

CONTACT

- ❖ New Braunfels, TX
- ✉ 214-606-1365
- ✉ heathergauthier18@gmail.com
- heathergauthier2018.github.io

TECHNICAL SKILLS

- Languages:**
Java, JavaScript, Python, SQL
- Frontend:**
React, Angular, HTML, CSS
- Backend/Tools:**
Firebase, Node.js (basics)
- Testing:**
Postman, Selenium, Jira
- Concepts:**
UX/UI, APIs, Responsive Design

CERTIFICATIONS

- CTFL – Foundation Level
- CTFL-AT – Agile Tester
- ITIL 4 Foundation
- TestPro Bootcamp

HEATHER GAUTHIER

SUMMARY

Software Engineering student at Western Governors University (Graduating 2026) with hands-on experience building web applications, interactive tools, and user-centered digital experiences. Solid foundation in JavaScript, Java, Python, React, Angular, HTML/CSS, APIs, and Firebase. Certified in software testing (CTFL, CTFL-AT) and IT service management (ITIL 4 Foundation), with practical experience using Postman, Selenium WebDriver, and Jira. Adept at remote collaboration, problem-solving, and creating intuitive interfaces. Passionate about front-end development, clean UI, and building meaningful tools that support users.

PROJECTS

Dear Self — Journaling & Affirmation App (React, Firebase)

In Development — Live Demo Coming Soon

- Built a customizable journaling platform with daily prompts, themes, and user-saved entries.
- Implemented Firebase authentication and Firestore database for personalized content storage.
- Developed a flexible theming engine, dynamic UI components, and responsive layouts.
- Integrated testing principles (CTFL/CTFL-AT) to ensure accessibility, consistency, and user-friendly interactions.

Cocktail Finder — API Search Tool (JavaScript, HTML/CSS, TheCocktailDB)

Deployed & Active

- Created an interactive drink search app with ingredient filtering and responsive layout.
- Integrated a public API to fetch and display real-time drink data.
- Designed a clean, intuitive interface focused on simplicity and user experience.
- Managed error states, loading states, and dynamic rendering for smooth interactions.

Washington State Tourism Website (HTML, CSS, JavaScript)

Completed & Deployed

- Designed and built an informational website showcasing Washington events, destinations, and activities.
- Implemented a responsive page layout, clean navigation, and stylized components.
- Focused on creating a visually appealing experience with thoughtful structure and presentation.

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World Map Explorer — Travel Planning Tool (Angular, APIs)

In Progress — V1 Coming Soon

- Developing an interactive world map tool using Angular and public APIs (landmarks, weather, climate).
- Implementing city search, country selection, API data fetching, and map zoom behavior.
- Building reusable UI components and improving data handling and state management.
- Troubleshooting environmental variable handling, component structure, and API integration.

EDUCATION

Bachelor of Science — Software Engineering

Western Governors University • Expected Graduation: July 2026

Certificate in Manual and Automation Software Testing

TestPro Bootcamp • January 2024

- Hands-on experience with Selenium WebDriver, Jira, Postman, and SQL.
- Skilled in test planning, test case creation, debugging, and API testing.

High School Diploma

Mesquite High School • July 2014

EXPERIENCE

Customer Service Agent (Remote)

Contractor in Charge • May 2024 – Present

- Provide customer support using CRM platforms in a fully remote environment.
- Troubleshoot customer and API-related issues using Postman.
- Collaborate with cross-functional teams via Slack.
- Document issues and contribute to workflow improvements.