



University of Glasgow | School of Computing Science

RATE MY COURSE

Colossus 4.0 Team

Goal of the application:

Create a site to let students provide ratings and post comments on the courses that they attend at their University.

User Personas (1/2)



User: Student who wishes to actively participate in the site

Description: Maggie McGeek is a really sweet, but socially awkward, lady that is working hard in order to get her Masters Degree in Aeronautical Engineering. Maggie finds it that is really easy to communicate by typing in her keyboard instead of getting in actual touch with people. This kind of behaviour makes her really active in the world of Internet and Social Media, where of course Maggie's profile picture is a cat, as she tries to protect her privacy. In the context of our site, Maggie is really glad that she has the chance to rate the courses that she attended, give her feedback, and enlighten other students that try to find more about the offered courses. Although, Maggie is quite frustrated by the fact that one of her electives was not included in the list with the available courses, that's why she is pestering the admin with her daily messages where she is demanding to learn more about the progress that is done while the course is added to the site.

Critical needs: Basically, everything that is available will be utilised by Maggie.

Opportunities to improve user experience: Maybe allowing more characters in the comments section. Perhaps Maggie's input in the further additions to the site will prove invaluable.

Name: **Maggie McGeek**

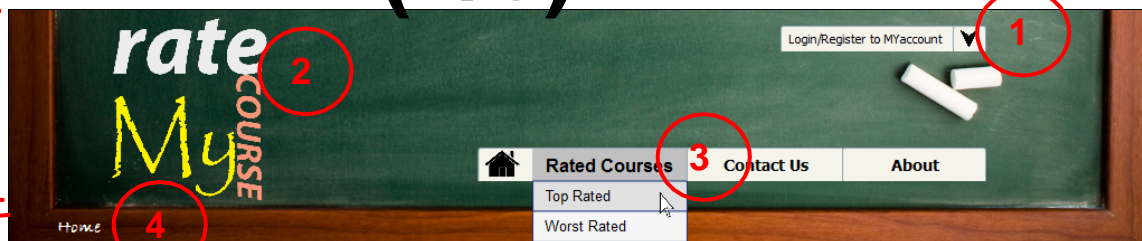
Age: **22**

Hobbies: **Problem Solving,
Reading romantic novels**

Occupation: **MSc Student**

Wireframes (1/3)

header

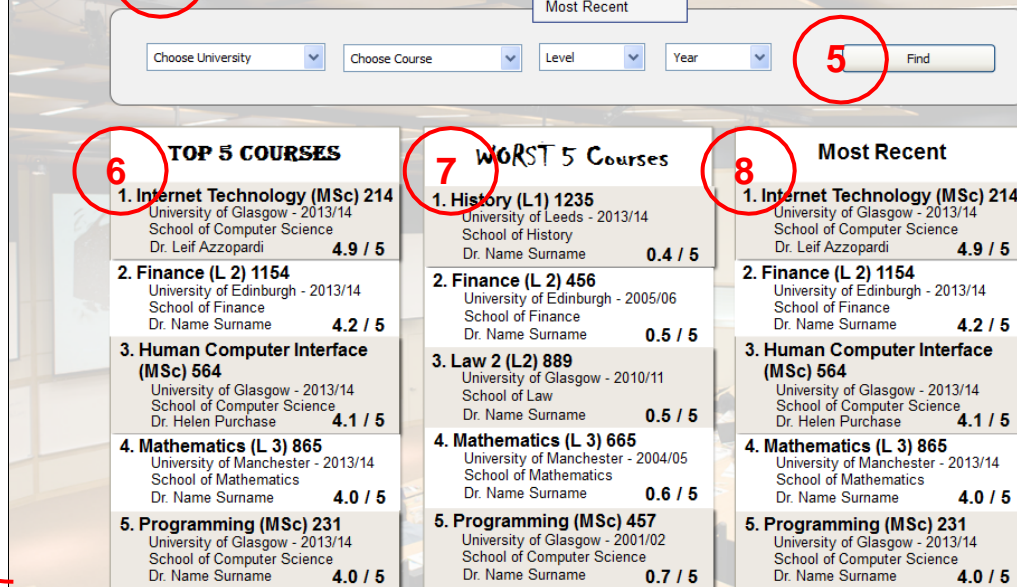


1. login/register
2. logo
3. menu bar

4. path

5. navigation feature

body



6. top rated courses list
7. worst rated courses list
8. most recently rated courses

footer



9. quick links

Wireframes (2/3)

The wireframe shows a website for 'rate My COURSE'. The header features the logo, a 'Login/Register to Myaccount' button, and navigation links: Home, Rated Courses, Contact Us, and About. The main content area is titled 'Top Rated Courses' and includes three filters: University (1), Level, and Year. The University filter is expanded, showing a list of universities. The Level filter shows options from Level 1 to MSc. The Year filter shows options from 2008 to 2012. A 'Clear filters' button is located below the filters. To the right of the filters are sorting buttons: Top, Worst, and Most Recent (2). Below these is a table (3) with columns: Univeristy, Level, Course, Year, Rate, and Date. The table contains 12 rows of course data. The footer includes the 'rate My COURSE' logo, a 'Give feedback and rate your classes.' message, and contact links: Contact Us, About, Site Map, and Copyright: Colossus 4.0.

rate My COURSE

Login/Register to Myaccount

Home Rated Courses Contact Us About

Home > Rated Courses > Top Rated Courses

Filters 1

University

Level

Year

Clear filters

Top Rated Courses

Top Worst Most Recent 2

Univeristy	Level	Course	Year	Rate 3	Date
Univeristy of Glasgow	MSc	Internet Technology	2014	4.9	01/01/2014 15:20:56
Univeristy of Edinburgh	2	Finance	2013	4.2	01/01/2014 15:20:56
Univeristy of Glasgow	1	Human Computer Interaction	2012	4.1	01/01/2014 15:20:56
Univeristy of Manchester	2	Mathematics	2010	4.0	01/01/2014 15:20:56
Univeristy of Glasgow	3	Programming	2013	4.0	01/01/2014 15:20:56
Univeristy of Glasgow	3	Internet Technology	2013	3.9	01/01/2014 15:20:56
Univeristy of Glasgow	2	Internet Technology	2008	3.9	01/01/2014 15:20:56
Univeristy of Glasgow	1	Internet Technology	2005	3.9	01/01/2014 15:20:56
Univeristy of Glasgow	1	Internet Technology	2009	3.8	01/01/2014 15:20:56
Univeristy of Glasgow	1	Internet Technology	2012	3.7	01/01/2014 15:20:56

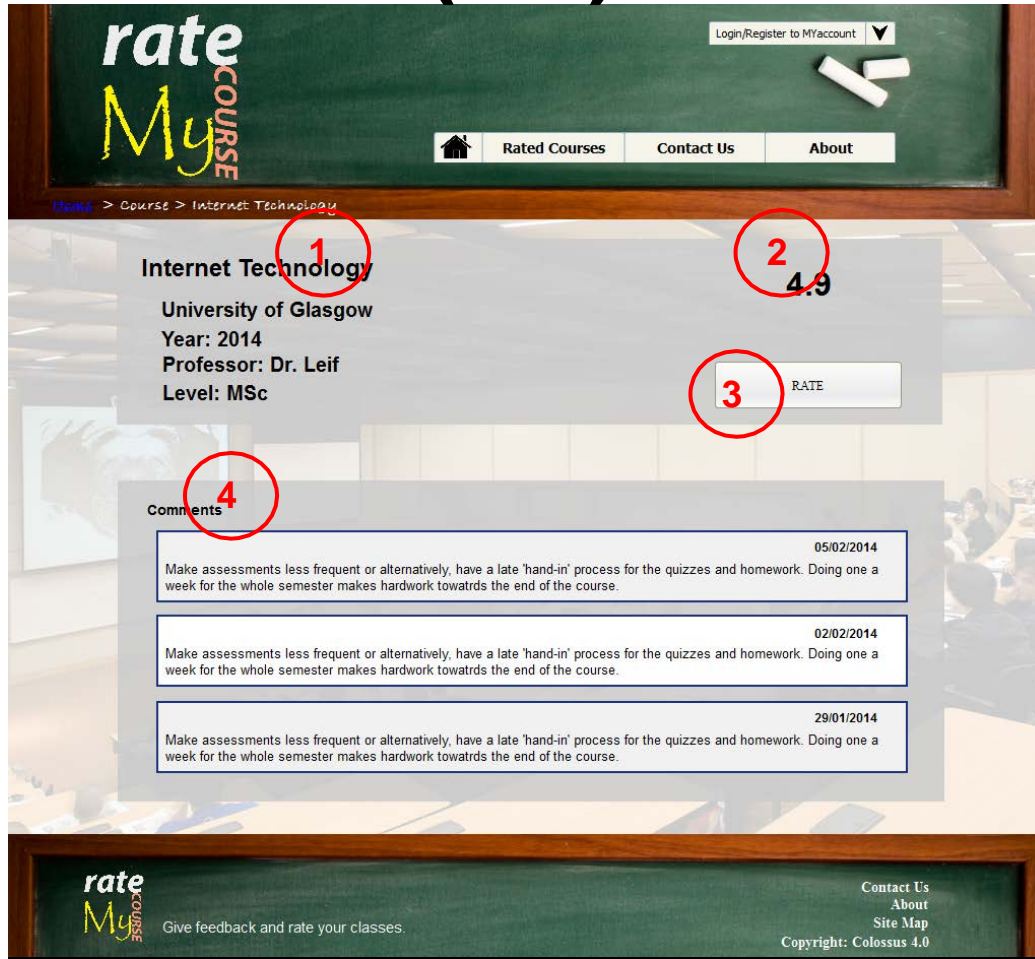
rate My COURSE

Give feedback and rate your classes.

Contact Us
About
Site Map
Copyright: Colossus 4.0

1. filters for refining the results
2. sorting buttons
3. results table

Wireframes (3/3)



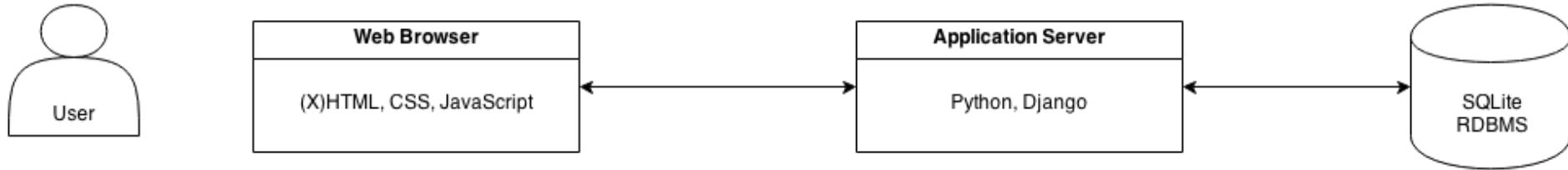
1. course details
2. average course rating
3. button to rate this course
4. posted comments

3-Tier Architecture Diagram

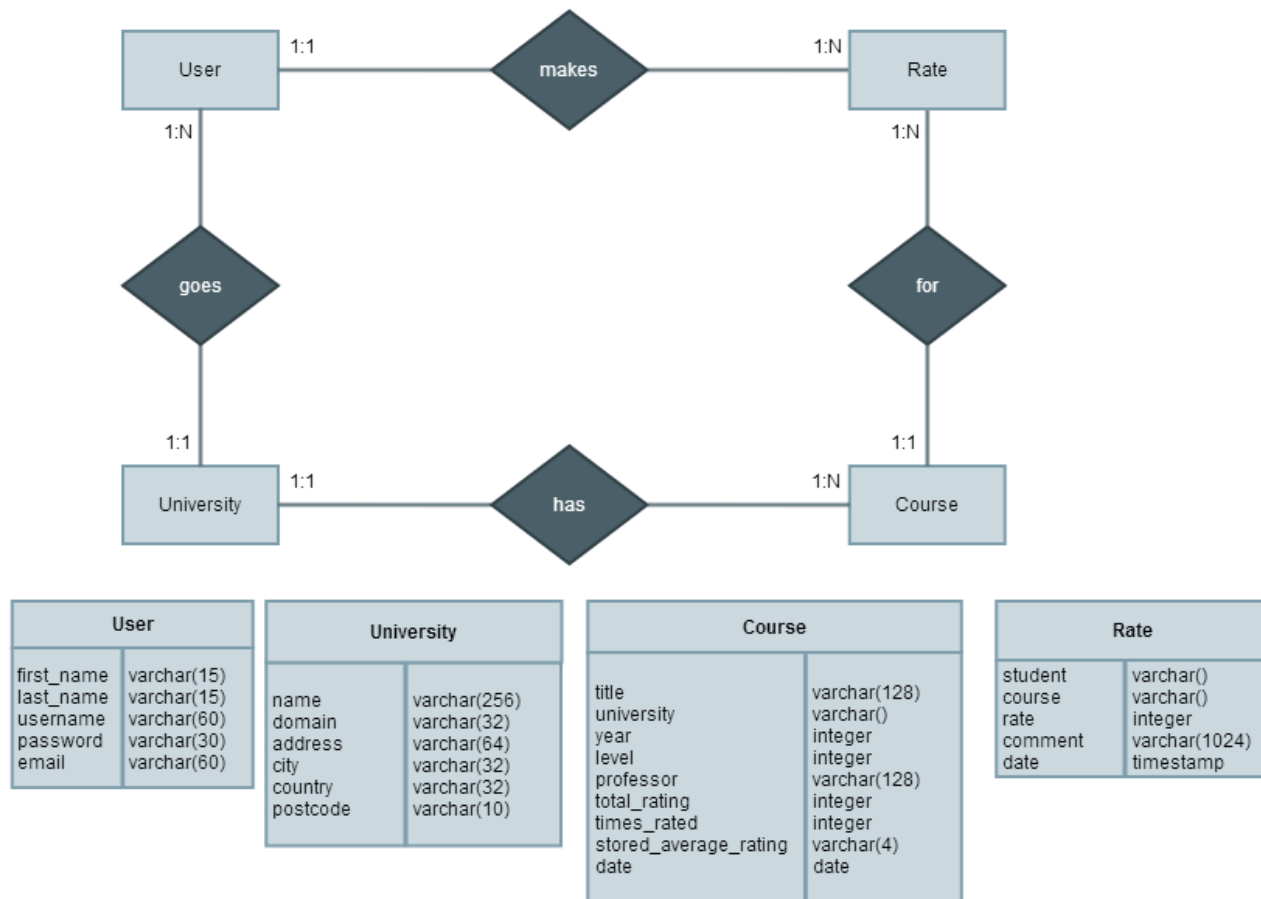
Client Side

Middleware

Server Side



Entity-Relationship Diagram



Stand Out Features/Functionality

1. The ratings are close to reality, because only users that provide a verified university e-mail address are allowed to register and eventually rate a course.
2. The ratings are posted anonymously and the users do not feel that they are in threatened if they provide negative feedback.
3. The Rate My Course application provides a friendly and easy to understand user interface.
4. The feature for finding a course is quite simple and really efficient.
5. The process of rating a course is quite clear and straightforward.

Colossus 4.0 Team

Thank you!

Constantinos Charalambous, 2109194C
Ektor Pavlos Paradeisis, 2107742P
Marios Fantaoutsakis, 2097434F
Pantelis Georgiades, 2103567G
Paraskevas Sarris, 2111156S



Questions?

User Personas (2/2)



User: Student who wishes to find “easy” courses.

Description: Charlie Cheaterson is in his late teens/early 20s. Charlie is enjoying his life in the university and he can be easily described as a party animal. After a couple of semesters he finds that it is a bit difficult to juggle with an academic life and “extracurricular activities”. Charlie would not necessarily rate/comment a course. He would rather dedicate his time in creating a spreadsheet with other users’ feedback and developing a strategy to get the most by putting the least effort.

Critical needs: Charlie would really appreciate it if there was an efficient navigation function that would filter his university's courses, allow him to skim through their comments, and find subjects that contain phrases like “easy peasy”, “easily gained credits”, or “like taking a walk in the park”.

Opportunities to improve user experience: Make the site usable, make the search function return relevant results.

Name: **Charlie Cheaterson**

Age: **19**

Hobbies: **Partying, Rugby**

Occupation: **BSc Student**

Specification List

(MoSCoW Prioritization Technique)

M – MUST have this

The site should allow only it's registered/logged in users to rate their university courses.

The site should allow only it's registered/logged in users to add comments about their university courses.

A student will be registered once it is proven that his/her email comes from a valid university domain.

The administrator would be able to add different universities and their respective email domains.

S – SHOULD have this if at all possible

The site should allow its registered users and its visitors to find a course and have full access to its comments and ratings.

The site should let everyone see a list of the most recently rated courses.

The site should let everyone see a list of the best/worst rated courses.

The front page should present the most recently rated courses alongside the top/worst five course ratings.

The front page should provide some form of navigation to courses.

Students may contact the administrator and recommend the addition of courses to the system.

Specification List

(MoSCoW Prioritization Technique)

C – COULD have this if it does not affect anything else

Visitors of the site that come from a university that is not included in the existing list of universities could contact the administrator and request the addition of their university's domain.

- The site will provide a contact page.

W – WON'T have this time but WOULD like in the future

The site will allow it's users to share their ratings/comments to social networks.

The site will offer a personalized view of the first page after a user is logged –in.

- i.e. the top, worst and most recently rated courses will be from the user's university.

The site will let it's users to “like” or “dislike” comments.

The site will let it's users to comment or reply at other users' comments.

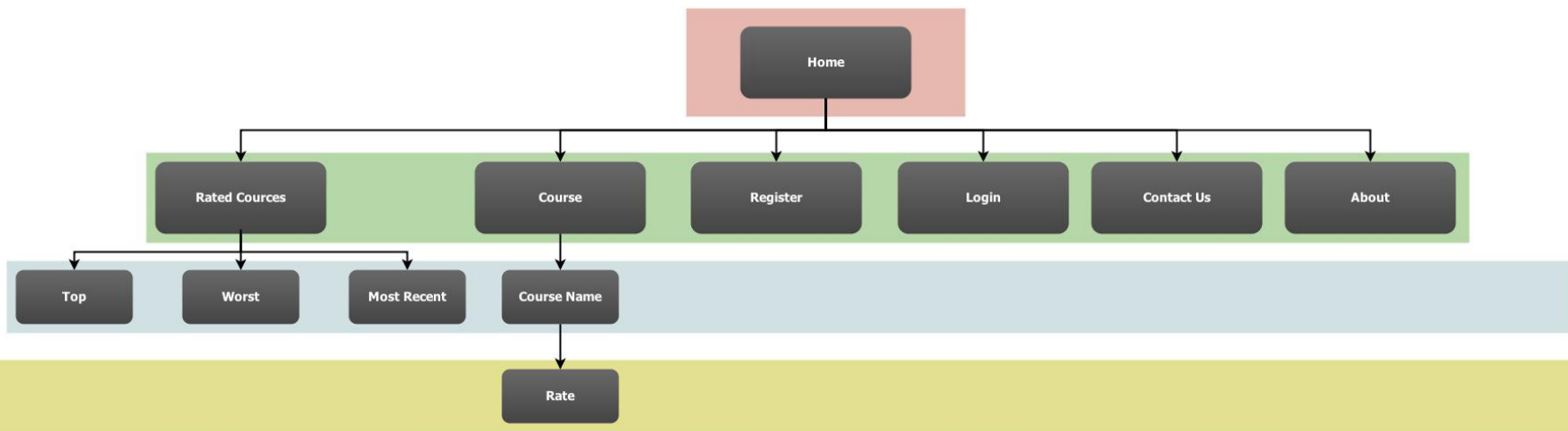
The site will provide the ability to search into the posted comments.

The site will provide a support page.

User needs matrix

Needs For Our User Personas	Rate Courses	Comment Courses	View Courses	View Comments	Navigation Feature	Contact the Admin
Maggie McGeek	✓	✓	✓	✓	✓	✓
Charlie Cheaterperson			✓	✓	✓	

Site map



URLs

Home page:	<u>www.ratemycourse.co.uk</u>
Top rated courses:	<u>www.ratemycourse.co.uk/rated_courses/top</u>
Worst rated courses:	<u>www.ratemycourse.co.uk/rated_courses/worst</u>
Most recent rated Courses:	<u>www.ratemycourse.co.uk/rated_courses/latest</u>
Each course details:	<u>www.ratemycourse.co.uk/course/COURSE_NAME</u>
Rate a course form:	<u>www.ratemycourse.co.uk/course/COURSE_NAME/ratelt</u>
About the application:	<u>www.ratemycourse.co.uk/about</u>
Contact form:	<u>www.ratemycourse.co.uk/contact</u>