

9.6 *Level of Service Standards for Abu Dhabi*

9.6.1 Maximum LOS standards have been defined for Abu Dhabi. These standards vary depending on the area as described in Table 9-9 below. The main aim of the standards is to ensure a reliable operation of the transportation network in Abu Dhabi and a consistent approach in evaluating development throughout the emirate.

9.6.2 Any variation from the set standards must be addressed following a formal appeal process to ensure a fair evaluation of all aspects of the developments.

9.6.3 The horizon year for applying the standards will be the opening year of the development with full build-out, assuming full occupancy.

Table 9-9 Level of Service Standards in the Emirate of Abu Dhabi

| Area | Maximum acceptable Level of Service |
|---|-------------------------------------|
| Abu Dhabi Central Business District (Abu Dhabi CBD) | LOS E* |
| Non-CBD (entire emirate) | LOS D** |
| Within new Masterplan developments | LOS D |

* In extreme circumstances exemption may be given by the DOT technical committee for maintaining the current delay or level of service (LOS) after optimizing the junction. The LOS will be evaluated per approach. Under no circumstances, will deterioration in the Level of Service be accepted.

** In extreme circumstances exemption may be given by the DOT technical committee for LOS E.