

# RESUME

Preyansh P Patel,

B.E. ( Electrical & Electronics)

E-mail: [patelpreyansh14193@gmail.com](mailto:patelpreyansh14193@gmail.com)

Mobile no: +91-9725664869



**To work hard with a good team in a competitive environment and gain quality experience, professional goodwill and organization's trust without discounting virtues of patience and honesty.**

- Study of electrical diagram, Selection of instrument, Instrument Testing & Calibrating. I/P, O/P Signal Conditioning. Relay operation, Controller Action. Set Point Referring. Process & Feedback Action to be designed.
- Maintenance of MCC Panel, PCC Panel, Motors, circuit breakers, Lighting System, Transformer, 220 KV Switch-yard & other Electrical Equipment's.
- Testing of Induction Motors of capacity range from 0.2 to 400 hp.
- Supervising the project work and reporting to the project head and to co-ordinate with team comprising of various disciplines (civil, chemical, electrical, Mechanical, instrumentation) and to report to the project head ensure project activities as committed.
- Supervision of Service Partner Operations
- I have supervisor permit of **Gujarat Government .( G/GS-E-003251-DEE-2013)**
- Handling of service, installation and maintenance of water treatment plant.
- Also handling Cassette AC special project of SITC, supply inspection testing and commissioning for south Gujarat.

## CAREER Performance

**Currently Working- Jaquar & Company Pvt Ltd.**

- **Designation - Area service incharge**
- **Area to be handled - Ahmadabad, Gandhinagar, Modasa, Palanpur and Himmatnagar(Gujarat)**
- **Period - Nov 2022 to till date.**

## JOB PROFILE

- To supervise service delivery of SPs ( service personnel ) on daily basis
- To monitor call pendency of every SP on daily basis
- To take corrective action on pending calls in order to ensure timely closure
- To provide CBS installation training's to SPs
- To ensure spare parts availability with each ASP
- To review requirement of spare parts of each ASP based on consumption trends on monthly
- To take corrective actions on gaps found in MSL maintenance of spare parts with ASPs
- To ensure achievement of PMC sales target
- To check quality of PMC service deliveries done by SPs
- To provide proactive installation support to projects & keep record at each stage
- To provide proactive installation per-operative guidance to 100% customers
- To visit sites during installation process
- To organize service camps at projects sites
- To visit sites during service camps
- To resolve customers complaints as per defined CC timelines
- To track & monitor franchisee wise call quality

- To personally visit unsatisfied customers and close loop
- To ensure that customers satisfaction to be more than 95%
- To manage spare parts and ensure that every replaced part is returned to factory within committed timelines
- To visit dealers counters in the territory
- To resolve issues of dealers related to customer care
- To assess dealers plumbers confidence on Jaquar products installation
- To provide CBS installation training's to dealers plumbers to develop them for carrying out quality installations

**Previous Company Name - Eureka Forbes Limited**

- **Designation - Assistant officer**
- **Area to be handled - South Gujarat Baroda, Panchmahal, bharuch, surat Daman and Silvassa**
- **Period - Aug '2016 to Nov 2022**

**JOB PROFILE**

- To achieve the set target given by organization and development of key accounts in related of service.
- Follow-up key & important customer to provide service of water treatment division.
- Maintain KPI and service related goals.
- Handle service and maintenance of water Products.
- Daily manage of service team.
- Handle customer for service and maintenance.
- AMC Renewal and customer satisfaction achievement.
- Plan work as per day, week and month scheduled with reference to customer need & organizational need and business growth.
- Work as a supervisor to plan and taking active part in competitions. And taking decisions for business growth and services improvisation.
- Handling water and waste water treatment project of the company with starting from installation & commissioning to till handover the sites.
- Handling troubleshooting according during erection, commissioning & service of water treatment plants
- Handling Cassette AC systems newly lunched project of the company with starting from site survey, installation & commissioning to till handover the sites with end to end solution.
- In Cassette AC project around 15-17 team members are working together
- In pick time we had done 08 installation in single day and archive many more installations like this.
- After new Product lunch In last 1.5 year had covered 70+ new Cassette AC installation with <1% rejection ratio.

**Previous Company Name - PURE SIP PVT. LTD - Ahmadabad, Gujarat**

- **Designation - SERVICE ENGINEER**
- **Period - July '15 to Aug'16**

**JOB PROFILE**

- Handling water and waste water treatment project of the company with starting from installation & commissioning to till handover the sites.
- Handling troubleshooting according during erection, commissioning & service of water treatment plants.

**Previous Company Name - Megha Rototech Pvt. Ltd AHMEDABAD**

- **Designation - Testing Engineer.**
- **Period - 22/09/2011 to 31/07/2012**

**JOB PROFILE**

- Testing of Induction Motors of capacity range from 0.2 to 400 hp.
- On site service

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## EDIFICATION & CREDENTIALS

- Diploma in electrical from govt poly tech Dahod in year 2011 with 5.93.
  - BE In Electrical and electronics from RGPV Bhopal in year 2015 with 7.02 .
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## ACADEMIC PROJECT

### Minor Semester project

- Automatic traffic light

### Major Semester project

- Single phase Power saver
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## TRAINING PROGRAMMES PARTICIPATION

- Technosathi Project of Gujarat Government on Even Distribution of Power Load in sub stations of 132 KV Zalod Nagar Palika
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## PERSONAL PROFILE

Date of Birth	: 14 January 1991
Sex	: Male
Marital Status	: Married
Father's Name	: Mr. Prakashbhai Patel
Mother's Name	: Mrs.Sulotchnaben Patel

### Permanent Address

- UNDI KHADKI,AT- TORNA. TA- KAPADWANJ-387 365.DIST - KHEDA (GUJARAT).

### Declaration

My self, Preyansh Patel, hereby declare that, all the information given above is true to the best of my knowledge & I am willing to take full responsibility of the same.

Yours sincerely,  
**Patel Preyansh**