

# Dan Hecker

## Senior DevOps Engineer & Engineering Enablement Lead

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## Experience

### Senior DevOps Engineer & Engineering Enablement Lead

*Travelers*

December 2024 - Present | Hartford, Connecticut • Hybrid

- Drive initiatives that improve developer productivity, streamline CI/CD workflows, and reduce operational overhead
- Lead a globally distributed team of 10+ engineers and contractors
- Collaborate closely with cross-functional partners to deliver scalable automation solutions
- Build tools, pipelines, and best practices that empower engineering teams to ship faster and with greater confidence
- Create internal platforms that remove friction and enable engineers to do their best work

### DevOps Engineer (Software Engineer II)

*Travelers*

February 2024 - December 2024 | Hartford, Connecticut • Hybrid

- Designed and implemented CI/CD pipelines, infrastructure automation, and internal tooling
- Improved delivery velocity, reduced manual overhead, and created reusable automation patterns
- Developed automation patterns adopted by teams across the organization
- Deepened expertise in platform engineering leading to technical leadership role

### DevOps Engineer (Software Engineer I)

*Travelers*

February 2022 - February 2024 | Hartford, Connecticut

- Modernized software delivery by evaluating new tooling and building DORA metrics dashboards
- Developed best practices for CI/CD pipelines across Bond and Specialty line of business
- Worked closely with application teams to implement and enforce delivery standards
- Drove consistency and delivery efficiency across the business unit

### System Engineer

*Aetna, a CVS Health Company*

June 2020 - February 2022 | Hartford, Connecticut

- Developed enterprise pipeline solutions using GitHub Enterprise, CloudBees Jenkins, and Octopus Deploy
- Responsible for CI/CD tools maintenance, including designing and architecting cloud migrations
- Moved enterprise tools from virtual machines in data centers to modern cloud solutions
- Supported continuous integration, testing, and delivery processes

## Associate System Engineer

*Aetna, a CVS Health Company*

June 2018 - June 2020 | Hartford, Connecticut

- IT Technical Training Program - Class of 2020
- DevSecOps: Automated onboarding processes for enterprise DevOps pipelines, created self-serve documentation
- WebEng: Migrated web applications from 2008 to 2016 shared web servers, retired obsolete applications
- Cloud COE: Containerized enterprise applications for cloud deployment
- Cloud Engineering: Designed Azure private endpoints, tagging and naming conventions

## Software Engineering Co-Op

*UTC Aerospace Systems*

January 2017 - September 2017 | Vergennes, Vermont

- Developed front-end UI features for Black Hawk ground station using SVN version control
- Redesigned middleware, Windows service, and SQL Server database architecture
- Tested Pulse Ground Station (Silverlight application) using automated UI tests

## Skills

**DevOps & Cloud:** Terraform, GitHub Actions, CloudBees Jenkins, Octopus Deploy, Azure, Docker, Kubernetes

**Programming Languages:** C#, Python, Java, TypeScript, JavaScript, Bash, PowerShell, MATLAB

**Tools & Technologies:** GitHub Enterprise, Git, SVN, SQL Server, Linux, Windows Services

**Web & Frontend:** React, HTML/CSS, UI/UX Design, Responsive Design, GitHub Pages, Vite

## Education & Certifications

### Bachelor of Science (B.S.), Software Engineering

*Clarkson University*

Potsdam, New York

### Professional Certifications:

- GitHub Actions - GitHub (May 2025 - May 2028)
- Cryptocurrency - MIT MediaLab (August 2022)

## Projects

**DanHecker.com - Resume as Code**

Personal resume site built with React, TypeScript, and deployed via GitHub Pages with automated CI/CD pipeline.

Technologies: React, TypeScript, GitHub Actions, GitHub Pages, Vite, CSS3

### **Mobile Behaviometric Framework Research**

IEEE published research (2016 IEEE ISCC) on mobile user behavior analysis.

Technologies: Android Development, Java, Mobile UI/UX, Data Analytics