

- (b) an application form prepared by the appropriate Distribution Company;
  - (c) a scale drawing of the Customer internal water system plan; and
  - (d) any other relevant documents a Distribution Company may request, as specified in Annex A.
17. A cost estimate, material inventory and connection arrangements shall be prepared by a Distribution Company to facilitate the connection to Customers.

## **Operation and maintenance**

18. The Responsible Person must ensure water fittings and storage tanks are inspected and maintained according to the procedures set out in this Guide and the Code of Practice for the Inspection and Cleaning of Customer Water Storage Tanks.
19. If, during inspection by a Distribution Company, it is found that a storage tank, including its water fittings, does not comply with the Regulations, it shall be considered non-compliant, and an Improvement Notice shall be issued by the Distribution Company to the Responsible Person.
20. Failure to comply with such an Improvement Notice, or with any follow-up inspection report or instructions from a Distribution Company, shall result in the Responsible Person being issued with a final notice, upon which the water supplied to the Premises shall be disconnected.
21. Following compliance by the Responsible Person, and upon further inspection and approval by the Distribution Company, the drinking-water supply shall be reconnected to the Premises.