

### **9.6.3. Bus arrival systems**

The number of the bus arriving and the route shall be shown in real time on monitors at bus stations, shelters and stops.

The number of the bus arriving and the route should be available on Bluetooth on a personal phone with audio.

## **9.7. Service animals and allergens**

### **9.7.1. Service animals**

Space shall be provided for service animals out of the pedestrian path but appropriately close to their owner.

### **9.7.2. Food, smoking & allergens**

No food or drink shall be allowed in the urban bus.

Smoking is forbidden in all buses.

Cleaning products should not leave a residual odor.

Allergy considerations shall be observed.

In the event of a passenger identifying his/her allergies to the driver, he should make an announcement to the other passengers to observe the allergy condition. He should then set up a buffer zone.

## **9.8. Group travel**

### **9.8.1. Group vehicles**

A single level coach shall be equipped with the following features (Fig. 16):

Ramps at service doors.

Side facing flip seats on both sides of the low floor sections of the bus.

Four (4) rear-facing wheelchair securement systems, two (2) on each side.