

HECTOR RANGEL

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EDUCATION

- Lockhart High School 2004 – 2009
- Austin Community College 2011 – 2013

WORK EXPERIENCE

OCTOBER 2016– PRESENT

[AMAZON ASSOCIATE | AMAZON INC. | SAN MARCOS, TEXAS

- Amnesty Ambassador / Trainer
 - Responsible for coordinating training hours with senior management, reserving classroom space, and presenting course material.
 - Monitoring floor health, status of drives and responding to andons related to ARSAW functionality.
 - Trained 6 associates in amnesty and 9 associates in SRBRS (phase 3).
- Process Guide
 - Helping associates improve themselves and removing barriers they might have within day-to-day work operations.
 - Assisting with workflow to help ensure floor is operational.
- Pick Associate
 - Picking the customers items and verifying it's neither damaged nor incorrect to ensure customer experience.
 - Effectively and efficiently picking out product to meet customer demands.
 - Crossed trained into multiple paths including stow, count and amnesty.

MAY 2007 – OCTOBER 2016

MANAGER | EDDIE'S DRIVE IN | LOCKHART, TEXAS

- Manager
 - Handling of day-to-day operations including opening and closing of store.
 - Management of funds coming in and out of store.
 - Processing and receiving week by week orders for store operations.
 - Tracking and stocking of inventory.

CERTIFICATES AND SKILLS

- SRBRS (PHASE 3) Trainer Certification
- COMPTIA A+ Core 1.