Along the front edge of the platform shall be a high contrast color-warning strip for persons who are blind or have low vision.

A large print schedule and route map shall be shown.

Transparent sides/windows shall be provided for safety during day times, as well as for safety at night with interior and exterior lighting.

A "Help Line" phone shall be available to provide information and help. The help line phone shall be at a maximum height of 1100 mm, be color contrasted and should have tactile and Braille controls. There should be an alternative means of communication for people who are deaf in the form of a visual display.