I. Comprehensive AMC for Astral Bathware Website (https://astralbathware.com/)

1) Content & Images:

- Updating Pictures, Adding/Deleting images or content (Images/Content to be provided by client)
- Updating Blog Categories, Text Content as per the website requirement.
- Address, Email, Telephone & Various other Contact information changes
- Client must provide High Resolution, Good Quality and Right Size images
- Handling Banners and Ad Images if there is section on website. Adding, deleting, replacing (Graphic Ad Copy comes from client side)
- Alignment Issues in current Design
- H1 tags, Meta Tags, Description update (provided by client)

2) Bugs & Settings:

- Fixing minor bugs in Server-side Code (No New Modules)
- Bugs fixing in PHP
- Mobile and desktop testing

3) Webpages:

- Adding and removing Webpage (Based on Existing Design)
- Fixing broken links of Website
- Adding & Removing links
- Updating XML Sitemap for search engine if needed (XML sitemap comes from the SEO team)
- Adding/Removing or changing site navigation and menu entry
- New Max 2 Static Pages Integration in a month (May Include Basic form) The details will be received on mail and no database will be managed
- Forms functioning properly
- Cookies integration

4) Backend:

- Adding of Google Analytics or Remarketing Codes provided by client.
- Weekly off-site backup
- Keep the plugins up to date

5) Design Changes:

- Minor Design Layout Update
- Hiding or Repeating Section or minor section replacement
- Doesn't include total revamp of Home Page or inner pages' design or layout

6) Turnaround Time:

- Website maintenance requests are submitted via e-mail. Depending on the complexity of the request, the job will be completed in minimum time. Minimum TAT is 24 Hours from Working Hours.

- Monday – Friday | 10.30am - 6.30pm

- SPOC will be assigned post proposal approval

7) Regular Technical Support:

- On E-mail/ Asana

8) Services "NOT COVERED" in Annual Maintenance Packages are:

- New Designs
- Functionality & Design Change of the Website
- Blog Section Creation and Development
- Altering the Usability of Website
- Any New Function coding side with installation of free or paid modules or extension or API integrations, which needs coding extensively will be charged as
- E-mailers Design / HTMLs
- Additional service like Functionality or New Module which is feasible can be done on additional cost

Cost - ₹ 40,000/- + GST per month

Commitment – Minimum contract of 12 months.