KPI Category: Safety | Maximum of 18% Reduction in Service Fee Per Month

KPI	Measurement	Target	Abatement
Induction			
Each employee must	Signed training form for month.	100% training in accordance	Total Monthly Service Fee reduced by
receive training on site-	Employees must sign a form stating	with Contractor health and safety	0.2% for each employee not trained
specific hazards and	that they have been trained.	plan (refer Annexure 6).	as required to maximum of 1%
procedures in			
accordance with the			
Contractor health and			
safety plan (refer			
Annexure 6).			
Safety Huddle			
Every shift begins with a	Spot checks by Department within	100% of shifts begin with a	Total Monthly Service Fee reduced by
huddle of all workers	reporting month	safety huddle	0.2% for each huddle not conducted
under your supervision.			to maximum of 1%
Review the work to be			
performed during the			
shift. Identify the hazards involved and			
ask everyone to stay focused, use their			
protective equipment			
and perform all work			
safely.			
Toolbox Talks			
A toolbox talk must be	Sign-in sheets must be kept and	A toolbox talk completed at least	Total Monthly Service Fee reduced by
completed once each	submitted to the Department each	once per week	0.5% for each toolbox talk not
week. Each employee	month.	·	conducted to maximum of 1%
must sign a sign-in sheet			
which describes the			
topic discussed. Topics			
and sign-in sheets can			
be provided by the			
health and safety officer.			
Safety of the Public			
Ensuring the Storm	Reported accidents	0% reported accidents cause by	Total Monthly Service Fee reduced by
Water System to not		Contractor fault	3% if any injury to a member of the

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