

## Jesse Monks

heateddiv@gmail.com | 803-670-0363 | Charlotte, NC

<https://bit.ly/3H7IHFQ> | <https://github.com/heatedtowel> | <https://heatedtowel.github.io/jm-portfolio/>

Full-stack Developer with 4+ years' experience in the administration of G-Suite, Atlassian, Slack, and Microsoft applications. I have worked as a Systems Analyst who determined laptop lifecycle and specifications. I was also responsible for onboarding/offboarding of users and equipment. Great collaboration and leadership skills, along with advanced problem solving. It is my technical expertise in full-stack development, my passion, and leadership skills that make me a strategic candidate for any team. The motivation behind transitioning to become a developer is my drive for continuous personal development, along with a love for problem solving. I have immense problem solving skills from being an automotive technician for 5+ years. My desire for the technology field led me to a career in IT. Bridging the gap between IT and web development came from a passion for creating things and wanting to expand my knowledge in the IT field along with bringing in new opportunities for growth.

### Technical Skills

Frontend: HTML5, CSS, JQuery, Javascript, Bootstrap, AJAX, SASS,

Backend: MySQL, MongoDB, Express, ReactJS, Node, Handlebars, Webpack, Framer Motion

### Projects

**Vinyl Collection** | <https://bit.ly/3BHGay7> | <https://bit.ly/3v2YLWT> **Group Leader**

- Users are able to search for and favorite records. Along with the ability to upload your own personal collection.
- Main responsibilities include defining the functionality of the working product along with overseeing other group members and assisting where needed. Designed most of the front end logic along with the database schema and api calls for the Discogs api.
- Discogs API, apollo-server-express, axios, bcrypt, express, graphql, jquery, jsonwebtoken, mongoose, react, bootstrap, react-bootstrap, formik, popper.js, yup, fortawesome, fontawesome

**Presidential Gallery** | <https://bit.ly/3JIWQLn> | <https://bit.ly/3l8F9UZ> **Group Leader**

- Displays a list of current and past presidents along with additional information if the user is logged in and authenticated.
- Assisted with database and seeding, front end JS, controller/router and handlebars implementation.
- Node.js, express, handlebars, mysql, sequelize, bcrypt

**Movie Critix** | <https://bit.ly/3s5d0J4> | <https://bit.ly/3v869R6> **Group Leader**

- A site to search for your favorite movie, or generate a random movie if you would like a surprise.
- The project is done in vanilla JS, makes 3 separate api calls for retrieving the movies, and gifs.
- Tools/Languages: JavaScript

### Work Experience

#### **Passport**

December 2018 - September 2021

*IT Systems Analyst / Infrastructure Engineer*

Charlotte, NC

- Supported 250+ users on a daily basis
- Completed 2 floor build-outs determining all technologies used along with implementing the technologies in all conference rooms and security systems.
- Implemented a transition from hard phones to softphones via 8x8 for cost savings purposes.
- Maintained internal systems including:
  - Jira/Confluence
  - Salesforce
  - G Suite
  - Zoom
  - Slack
  - Microsoft
  - 8x8
- Determining laptop/device lifecycle.
- Managed internal employee devices using JAMF as the MDM manager. Initiated multiple cost savings initiatives company wide.

**Hendrick Automotive Group**

August 2012 - February 2018

*Lead Service Technician*

Charlotte, NC

- Confer with advisers and customers to obtain descriptions of vehicle problems, and to discuss work to be performed and future repair requirements.
- Perform routine and scheduled maintenance services such as oil changes, tire rotations, and basic tune-ups along with repairing or replacing engine components such as pistons, rods, gears, valves, and bearings.

**Education**

Certificate in Full Stack Web Development: UNCC, Charlotte, NC

- A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.