

9. This Guide covers that part of the water supply installation between a Distribution Company's system and a customer's installation, which generally consists of a service connection, water fittings, meter, storage tanks and any direct connection to the kitchen in a low-rise, single metered Premises like villas and shabiat, if applicable.
10. The scope of this Guide does not include the water distribution system belonging to Distribution Companies, except for the fittings that are required at the interface with Customers.
11. The Bureau will ensure that regular reviews and updates are carried out after consultation with Distribution Companies and persons affected, and will publish reprints accordingly.

Existing arrangements

12. Any connection arrangement installed prior to 1 January 2017 shall not be subject to this Guide unless that arrangement contravenes material of construction, wastage or contamination requirements as given in the Regulations. A prior consent shall be granted by a Distribution Company before any additions or modifications to an existing connection arrangement are carried out.

Quality of installations

13. Distribution Companies have an obligation to ensure that hygiene procedures related to the installation of water fittings are followed during installation work. A Distribution Company may therefore request that individuals involved in such installation work undergo a competency test prepared in accordance with its practices and standards in order to ensure the quality of this work.

Quality of supply

14. As prescribed in the Water Supply Regulations, a Distribution Company shall:
 - (a) maintain a minimum pressure of 1.25 bar (12.5 metres) at the main supply pipe to a Customer during normal supply conditions;
 - (b) ensure that under normal operating conditions sufficient water is supplied to meet reasonable demand; and
 - (c) evaluate the size of any connection with consideration to friction losses for all types of service connections.
15. A Distribution Company shall also ensure the water it supplies meets the Water Quality Regulations.

Application for a connection

16. An application shall be accompanied by:
 - (a) a location site plan;

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