

Figure 120. Forward facing securement with occupant restraint

An occupant restraint system for the person in the wheelchair shall be applied, consisting of a three-point belt and lap system, separately anchored to the floor and wall of the vehicle.

14.2.9. Floor surfaces

All floor surfaces where passengers walk and at the securement locations shall have slip-resistant surfaces.

The floor of the wheelchair space is to be flat and level.

14.2.10. Fare structure & payment

Rates and communication or emergency information notices should be clearly posted for persons with sensory impairments and foreigners.

For passengers with sensory, cognitive-impairments, foreigners and illiterate persons, the transportation provider should provide alternative means of communicating fare information, such as talking meters, and onboard induction loop systems. Fare display should be in text and audio format. The vehicle should be equipped with a printer for the issuance of receipts.

Pen and paper should be made available at all points of contact between the driver and passengers in order to facilitate communication.