

entry gates, folding seats, and perch supports. Specific colors shall be selected for persons who are colorblind and can only see red and green as gray.

2. Uniform signage shall be provided for everyone, including persons with cognitive impairments, visitors, tourists, and others who may not be able to read text.

9.5.3. Colour coding

The number of colors should be kept down to 5 and the number of datum per color equal. The colors should be arranged so that information arranged adjacently is always different colors.

Color shall be used consistently for the same functions.

9.6. Onboard passenger information

9.6.1. Alternative formats

Alternative audio and text display and inductive loop systems for information shall be used for next stop announcements, transfers and connections to address the requirements of seniors, deaf/hard of hearing, blind/vision and persons with cognitive impairments.

Noise level shall not exceed 70dB(A) to avoid hearing interference.

For foreigners who do not speak the local language(s), multi-language announcements, and symbols/pictograms shall be used.

Advanced technologies shall be considered to interface between driver announcements and personal communication devices (e.g. phones/tablets) via Bluetooth or similar systems for real time audio and text display.

9.6.2. Emergencies and evacuations

Clearly posted evacuation and emergency warnings and instruction, in large print, shall be provided in the vehicle.

Safety announcements shall be made in visual and audio format in case of emergencies and evacuations.

Staff training and drills shall be provided about emergency and evacuation situations to assist persons with mobility and sensory impairments.