

- a) Make the installations safe and limit the consequences of an accident
- b) Guarantee that the emergency services and responsible authorities are alerted.

#### **11.5.4 Interaction With Other Authorities**

ERP shall include details of the organizations capable of assisting in the various areas and their ability to be brought together outside normal working hours. Interaction and co-ordination with other authorities, consultants and contractors is essential to effectively manage an emergency, also with:

- Emergency Services
- Emergency Response Teams
- Other Service Providers
- Armed Services, where necessary
- The Media

#### **11.6 Emergency Response Resource**

Breakdowns and faults that will O&M personnel to attend to a site both during normal working hours and outside normal working hours. The Target Response Time to these call-outs will be determined by the Engineer, and unless otherwise stated, attendance will be required to have staff on site within two hours of receiving the call.

- i. It will be necessary to ensure the availability of communication equipment which can interface with the DMAT'S existing telecommunications system.
- ii. Sufficient standby O&M personnel and resources shall be provided to deal with reactive operation and maintenance tasks during normal working hours, without affecting programed routine operations and maintenance tasks.
- iii. Sufficient O&M personnel and resources shall be provided to complete the reactive operation and maintenance work in a reasonable amount of time. If in the opinion of the DMAT/Engineer, the work has not been completed in a reasonable time, then the DMAT reserves the right to rectify the defect or defects using a third party.

A 'Standby System' shall be provided to the approval of the Engineer so that any incident can be attended within the prescribed Target Response Time.

#### **11.7 Emergency Communications Protocol**

##### **11.7.1 Incoming Reports**

All the reports received by DMAT, shall be reported to the control room.

##### **11.7.2 Assessment of Situation**

Conduct site inspection and assess the situation to determine extent of emergency level, its priority and the necessity to commence emergency plan. Inform DMAT and submit incident inspection report.