

## 9.2 MANAGEMENT OF PUBLIC REALM

THIS SECTION DEALS WITH THE MANAGEMENT OF THE PUBLIC REALM

### PERFORMANCE OBJECTIVE

Management plans shall be developed and implemented to ensure that all public realm spaces remain safe and accessible at all times. Any changes to the public realm shall require the management plans to be updated.

### 9.2.1 MANDATORY PROVISIONS

Management of public realm will satisfy the performance objectives if:

1. Information regarding parking provision is made available to prospective customers and visitors.

2. Designated parking bays and setting down areas are monitored and unauthorised users are penalised.

3. The usage of designated parking bays is monitored and additional spaces are made available if demand increases.

4. There is a regular monitoring and maintenance programme that ensures pedestrian routes remain clear of obstructions, free of sand, water and other loose materials.

5. The surfaces of pedestrian routes are monitored and maintained to ensure that there are no uneven or damaged areas that may present a trip hazard.

6. That modifications and / or maintenance work to the public realm does not result in a reduction in accessibility.

7. Street furniture, particularly seating areas, are regularly monitored and maintained to ensure they do not present a hazard to users through loose fixtures or fittings.

8. A management plan is produced and implemented for the
- maintenance of softscape to ensure plants do not impinge on access routes (horizontally or vertically) or present unnecessary danger by virtue of thorny or loose branches.

9. There is a regular monitoring and maintenance programme to ensure that adequate lighting levels are maintained to all areas and in particular to steps, ramps and access routes.

10. In shared space areas the traffic speed limits are enforced and delivery and parking restrictions applied to ensure that pedestrians can use the area safely.

11. Adequate space is maintained between tables and chairs and other street furniture in outdoor seating areas of cafés and restaurants to ensure ease of access for all users.

12. There is a regular inspection, cleaning and maintenance regime for all areas of the public realm.

13. Signage and communication systems are updated as required to respond to changes in the public realm. All new signage is integrated with the existing. Temporary signage is removed as soon as it is no longer relevant. Signage removed for redecoration is replaced correctly.

14. Public address systems are monitored, tested and maintained on a regular basis.

15. Public and civic buildings and facilities comply with Section 9.1.

### 9.2.2 MANDATORY DESIGN OBJECTIVES

#### GENERAL

1. Lack of maintenance or poor management can lead to the creation of barriers and areas of the public realm becoming inaccessible. Accessibility cannot be achieved by good design and code compliance alone. In most cases the same good maintenance practices required to ensure the public realm is safe and easy to use will also ensure that it remains accessible.

2. The public realm should have a comprehensive management plan that addresses:

a) Staff training.

b) Inspection, testing and maintenance regimes.

c) Health and safety

d) Parking provision and availability

e) Communication systems

3. Information about facilities within the public realm, transportation and pedestrian access should be made available on the internet to allow visitors to plan their visit in advance e.g. provision and location of designated parking.

4. Appropriately trained staff should be available to provide information / assistance to users of public facilities. However, the provision of well thought out signage and communication systems should mean that users are able to access facilities and services independently for most of the time.