- 7. When bank, identification or validation cards have to be used, the device must meet the following requirements:
  - The card slot is located at a height between 800 mm and 1200 mm from the floor level and is bevelled to facilitate its introduction.
  - It has contrasted colour with the background surface. Tactile symbols and graphics that represent the card inserting direction must be included.
  - It must have a visual and acoustic system to indicate validation of access to the service and to alert in case of forgetting card or money.
  - It shall provide audio for all information.
- 8. In the case of transport ticket vending machines or ATMs a CCTV Intercom shall be provided if personnel assistance is not available.
- 9. The slots are wide and have a funnel effect that facilitates the insertion of coins or cards.

In all instances, there shall be sufficient dimensions to collect products issued or to retrieve the card.

## 5.24.6. Bollards, planters, telephone booths and other furniture elements

Temporary and permanent installations, bollards, planters, telephone booths or any facility box shall be located outside the accessible path.

When this is not possible, the object shall present a clear reflectance contrast of at least 30 LRV points with the surrounding pavement. It shall have a geometry following the requirements of the detection cone in section 5.4.

Bollards, planters, telephone booths and other furniture elements shall not reduce the accessible travel path to less than 1200mm.