

Q3 2018 Presentation

## Highlights of the quarter

#### Stable loan growth and improved cost/income ratio

- Growth in net loans of NOK 120.9m in Q3 2018 (25% portfolio growth from Q2)
- Operating costs of NOK 9.7m in Q3 2018, down 22% from Q2, driven mainly by lower administrative expenses
- Total loan losses in Q3 of NOK 8.5m

### New credit scoring model to strengthen credit quality

- During Q3 the bank maintained stable loan growth while developing a new and improved credit scoring model
- The model will be implemented in Q4 2018 and will allow the bank to further improve portfolio quality

#### Restatement of Q2 results

 Due to an error in recognition of loan losses for June 2018, the Q2 results have been restated and losses increased by NOK 5m. Total loss for the period was NOK -30m

Key figures				
Figures in NOKm	Q3 2018	Q2 2018*	Q1 2018	YTD 2018*
Net loan growth	120.9	119.9	133.2	381.4
Net interest income	12.3	11.6	8.2	32.1
Operating costs	-9.7	-12.4	-9.6	-31.8
Provisions for loan impairments	-8.5	-24.9	-3.8	-37.3
Profit / loss (-) for the period**	-8.2	-30.0	-7.2	-45.3

<sup>\*</sup>Figures restated



<sup>\*\*</sup> Including extraordinary income of NOK 2.8 million from the re-sale of the bank's application handling system to other customers of SDC.

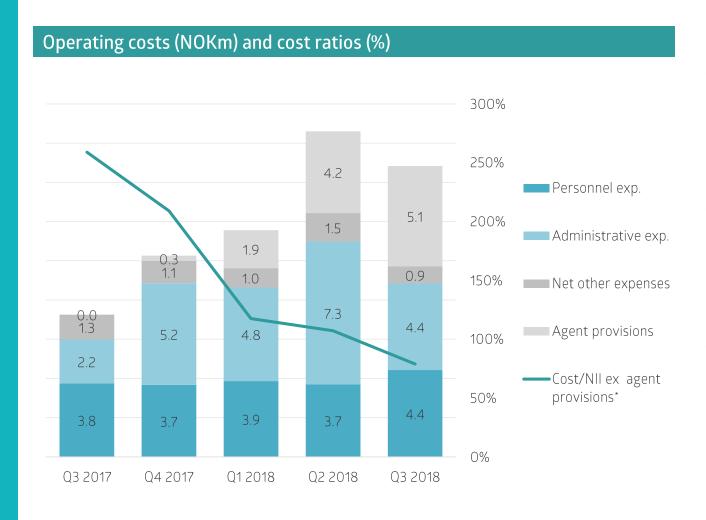
### Maintaining stable loan growth while developing new credit scoring model



- Net loan growth was NOK 120.9m Q3 2018, including a NOK 31.1m effect from forward flow agreement NPL sales
- In Q3 around 70,000 loan applications were processed, up from 52,000 applications in the previous quarter and 26,000 in Q1
- Loan growth was stable during the quarter while a new and improved credit scoring model was being developed
- The new model will be implemented in Q4 2018, and will contribute to continued credit risk improvements while loan growth is scaled up during the next quarter

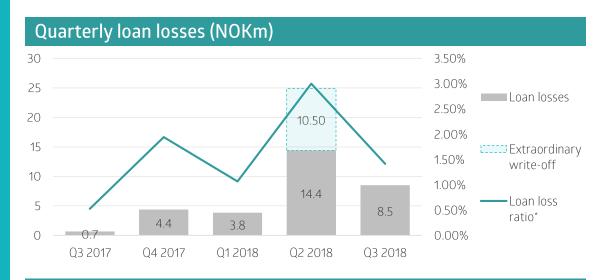


### Low-cost banking setup with increased operational efficiency

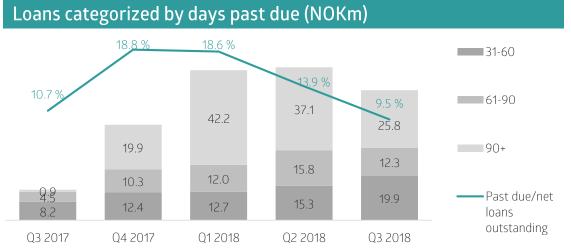


- Administrative costs decreased in Q3 as a result of a reduction in temporary external staffing, as well as other measures taken to reduce costs
- Cost/Net Interest Income ex. agent provisions has steadily decreased, but significantly improved as a result of the lower cost levels in Q3
- MyBank's lean, low-cost business model is expected to drive further improvements in Cost/Income ratios going forward

### Normalized loan loss levels and steady improvement of portfolio quality



- Loan losses normalized in the quarter, following high losses in O2 due to a write-off related to a one-off NPL sale
- Loan loss ratio\* expected to trend down as a result of stable loan loss provisions and continued loan growth
- Total provisions represent 39.4% of non-performing loans



- Gross non-performing and doubtful loans amounted to NOK 38.2m at the end of Q3 2018, a reduction of 28% from Q2, mainly driven by improved credit quality
- 90+ days past due reduced by NOK 31.1m from 180+ days NPL portfolio sold in the quarter
- Going forward, quarterly NPL sales through forward flow agreement are expected at NOK 25-30m



## Several operational and technological improvements coming in Q4 and Q1

## New scorecard & disposable income tools

## PROGRAM DETAILS

Developed by MyBank Chief Credit Officer in cooperation with Lindorff and Experian



#### **RESULTS**

- Better scoring
- Lower costs
- Leaner processes

#### Altinn-data integration

Retrieve and process applicant salary and tax data directly from Altinn



- Reduce fraud
- Confirm employment
- Reduce manual processing

# FSA guidelines implementation

Full automation of expected FSA guidelines



Secures economy of scale and low operational costs

## High-margin mortgage pilot

Mortgage loans to customers with poor credit history at higher interest rates



- Improves portfolio quality
- Hedges against consumer loan market contraction



### Summary and outlook



- Lower costs and normalized loan losses in the quarter
- Continued loan growth and credit quality enhancement
- Several projects initiated to drive continued operational improvements

- Implementation of the operational and technological development programs initiated in Q3
- Pilot of new highmargin mortgage product underway

- Expected launch of new high-margin mortgage product
- Aligned for profit in 2019



## **Appendix**

- Profit and loss statement
- Balance sheet
- Capital adequacy
- Restatement of Q2 results
- Disclaimer



## Profit & loss

Amounts in NOK million	Q3 2018	Q2 2018	Q1 2018	YTD 2018	FY 2017
Interest income	15.60	14.10	9.97	39.67	11.56
Interest expense	3.29	2.51	1.78	7.57	3.08
Net interest income	12.31	11.59	8.19	32.10	8.48
Commissions and fee income	0.06	-0.06	0.06	0.05	0.04
Commissions and fee expense	-5.11	-4.17	-1.93	-11.20	-0.30
Extraordinary fee income from software sales	2.82	0.00	0.00	2.82	0.00
Total operating income	10.08	7.36	6.32	23.76	8.22
Income/loss from trading activities	1.16	0.004	-0.006	1.16	2.35
Staff costs	-4.43	-3.70	-3.87	-11.99	-12.73
Other administrative expenses	-4.15	-7.28	-4.77	-16.20	-9.76
Other operating costs	-2.31	-1.45	-0.98	-4.74	-4.26
Total operating costs	-9.72	-12.43	-9.63	-31.78	-24.40
Profit / loss (-) before loan losses	0.36	-5.06	-3.30	-8.01	-16.18
Loan losses	-8.53	-24.94	-3.84	-37.32	-5.32
Profit / loss (-) before tax	-8.18	-30.00	-7.15	-45.33	-21.50
Tax  Profit / loss (-) for the period	-8.18	-30.00	-7.15	-45.33	-5.38 <b>-16.13</b>



## Balance sheet

	Amounts in NOK million	30.09.2018	30.06.2018	31.12.2017
Assets				
Loans to, and deposits at, credit institutions		83.19	154.53	76.0
Net loans to customers		600.97	480.04	226.3
Total loans		684.17	634.57	302.4
Short term financial investments		105.00	154.10	180.4
Other intangible assets incl. deferred tax		32.16	26.02	25.4
Prepaid agent commissions		17.33	17.23	6.6
Receivables, prepayments and other assets		19.60	20.40	0.9
Sum other assets		174.08	217.75	213.3
Total assets		858.25	852.31	515.7
Liabilities				
Deposits from customers		653.47	637.47	270.5
Accounts payable		9.07	10.96	4.6
Total liabilities		662.54	648.43	275.1
Equity				
Share capital		241.04	241.04	256.7
Retained earnings		-45.33	-37.15	-16.1
Total equity		195.71	203.88	240.6
Total liabilities and equity		858.25	852.31	515.7



## Capital adequacy

Amounts in NOK millions	Q3 2018	Q2 2018	Q1 2018	Q4 2017	Q3 2017
Share capital	23.8	23.8	23.8	23.8	23.8
Share premium reserve	232.9	232.9	232.9	232.9	232.9
Retained earnings	-61.2	-53.1	-23.3	-16.1	-11.7
Deduction of intangible assets	32.2	26.0	37.9	31.9	26.5
Core equity tier 1 capital	163.28	177.5	198.0	213.9	223.3
Additional tier 1 capital instruments	0	0	0.0	0.0	0.0
Tier 1 capital	163.2	177.5	198.0	213.9	223.3
Subordinated loans	0	0	0.0	0.0	0.0
Tier 2 capital	163.2	177.5	198.0	213.9	223.3
Capital requirements					
Capital requirements  Amounts in NOK 1000s	Q3 2018	Q2 2018	Q1 2018	Q4 2017	Q3 2017
Amounts in NOK 1000s Institutions	Q3 2018 11.6	Q2 2018 10.1	Q1 2018 12.6	Q4 2017 15.2	Q3 2017 14.1
Amounts in NOK 1000s					
Amounts in NOK 1000s Institutions	11.6	10.1	12.6	15.2	14.1
Amounts in NOK 1000s Institutions Unsecured loans to retail customers	11.6 496	10.1 514.8	12.6 318.1	15.2 215.8	14.1 127.8
Amounts in NOK 1000s Institutions Unsecured loans to retail customers Collective investments undertakings (CIU)	11.6 496 0	10.1 514.8 3.2	12.6 318.1 2.3	15.2 215.8 15.2	14.1 127.8 25.2
Amounts in NOK 1000s Institutions Unsecured loans to retail customers Collective investments undertakings (CIU) Other	11.6 496 0 20	10.1 514.8 3.2 20	12.6 318.1 2.3 44.8	15.2 215.8 15.2 24.8	14.1 127.8 25.2 25.2
Amounts in NOK 1000s Institutions Unsecured loans to retail customers Collective investments undertakings (CIU) Other Operational risk Total risk-weighted assets	11.6 496 0 20 20.7 548.3	10.1 514.8 3.2 20 20.7 568.8	12.6 318.1 2.3 44.8 19.7 397.5	15.2 215.8 15.2 24.8 19.7 283.6	14.1 127.8 25.2 25.2 19.7 190.3
Amounts in NOK 1000s Institutions Unsecured loans to retail customers Collective investments undertakings (CIU) Other Operational risk Total risk-weighted assets  Core equity tier 1 capital ratio	11.6 496 0 20 20.7 548.3	10.1 514.8 3.2 20 20.7 568.8	12.6 318.1 2.3 44.8 19.7 397.5	15.2 215.8 15.2 24.8 19.7 283.6	14.1 127.8 25.2 25.2 19.7 190.3
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## Restatement of Q2 result

#### Profit & Loss

Amounts in NOK millions	Q2 2018 (revised)	Q2 2018 (as reported)
Interest income	14.1	14.1
Interest expense	-2.5	-2.5
Net interest income	11.6	11.6
Commissions and fee income	-0.06	-0.06
Commissions and fee expense	-4.2	-4.2
Net other income	-4.2	-4.2
Total operating income	7 363	7363
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Income (loss) from trading activities	4	4
Staff costs	-3.7	-3.7
Other administrative expenses	-7.3	-7.3
Other operating costs	-1.5	-1.5
Total operating costs	-12.4	-12.4
		_
Operating profit (Loss) before loan impairments	-5.1	-5.1
Loan losses	-24.9	-19.9
Profit (Loss) before tax	-30.0	-24.9
Tax		
Profit (loss) for the period	-30.0	-24.9

### Balance Sheet

Amounts in NOK millions	30.06.2018 (revised)	30.06.2018 (as reported)
Assets		
Loans to, and deposits at, credit institutions	154.5	154.5
Net loans to customers	480.0	487.4
Total loans	634.6	642.0
Short term financial investments	154.1	154.1
Other intangible assets incl. deferred tax	26.0	26.0
Prepaid agent commissions	17.2	17.2
Receivables, prepayments, accrued income and other assets	20.4	18.1
Total other assets	217.7	215.4
Total assets	852.3	857.4
Liabilities		
Deposits from customers	637. 5	637. 5
Accounts payable	11.0	11.0
Total liabilities	648.4	648.4
Coulby		
Equity	244.0	244.0
Share capital	241.0	241.0
Retained earnings	-37.2	-32.1
Total equity	203.9	208.9
Total liabilities and equity		0.57.4
Total liabilities and equity	852.3	857.4



20.04.2040 20.04.2040



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