

16. It must have a sign (graphic and tactile) indicating the phone number of the alarm centre and the appropriate number to report an emergency.
17. To allow deaf users to communicate in an emergency the installation company must guarantee one of the following options:
  - A CCTV Intercom.
  - A means of sending and receiving emergency SMS from inside the cab by maintaining the necessary network coverage or through an alternative system.
18. Lights should be installed only on the ceiling to provide a uniform illumination of a minimum of 100 lux.
19. In panoramic elevators a full height opaque wall or corner section of 800 mm wide shall be provided.
20. Doors shall open automatically and shall remain opened at least 3 seconds.
21. If there is a user in the doorway, the door shall automatically reopen and shall not produce a force greater than 135 N. Sensors should be at two levels to ensure that it detects lower items.
22. Whenever there are various options of vertical circulation there shall be a sign indicating the direction to the accessible elevator.

### **5.10.1. Lifts and lift platforms**

A vertical lift platform must fulfil the following requirements:

1. The lift platform must have dimensions that allow its use by a wheelchair user.
2. The surface of the platform has a free space of 900 mm x 1500 mm (width x length).
3. Access to the platform areas shall be free of obstacles in every landing of 1500 mm x 1500 mm.
4. A lateral space of interaction in front of the lift-calling button shall be at a height between 700 mm and 1200 mm.
5. The platform's entrance or exit shall have minimum 900 mm width and be free of obstacles.
6. It must have side protection separating users from the walls of the lift platform shaft.