

13.9.2. Conductors or attendants

There shall be a team of two-person staff (conductors or attendants) to assist in deploying securement systems, and to act as safety monitors (Ref. Item 10).

Training of staff performing the above duties is mandatory.

13.10. Vehicle infrastructure interfaces

13.10.1. Stops

As a minimum, stops shall have a paved, non-slip surface. On public bus stops, the front edge of the paved surface shall have a bright colored strip. If the sidewalk is not leveled with the road, a curb cut shall be provided. Stops shall be located in an area with cover/shade to protect against weather elements.

13.10.2. Shelters

Bus shelters shall consist of a minimum sheltered structure with a roof and protected sides. The platform surface shall be flat, level, slip-resistant and solid.

A bench shall provide seating with provisions for obese students without armrests in between seats, but with armrests at both ends of the bench. A space for a wheelchair/scooter shall be 900 mm x 1500 mm to enter, turn and exit.

There shall be a minimum depth of 2700 mm from the curb for a wheelchair/scooter to board a vehicle over a ramp (Fig. 24).

Along the front edge of the platform shall be a tactile warning surface with color contrast, aligned to the place where the bus door shall be when parked.

Transparent sides/windows shall be provided for safety during day times, as well as for safety by night with interior and exterior lighting.

A "Help Line" phone shall be available to provide information and help, with text capabilities.