

| Undergraduate

CONTACT ME

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in Phuong Duong

I am deeply passionate about the Supply Chain field and committed to continuous learning to expedite transformation, vital for longterm business growth. My goal is to advance within the company, aiming for the role of Supply Chain Director after 4-5 years as a Supply Chain Manager.

EXPERIENCE

Office of International Academic Collaboration - IU

Mar 2022 - Sep 2022

Office assistant, Part time

- Managed documents, student records and assisting in exams.
- Responded questions includes foreign affiliate program and domestic program from students and parents directly
- Supported the opening of review classes for Intensive English classes before each end-of-term exam, increasing the enrollment rate by approximately 27% on average per class.

Ho Chi Minh International University

Academic Teaching Assistant

- Mentored and tutored students in a variety of academic topics, resulting in improved grades and test scores, include logistics fundamental, Calculus
- Offered personalized assistance and encouragement to aid students in surmounting academic challenges and achieving their objectives.

EDUCATION

Ho Chi Minh International University - VNU

Sep 2021 - Oct 2025 (expected)

- Bachelor of Engineering, Major in Logistics and Supply Chain Management GPA 3.40/4.00
- Accumulated certain details about Operation Management, Warehouse Engineering Management, Supply Chain Network Design, Supply Chain Optimization, etc.
- Moreover, knowledge of computer tools and soft skills are also well trained.

ORGANISATIONAL EXPERIENCE

IUPodcaster - IU Office of Student Services

Dec 2021 - Aug 2023

Leader of MC team

- Conduct podcasts/radios on topics related to students, activities within IU in particular and society in general.
- Increased followers from 1.5k to 5k in a year through monthly podcasts and podnews

UTC Logistics Club - Ha Noi University of Transport and Communications

Nov 2022 - Jul 2023

Adaptability

- In charge of overseeing the club's fanpage, which involves planning and posting content related to logistics, supply chain, and
- The 'ULC Weekly' news update segment was conducted regularly, along with workshop and talkshow events that attracted 11k interactions and 12k followers, marking an almost 50% increase compared to the same period last year.

IEM Academic Club- School of Industrial Engineering and Management **Human Resource & Finance**

Dec 2022 - Aug 2023

- In charge of communicating with content sponsors, creating program content, developing theme and timeline for contest LOGage 2023 of School of Industrial Engineering and Management (402 registered students), Seminar: "DATENA: A DEEP DIVE INTO MANUFACTURING", internal sharing via Training 1, 2 for top 16 and 3 intop and academic journal series about "Elastic Logistics", "Dynamic Routing", "Lean Production"
- Organized internal networking sessions, share knowledge, connect alumni and businesses among TBS Group, FM Logistics Vietnam, Columbia Sportwear Company, AJ Total.
- Reputation and outreach experienced a notable surge of approximately 28% on social media through affiliations with AIESEC, YouthSpeak, DOL IELTS Dinh Luc, VLI,...

VILAS Supply Chain Club-Vietnam Logistics and Aviation School

March 2023 - Present

- Responsible for managing the club's fanpage, including scheduling posts related to logistics, supply chain, and industry events.
- Tasks involve creating engaging articles, visual content, SEO optimization, monitoring analytics, and fostering community engagement (Vietnam Supply Chain & Logistics Community Group).
- Responsible for organising Workshop ASCC series: "ASCC 01| The ABCs of Supply Chain A Competency Framework for New Practitioners"; "ASCC02 | Why do you want a Procurement Job?"; "ASCC03 | Logistics Mindset Shift"; Workshop "Supply Chain Innovation: Data-driven in SCM", internal sharing and Filed trip to AJ Total
- Organizer of the Vietnam Supply Chain Challenge 2023 competition The Cool Connection

■ CERTIFICATIONS & ACHIEVEMENTS

- Certifications: Supply Chain Analytics Course (by Rutgers the State University of New Jersey in America and offered through Coursera); Supply Chain Analysis (by Supply Chain Hackers-SCH); Training course Creativity and Innovation in Education (as part of VIBE2019.03 project by VNU Hanoi Entrepreneurial Educators); Volunteer for Quang Ngai Admissions Consulting 2022 and 2023, Volunteer Green Summer Volunteer 2022
- Achievements: Top 10 finalists of Vietnam Supply Chain Challenge 2023 (The Fresh Connection-Inchainge); Top 10 SCMission 2023 competition of Logistics & Supply Chain; Thai Binh Shoes Scholarship - TBS Silver Scholarship 2022, TBS Gold Scholarship 2023; Yeah1 Group - UNITOUR - Meet your Future scholarship

SKILLS

- **Interpersonal Communication Skills**
- Problem Solving Skills Data analysis & Reporting
- Leadership Skills Time Managemem Skills