

## 2. Route and destinations signs

On each vehicle, the route and destination shall be clearly displayed in the front and back and on both sides of the tramcar.

## 3. Route map

There shall be a map showing the route of the vehicle. The map shall be posted on the wall or on the wall close to the ceiling inside the vehicle, the map should be clear enough and color contrasted with its surroundings. An additional route map can be presented on the digital display. It is recommended that, if possible according to the vehicle's layout, the map could be tactile and with raised text or icons.

## 4. Audio announcement system

Audio information shall be given for emergency and evacuation messages and travel information, e.g. next and upcoming stops, transfer connections to other modes of transport, delays, cancellations, etc.

Where provided, oral/audio information shall be consistent with essential visual information being displayed.

Oral/audio information can be given in synthetic or by a human voice – recorded or in real time.

All audio information shall be easy to understand, clear and without echo. Sound level should be self-adjustable.

An audio system shall be clearly audible and complemented with a hearing augmentation system. The information shall have a minimum RASTI level of 0,5 in all areas. The audible message shall be adjusted to 15 dB(A) above surrounding noise level.

An induction loop should be installed for people using hearing aids and a sign posted.

An audio announcement shall be made for people waiting at the platform, e.g. to announce the route number and direction of the vehicle.

## 5. Electronic text displays

Screens and displays of moving texts providing onboard travel information shall be visible from all seats. The minimum height from the floor surface shall be 2100 mm to the bottom of the display.