

11. Buttons shall be located at a height between 900 mm and 1200 mm. They shall present high-embossed European numerals. Braille numerals shall be located on the left lower side of each button.
12. For elevators serving a large number of floors, a keypad shall be installed at a maximum height of 1200 mm to ensure that all floors can be called.
13. The button to reach the exit floor (usually ground floor) shall be raised at least 3 mm from the other buttons and be circled with a green line at least 2 mm wide.
14. Call buttons in each floor can contain icons instead of digits in tactile and colour contrasted against the background.
15. Buttons shall always provide a two-channel feedback when pressed: visual and acoustic or visual and tactile. Touch buttons and touch screens are not permitted.

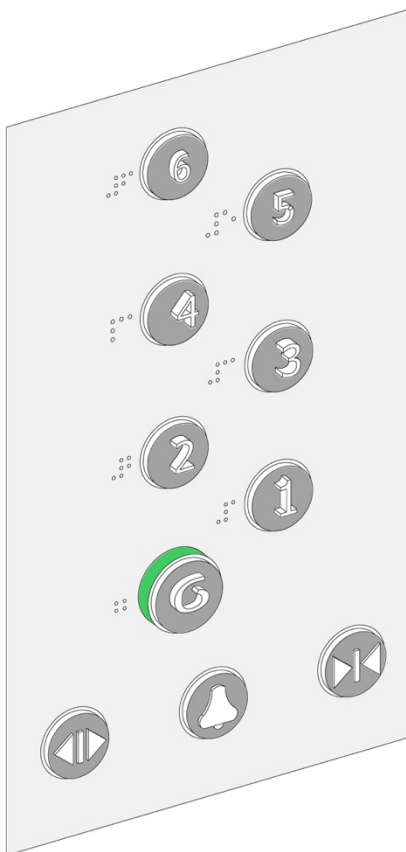


Figure 27. Example of buttons path

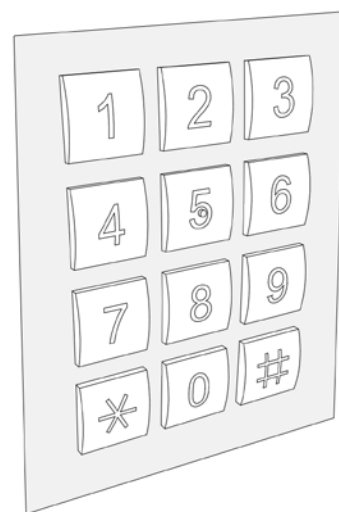


Figure 28. Example of a keypad with raised dot in number 5 key