## 2 OPERATION

## 2.1 Operations

The range of Operation shall include but shall not be limited to the examples of activities listed below:

- Operate the stormwater drainage networks
- Operate the pumping station Civil, M&E and ICA assets to maximize pass forward flow of stormwater water.
- Collect and transport waste materials from the network and pumping stations to licensed disposal facilities.
- Provide all services including fuel to standby generators, plant equipment and vehicles.
- Provide routine meter readings for electricity consumption at any facility.
- Provide a safe working environment at the facilities.
- Minimize noise nuisance from the facilities.
- Take and record meter readings on all flow meters.
- Take and record electricity meter readings.
- Manage and respond to system alarms.
- Provide all vehicles and resources utilized in the delivery of the service.
- Identify and mitigate potential pollution risks to the environment.
- Reporting and recording of all O&M activities through the Asset Management System and SCADA.

Where applicable, the O&M Contractor shall be responsible for the delivery of operation of all facilities irrespective of the Asset Condition Grade (ACG) of the component assets.

## 2.2 Operation Methodology

The requirements of O&M cover both the operations and maintenance of all specified facilities on a day to day basis to achieve the required goals and objectives by:

- a) Adopting a coordinated and planned operations policy for the contract with the aim of providing a cost effective service whilst providing on-going security of service and assurance as to the operation of the asset.
- b) Basing operation management on sound planning, good communications and good working relationships between all parties concerned.
- c) Optimizing the operation system with the help of accurate operational records and management science.
- d) Organizing the different levels of operation procedures into the following:
  - Routine operation procedures which are normally carried out without shutting down of plant. These include operational data gathering, plant condition monitoring, pump/ equipment status, cleaning etc.
  - Routine operational procedures for shutting down of plant for not more than two hours continuously and where a standby facility is available. The Contractor shall co-ordinate the shut-down with his maintenance requirements. Prior to any shutdown, the SCADA Central Control Center (CCC) shall be informed and confirm acceptance before any work is carried out.