

# Heath Weaver

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With over two decades of experience, Heath has honed a versatile skill set that bridges technical expertise with strategic leadership. Known for driving innovation and efficiency, Heath's career reflects a consistent ability to adapt and excel in dynamic environments, making a significant impact in every role undertaken.

## Career

### Personal project to explore AI at EmailsandDeals.com

2024-Aug – 2024-Dec | Brussels

- Led the design and implementation of a scalable backend with 12 Python microservices, achieving a processing rate of 1 email every 5 seconds, demonstrating effective time management and project prioritization.
- Enhanced deal extraction accuracy from 80% to 95% through iterative AI model refinements, showcasing creative collaboration and problem-solving within the design department.
- Optimized page load times from 18 seconds to under 1 second by refactoring the backend and migrating to MariaDB, highlighting a strong critical eye for detail and system optimization.

### Managing Director at Essence of Email Agency

2019-Jun – 2024-Mar | Remote (US Clients)

- Led large teams of up to 50, enhancing organization and motivation, directly contributing to a 34% boost in client revenue through strategic overhauls.
- Implemented a project planning system that increased productivity by 94%, demonstrating effective time management and prioritization across multiple projects.
- Developed and executed a vision focused on expertise areas, resulting in a 100% increase in client retention and improved client satisfaction by 10%.
- Integrated AI-powered solutions like Custom GPTs for copywriting, saving 6% annually while enhancing customer satisfaction and streamlining operations.

### VP of Marketing at Trilogy Software

2018-Mar – 2019-Jan | Remote (US Timezone)

- Led large team leadership by developing and delivering a four-week Sales boot camp, enhancing sales team capabilities and aligning with corporate objectives.
- Demonstrated effective time management and delegation by managing Salesforce migration and training, ensuring data integrity and team readiness for ABM strategies.

### Managing Partner & Co-Founder at Retorica & The Specialists Agency

2013-Jul – 2017-Jul | Remote

- Led a large team in navigating multiple simultaneous projects, enhancing creative collaboration and problem-solving across departments, resulting in the successful execution of high-impact campaigns for clients like Bombay Sapphire.
- Implemented effective time management strategies, delegating tasks to focus on larger issues while monitoring critical details, achieving significant digital presence improvement for startups and established brands.

## **Director, Europe at High Position Agency**

2010-Mar – 2011-May | Partially Remote

- Led a large team in developing and implementing a multichannel e-business strategy, resulting in a 75% revenue increase and a 40% reduction in customer churn, demonstrating effective time management and a deadline-oriented approach.

## **Head of Search Engine Marketing, Europe at Sony eCommerce Europe**

2007-Jun – 2010-Feb | Brussels

- Led a large team across 16 local country marketing teams, coordinating Pan-European search campaigns that achieved top 5 listings for high-volume keywords, enhancing creative collaboration and problem-solving across departments.
- Implemented a 'locomotive' strategy, turning VAIO's operational profit from 0% to over 5% in three years, showcasing effective time management and a deadline-oriented approach to achieve results.
- Developed Sony's first worldwide Marginal Profit analysis, providing detailed knowledge of production methods and enhancing profitability insights, which significantly contributed to the company's financial strategy.

## **Manager, Finance at Sony VAIO Europe**

2003-Sep – 2007-Jun | Brussels

- Led a large team in financial operations, managing P&L, budgets, and forecasts for €1B+ annual revenue, enhancing operational efficiency and profitability.
- Streamlined financial processes through automation, reducing monthly workload by 4 days and improving team productivity, demonstrating effective time management and delegation.
- Developed and implemented a 'locomotive' strategy that contributed to VAIO's profitability turnaround, increasing operational profit from 0% to 5% in 3 years, showcasing creative problem-solving and strategic planning.

## **Financial Analyst and Investor Relations at Charlotte Russe**

2002-Sep – 2003-Apr | San Diego

- Automated reporting using Excel VBA (Macros), enhancing management productivity and supporting effective time management and detailed performance reviews across departments.

## **Education**

### **Dixie State University - in Business Administration with Accounting and Marketing Emphasis**

1997-Aug – 1999-Apr | St. George, UT

## **Skills**

### **Business Development:**

Sales Strategy • Client Retention • Revenue Growth • Business Operations • Strategic Planning • Cost Optimization • Performance Analysis

### **Finance & Business:**

Financial Analysis • Investment Advisory • Series 7 Licensed • Investor Relations • Budget Management • Revenue Optimization • Profitability Analysis • Strategic Partnerships • Client Relations • Sales Operations • Market Analysis

### **Leadership & Management:**

Team Leadership • Performance Management • Business Strategy • Process Optimization • Client Relationship Management • Project Management • Change Management • P&L Management • Six Sigma • Strategic Planning

**Marketing & Digital:**

Digital Marketing Strategy • Email Marketing • Lead Generation • Client Acquisition • Customer Segmentation • Multichannel Marketing • Digital Advertising • Campaign Management • Copywriting • SEO/SEM • Content Strategy • Marketing Automation • Growth Marketing • Performance Marketing • Marketing Analytics • Brand Development • Social Media Marketing • Marketing Operations • ABM Strategy

**Technical:**

AI Implementation • Custom GPT Development • Process Documentation • Digital Optimization • Testing & Analytics • SQL • Python • Deno • PostgreSQL • Vector Databases • AI/ML Integration • Tableau • SAP • Excel VBA • API Development

**Languages:**

English (Native) • French (Basic) • Italian (Learning)

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