

10.2.9. Service animals, food consumption, smoking and allergens

1. Service Animals

Space shall be provided for service animals out of the pedestrian path but appropriately close to their owner.

2. Food Consumption

No food consumption shall be allowed in Metro cars.

3. Smoking is forbidden in all Metro cars

4. Cleaning products should not leave a residual odor

5. Allergy considerations shall be observed

10.2.10. Lighting & illumination

1. Lighting

There shall be sufficient light to safely board, alight and move inside a vehicle.

2. Illumination

The lighting shall be even and non-glare.

The luminance shall be 100 lux outside a vehicle at the entrance doors.

The luminance shall be 50 lux in the aisle from the accessible door/doors to the designated seats and at the designated wheelchair space.

10.2.11. Infrastructure interface

The interface of the train with the platform shall comply with the following:

A straight-line platform for the whole length of the train.

Platform screen doors at full height.

A tactile and high contrast warning strip along the length of the platform edge facing the train.

A horizontal gap between the train and the platform not to exceed 50 mm.