

A forward-facing securement with two tie-down straps at the front and two at the rear shall be applied to each wheelchair.

For safety reasons, any wheelchair or scooter must be anchored to the vessel's floor. Onboard staff prior to departure shall perform this.

An independent occupant restraint shall be applied to secure the passenger in the wheelchair.

Each wheelchair space shall have a call button to alert the driver, mounted on the wall or on the horizontal grab bar at a height of 750 mm – 1000 mm from the floor. The call button shall be operated by touch.

If the space for the wheelchair user is not occupied by persons using a mobility aid or a stroller, luggage can be stored in this location unless the vessel has a designated space for luggage.

Flip seats may be made available in wheelchair spaces when a wheelchair user does not occupy these positions.

## 2. Onboard information

Announcements to passengers about delays, schedule changes, and on-board services should be provided visually and verbally in English and Arabic by the operator while onboard the vessel. Pen and paper should be made available at all points of contact between carrier staff and passengers in order to facilitate communication.

Audio announcements of the same nature shall be provided in English and Arabic.

Noise level should not exceed 70dB(A) to avoid speech interference.

For foreigners who do not speak the local languages, either multi-language announcements or symbols and pictograms for information shall be used.

Advanced technologies shall be considered that interface between operator announcements and personal communication devices (e.g. phones/tablets) via Bluetooth or similar systems for real time audio and text display.

## 3. Handrails

Handrails shall be installed at all onboard circulation routes and facilities used by passengers, including those using a wheelchair.