# Heather Kruszewski

Indianapolis, IN | 317-385-3813 | Email Linkedin | Github | Portfolio

## **FULL-STACK SOFTWARE ENGINEER**

Software engineer experienced in Python with Flask and JavaScript based programming. Developed skills in communication, professionalism, and customer service through experience as a Realtor for 6 years. My journey started as a project and quickly became my passion. Ready to deliver innovative solutions and enhance operational efficiency.

#### **TECHNICAL SKILLS**

JavaScript, React, Python, Flask, SQL, SQLite, SQLAlchemy, HTML, CSS

## **TECHNICAL PROJECTS**

# StoryStacker- Github | Demo

StoryStacker is a command-line interface (CLI) app that allows book club leaders to efficiently manage authors, members and books.

- Developed using Python, SQLite, SQLAlchemy, Alembic, and Faker
- Devised an intuitive CLI aimed at guaranteeing a seamless user experience
- · Created an app tailored specifically for book clubs, streamlining essential tasks with effortless efficiency

## App Journal - Github | Demo

A journal to store all of your app ideas with the ability to add, edit, and delete your stored ideas.

- Programmed using React, JavaScript, HTML, CSS, and a local JSON server
- Crafted a minimalist aesthetic
- Designed user interface using React, JavaScript, and improved user experience with responsive design techniques

## Books For Everyone- Github | Demo

Books For Everyone is an app that has 5 book genres and 22 highly-rated books.

- Built using JavaScript, HTML, CSS, and a local JSON server
- Researched and compiled a variety of inclusive books that would leave a lasting positive impact on its readers
- Engineered user interface using JavaScript and improved user experience with responsive design techniques

# **EXPERIENCE**

# **Booker Realty**

Realtor/Property Manager

Cicero, IN 07/2017 - 07/2023

- Advised, informed, and educated clients throughout their home search, ensuring informed decisions and satisfaction
- Utilized strategic negotiation techniques and market insights to increase the average selling price by 16% from initial property appraisals
- Fostered positive client relationships, resulting in increased referrals and repeat business for the agency

#### Watsons Remodeling LLC

Office Manager

Cicero, IN 06/2020 - 12/2021

- Spearheaded the development of a user-friendly website leveraging SEO strategies, resulting in a 75% increase in call volume and online inquiries
- Implemented various productivity applications and standards, streamlining internal processes and significantly boosting operational efficiency
- Enhanced client communication channels and service quality, leading to improved customer satisfaction ratings and increased project completions within deadlines

#### **EDUCATION**

**Flatiron School**Full Stack Web Development, Python with Flask and JavaScript program

Indianapolis, IN 4/2024

**Indiana University of Kokomo**General Studies and Psychology, 90 credit hours

Kokomo, IN 5/2020