al Shmookh Building Umm Al Quwain 7073	Sijin S 56 441 6142 quotes@wrightaerocomponents.com	EDI/ILS	25719930

1-50 of 17612 Rows per page 50



Coming Soon! The ability to *Create New Prospect* customer in one or multiple divisions.

←

Assign Customer To RFQ

Search Customers  
Search for an existing customer or add a new prospect customer

[Create New Prospect](#)

Filling out this form will create a new customer in IMPOS, allowing for more future opportunities. You will be notified when this feature goes live.

Customer Except

UNRESOLVED 24460 RESOLVED 112376

Customer Name	Customer Address
Prudent Innovation Services	No 22 Sin Ming Midview City # 573969 Singapore
Aviation Spare Parts PTY LTD	34/49-51 Mitco Road Brookvale 2100 Brookvale
Khan AeroMarine Group	Guzel Oba mah Caglayangil cad OT 07000 Muratpa Antalya
Aviation Spare Parts	34/49-51 Mitco Road NSW 2100 Brookval
Aviation Spare Parts PTY LTD	34/49-51 Mitco Road Brookval 2100 Brookval
Aviation Spare Parts PTY LTD	34/49-51 Mitco Road Brookval 2100 Brookval
Aviation Spare Parts PTY LTD	34/49-51 Mitco Road Brookval 2100 Brookval
Aviation Spare Parts PTY LTD	34/49-51 Mitco Road Brookval 2100 Brookval

AAR Contact

Sales Director (Sales Office)  
Nancy Smith (WDL)

Customer Information

Customer Name  
Prudent Innovation Services

Division  
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+ Add Division

Consignee

Customer Type

Country

Add Customer Contact

Contact Name  
Robert Tan

Contact Type

E-mail  
robert@pis.com.sg

Phone  
9161 3838

Preferred Contact Method



Got Questions: Please reach out to [Annica.Schael@aarcorp.com](mailto:Annica.Schael@aarcorp.com)