

5.2.1 Monitoring Use of Resources

The DMAT / Consultant shall ensure, through daily monitoring, that the levels of resources needed to fulfil the requirements are in compliance with the Performance Requirements. The DMAT / Consultant documented inspection system will record the levels of resources used by the Contractor where required. Resources include the use of:

a) Manpower

The DMAT / Consultant will ensure through regular monitoring that the agreed numbers of key personnel are deployed and that they are appropriately qualified. Where required, Contract documents will clearly list and describe the qualifications and numbers of personnel required. The DMAT / Consultant shall be informed of any changes in personnel and replacement personnel will be approved by the DMAT / Consultant and Head of O&M Section before the changes are made.

b) Plant and Equipment

The DMAT / Consultant will ensure that the required levels of Plant and Equipment to meet operational, maintenance and emergency needs comply with the Performance Requirements. Existing Municipality plant and equipment when specified may be utilized, and the DMAT / Consultant will assist in that process.

Where specialized equipment is to be used the DMAT / Consultant will ensure the necessary expertise to operate the plant and equipment is employed, or approve the use of a Sub-Contractor if required. The DMAT / Consultant will ensure that gauges and other critical measuring devices used have been calibrated according to manufacturer's instructions.

c) Transport

The DMAT / Consultant will ensure that the levels of Transport to meet operational, maintenance and emergency needs are utilized. Where it is necessary to utilize Municipality vehicles, the DMAT will assist in that process.

5.2.2 Monitoring the Quality of Workmanship

The expertise within the DMAT / Consultant team will enable the quality of workmanship to be assessed correctly. Finished work will be inspected and, if necessary, the DMAT / Consultant will instruct replacement if it falls below accepted standards. When the DMAT / Consultant suspect that the workmanship of certain personnel employed are below standard, the DMAT / Consultant will increase the number of inspections of that individual's work. Normally, if the standard is acceptable, monitoring and inspecting will take place at random times with random personnel.

If the problem of below standard workmanship persists or is likely to cause damage to assets, the DMAT / Consultant will have to take appropriate actions to improve the situation. The DMAT / Consultant will follow up to confirm that those actions have been carried out.