

Prepaid proximity cards with discounts for persons with functional limitations – The RTA Nol cards - that require less hand dexterity and benefit persons with limited mobility could be used.

Discounted Nol cards for visitors with functional limitations shall be available at the Emirate's entry points, especially in view of the upcoming EXPO 2020.

14.2.11. Pick-up and drop off points

Where a passenger is unable to board/alight at a designated accessible stop because of a temporary barrier, the transportation provider should ensure that the driver allows passengers to board/alight at the next available safe location. This is especially important in unpaved areas.

14.2.12. Emergency and evacuation

Clearly posted evacuation and emergency warnings and instruction, in large print and should be provided in the vehicle.

14.2.13. Service animals, food, smoking

The following types of service animals shall be transported with their patrons.

1. Guide dogs trained by a guide dog organization
2. Hearing dogs
3. Comfort animals

Smoking and food consumption are forbidden in all accessible taxis.

14.2.14. Vehicle interfaces with stops and stands

Designated stops and stands for accessible taxis shall be available at major trip generators, e.g., Metro, Tram, Bus, Marine stations, shopping malls, places of worship, hospitals, government buildings, universities, etc.

Accessible taxi stands and stops should have at least a signpost with a telephone number, fare structure and street name. Stops should have a paved, slip-resistant surface. The front edge of the paved surface should have a bright colored band. If not leveled with the road, a curb cut should provide access for disabled and elderly persons. Stops shall be covered against sun and heat and include a bench for seating.