

Electronic displays shall be of as high resolution as possible. The front glass shall be anti-reflective.

It is preferable that the electronic display is tilted or is fitted with a glass that permits reading of the text within an angle of 30°, which is the maximum angle for a comfortable tilt of the head.

Letters and symbols shall be presented with light color on a dark background at LRV 30.

White text on black, or dark blue is preferable. The use of red, and green shall be avoided for persons with color blindness.

Screen fonts shall be specially designed for the display using them – the letter type shall be san serif.

When using scrolling text, it shall preferably be horizontal and not vertical. Latin text shall scroll right to left and Arabic text left to right.

Looping or scrolling text shall have a speed not exceed 6 characters per second.

11.2.10. Lighting & illumination

1. Lighting

There shall be sufficient light to safely board, alight and move inside a vehicle.

2. Illumination

The lighting shall be even and non-glare.

The luminance shall be 100 lux outside a vehicle at the entrance doors.

The luminance shall be 50 lux in the aisle from the accessible door/doors to the designated seats and at the designated wheelchair space.

11.2.11. Service animals, smoking, food and allergens

1. Service Animals

Space shall be provided for service animals out of the pedestrian path but appropriately close to their owner.

2. Smoking is forbidden on al tramcars, platforms and terminals

3. No food consumption shall be allowed in tram cars.