# **Heather K. Noyes**

heatherknoyes@gmail.com • (303) 489-5042

# **ABOUT**

A committed individual looking for a remote opportunity to advance backend software development skills. A quick learner with proven aptitude for project and team leadership.

# **EDUCATION**

# Georgia Institute of Technology - Atlanta, Georgia

May 2017

- Bachelor of Science in Biomedical Engineering
- Minor in Computer Science, Concentration in Artificial Intelligence

# **SKILLS**

- Primary Languages: Java, SQL, Python, MATLAB, Go, Gosu, HTML, CSS
- Additional Skills: Jira, SVN, Git, Spring, JavaScript, Agile, SDLC, Waterfall, C, Ruby
- Languages: English fluent, French conversational

#### PROFESSIONAL EXPERIENCE

## FCCI Insurance Group - Lawrenceville, GA

Software Developer

March 2020 - Current

- Maintained and supported 4 internal applications as a subject matter expert
- Served as technical lead for vendor software implementation writing technical specifications, architecture, requirements, and design specifications
- Acted as mentor to incoming summer interns and brought them up to speed within 2 weeks of starting so
  that they could work on production level requests and incidents
- Underwriting Management by Guidewire Implementation Project designed and executed requirements for new user interfaces created and configured with JavaScript and Java
- Tinubu eSurety Upgrade planned and executed a system transition to streamline efficiency practices with data transfer of over 18,000 account records into integration with internal image storage system
- Provided novel technical expertise to solve complex customer requests through usages of SOAP APIs, Restful APIs, scheduled Java jobs, and complex SQL queries
- 3+ years of experience with Java Object Oriented programming and design with Spring frameworks, and SQL databases writing queries for customer requests

## Associate Software Developer

August 2018 - March 2020

- Vertafore ImageRight v6.7 Upgrade completed major application upgrade in five environments
  - o Implemented three new lower application environments with a three member team
  - Mitigated risks for over 120 features, functionalities, integration points, and existing defects to improve user experience
- Corporate Digital Retention Project resolved vendor software defects to implement organizational retention policies through the usage of daily Java jobs to manipulate record data for automatic purging
- Participated in regular code reviews to ensure uncompromisable quality to the end user
- Followed SDLC best practices for system applications to support over 800 users with eight separate application integrations

#### Halkey-Roberts Corporation - St. Petersburg, FL

June 2017 - August 2018

Project Engineer and Intern Manager, Research Development & Engineering

- Created internship program and acted as manager providing guidance and mentorship
- Led interdisciplinary product development teams from concept phase through product launch for medical devices and components

#### Ecolab, Surgical Healthcare Division - Alpharetta, GA

January 2016 - June 2017

Product Engineering Contractor, Research Development & Engineering

- Implemented and developed database for all current testing information for data leveraging
- Data leveraged for design reviews, verification and validation of new products
- Created solutions for product complaints through multifunctional teams; simulating failure modes, conducting reviews to determine cause and recommend corrective action