

Annex A: Water connection process and drawing approval requirements

Main steps for water connection process

The Distribution Companies use a 5-step process for water connections. These steps may vary slightly between the companies, however, in general the following applies:

- Step 1 : Water Demand Notification (WDN) submission – this step includes providing connection location, estimated water demand and timescale for this anticipated new demand to occur.
- Step 2 : Drawings approval – this step includes approval of detailed demand calculations and design drawings for the water supply system.
- Step 3 : Water connection – this step establishes the new connection assets required to supply the Premises along with approvals from other governmental entities for the approval of the proposed route and the physical work required to make the connection.
- Step 4 : Inspection of water supply system – this step confirms that the supply system is constructed to the approved design drawings, and issue internal meter, if required.
- Step 5 : Service agreement and final connection - this step includes signing of service agreement and commissioning the connection.

For the exact requirements and any applicable fees refer to the Distribution Company specific process.

Documents and procedure required for drawing approval

- A.1 Submit a detailed overall drawing showing building (Riser/Diagram) as well as horizontal plans for the building's floors including architectural details.
- A.2 Details shall include the following:
 - (a) location and size of the main connection chamber;
 - (b) size and type of the pipes feeding the ground tanks, the encasing sleeves and float valves;