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Q2 2019 Results presentation

# Summary of the quarter

## Key figures

<i>Figures in NOKm (excl. per share)</i>	Q2-18	2018	Q1-19	Q2-19
<b>Gross loans</b>	<b>490.2</b>	<b>646.6</b>	<b>690.4</b>	<b>644.3</b>
<b>Net interest income</b>	<b>11.6</b>	<b>46.0</b>	<b>15.3</b>	<b>14.2</b>
<b>Net other income<sup>1)</sup></b>	<b>-4.2</b>	<b>-10.3</b>	<b>-4.8</b>	<b>-5.1</b>
<b>Operating costs</b>	<b>12.4</b>	<b>47.5</b>	<b>10.6</b>	<b>11.4</b>
<b>Provisions for loan impairments</b>	<b>24.9</b>	<b>42.0</b>	<b>8.9</b>	<b>11.6</b>
<b>Profit before tax</b>	<b>-30.0</b>	<b>-53.7</b>	<b>-9.0</b>	<b>-13.9</b>
<b>CET-1 ratio</b>	<b>30.3 %</b>	<b>22.5 %</b>	<b>20.3 %</b>	<b>23.7 %</b>
<b>Book equity</b>	<b>204</b>	<b>201</b>	<b>195</b>	<b>209</b>
<b>Tangible book equity</b>	<b>178</b>	<b>158</b>	<b>154</b>	<b>166</b>
<b>Book equity per share</b>	<b>0.86</b>	<b>0.84</b>	<b>0.82</b>	<b>0.50</b>
<b>Tangible book equity per share</b>	<b>0.75</b>	<b>0.66</b>	<b>0.65</b>	<b>0.40</b>

## Comments

### Lending focused on restart loans – consumer loans reduced

- Unsecured loans reduced to NOK 581.9 million (down NOK 75.6 million from previous quarter) due to strict credit policy and reduced application flow
- Total loan losses were NOK 11.6 million (previous quarter: NOK 8.9 million), corresponds to 1,84% of total net loans outstanding (previous quarter: 1,31%)
- Expected to remain in run-off unless market conditions change significantly

### “Restart loans” optimized, at run-rate after balance-sheet date

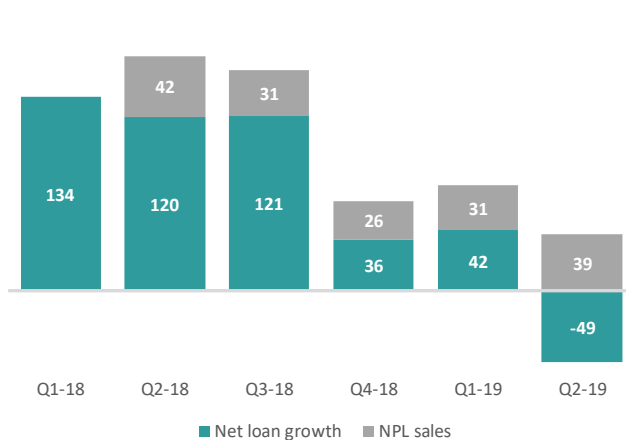
- Restart loans increased to NOK 62.4 million (up NOK 29.5 million from Q1).
- Significant improvements made in June, including process optimization, targeted online advertising, introduction of new CRM system and temporary additional staff – but effect first seen after the balance sheet date
- As of the reporting date the bank had lent NOK 109.2 million

### Outlook

- The bank expects to reach at least NOK 250 million of restart loans by end of Q4 2019, and for these loans to make up more than 80% of the portfolio by Q4 2020, by which time the bank will break even
- No new pillar II capital requirements received from NFSA , but expected level in line with peers may require additional AT1 and T2 capital to maintain required ratios

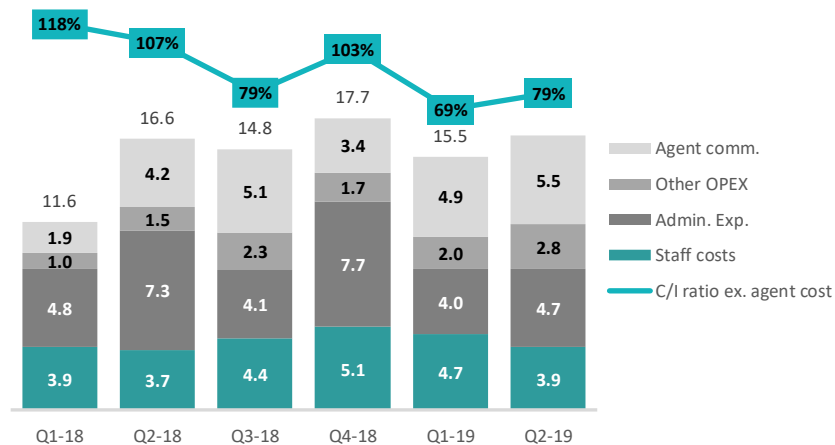
# Low growth and stable yields, strong improvement in operating costs

## Net loan growth



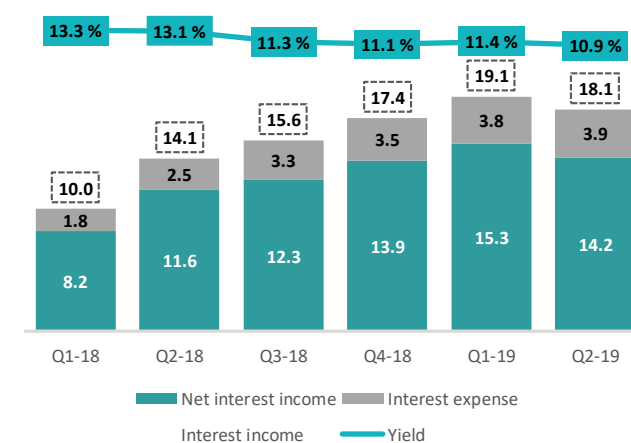
- Net loan growth was negative NOK 48.6m in Q2-2019, including a NOK 39m effect from NPL sales in relation to the forward flow agreement
- All loan growth was in “restart loan” mortgage product

## Operating costs and C/I ratio



- Administrative expenses NOK 0.6m higher in Q2-19, partly due to one-off costs related to senior management change
- Total costs incl. agent commissions of NOK 16.5m
- Total costs ex. agent provisions are NOK 11.2, corresponding to a C/I ratio of 79%
- Agent provisions expected to fall due to the withdrawal of portfolio fees to almost all agents

## Interest income

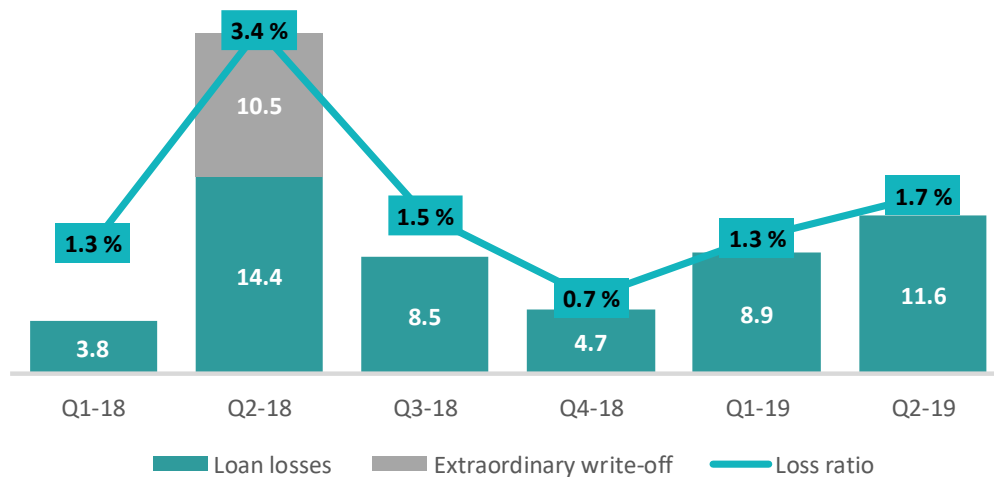


- Interest income decreased from NOK 19.1 to NOK 18.1
- Yield on loans falling slightly as mortgage loans grow to a bigger part of the portfolio



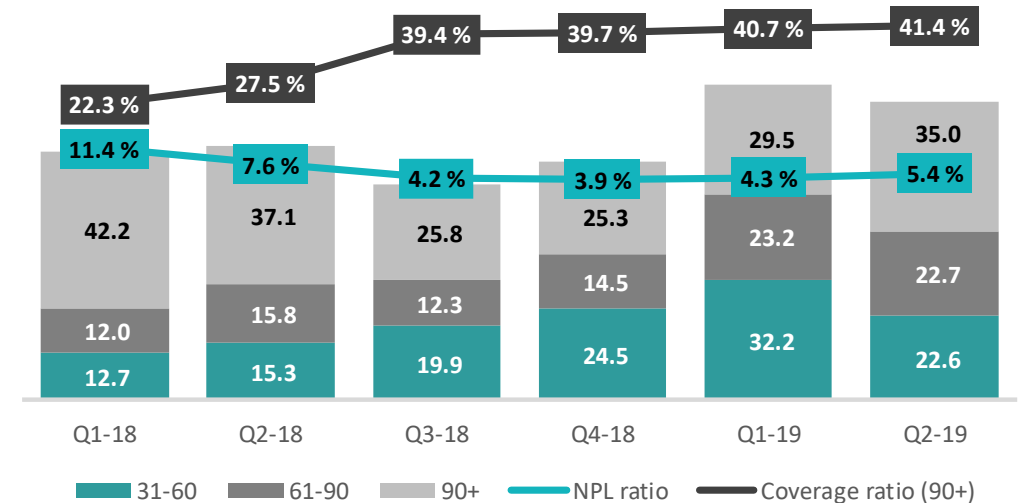
# Loan losses increased, mostly due to increase in provisions for past-due loans

Quarterly loan losses\*



- Loan losses further increased in the quarter, largely as a result of the poor credit quality of loans paid out in late Q4 2018 and early Q1 2019
- Loan loss ratio expected to stabilise at approx. 1.0% - 1.25% (4.0% - 5.0% annually) in the short to medium term

Loans by past due



- Fairly stable NPL ratio due to NPL sale from forward flow agreement and improved credit quality, however some increase in past-due and doubtful loans seen during the quarter
- Total provisions represent 40.7% of non-performing loans (90+) and 1.74% of gross loans
- Going forward, quarterly NPL sales through forward flow agreement are still expected at NOK 25-30m

## Restart loans now growing rapidly

### Market opportunity is clear

- Stricter consumer lending guidelines prevent over-extended borrowers from refinancing without security
- Approximately half of consumer loan borrowers own their home
- Refinancing unsecured loans improves household liquidity to regain control of their finances

### Technology is largely reusable

- MyBank's combination of full-service banking system and API-based automated application process is ideal for this product
- Additional APIs (Eiendomsverdi, debt register, Altinn) will provide value to both consumer loans and restart loans, reducing processing times and improving quality

### Distribution leverages MyBank's strengths

- Several consumer loan agents have shown interest in using automated processing to tap this growing market
- Applications are coming through from both consumer loan and mortgage agents
- A very limited amount of online marketing provided more than 60% of applications direct to MyBank website

### Risk-weighted profitability better than consumer loans

- Lower risk weights for mortgages (35% vs. 100% for consumer loans, 75% with retail exposure classification) means more efficient use of limited capital
- Security in property means significantly lower loan losses than for consumer loans
- High level of fee income, paid by clients up front

# Appendix 1: Income Statement and Balance Sheet

## Income Statement

Amount in NOK thousands	Notes	Q2 2019	Q2 2018	H1 2019	H1 2018	2018
Interest income		18 125	14 100	37 259	24 066	57 044
Interest expense		-3 940	-2 506	-7 782	-4 282	-11 044
<b>Net interest income</b>		<b>14 185</b>	<b>11 594</b>	<b>29 477</b>	<b>19 784</b>	<b>46 000</b>
Commissions and fee income		134	-62	241	-4	158
Extraordinary fee income from software sales		0	0	0	0	2 820
Commissions and fee expense		-5 451	-4 169	-10 340	-6 095	-14 569
<b>Net other income</b>		<b>-5 317</b>	<b>-4 231</b>	<b>-10 099</b>	<b>-6 099</b>	<b>-11 591</b>
<b>Total operating income</b>		<b>8 868</b>	<b>7 363</b>	<b>19 378</b>	<b>13 685</b>	<b>34 409</b>
Income (loss) from trading activities		226	4	254	-3	1 318
Staff costs		-3 880	-3 697	-8 562	-7 565	-15 487
Other administrative expenses		-4 741	-7 282	-8 690	-12 054	-23 598
Other operating costs		-2 766	-1 453	-4 773	-2 432	-6 430
<b>Total operating costs</b>	<b>4</b>	<b>-11 160</b>	<b>-12 427</b>	<b>-21 771</b>	<b>-22 054</b>	<b>-44 196</b>
<b>Operating profit (Loss) before loan impairments</b>		<b>-2 292</b>	<b>-5 064</b>	<b>-2 393</b>	<b>-8 369</b>	<b>-9 787</b>
Loan losses	2	-11 598	-24 937	-20 496	-28 782	-42 004
<b>Profit (Loss) before tax</b>		<b>-13 890</b>	<b>-30 002</b>	<b>-22 888</b>	<b>-37 150</b>	<b>-51 791</b>
Tax		-3 472	-7 500	-5 722	-9 288	-12 987
<b>Profit (loss) for the period</b>		<b>-10 417</b>	<b>-22 501</b>	<b>-17 166</b>	<b>-27 863</b>	<b>-38 804</b>

## Balance Sheet

	Note	30.06.2019	30.06.2018	31.12.2018
<b>Assets</b>				
Cash and central bank deposits		50 115	0	25 016
Loans to, and deposits at, credit institutions		69 364	154 526	63 227
Net loans to customers	2, 3, 4	629 817	480 040	636 596
<b>Total loans</b>		<b>749 296</b>	<b>634 566</b>	<b>724 839</b>
Short term financial investments		90 210	154 100	105 141
Other intangible assets incl. deferred tax		42 271	26 017	44 792
<i>of which deferred tax asset</i>		<i>24 703</i>	<i>6 034</i>	<i>19 021</i>
Prepaid agent commissions		24 517	17 231	24 191
Fixed assets		63	0	69
Other assets		11 872	0	7 563
Receivables, prepayments and accrued income		2 155	20 399	735
<b>Total other assets</b>		<b>171 088</b>	<b>211 713</b>	<b>182 491</b>
<b>Total assets</b>		<b>920 383</b>	<b>846 279</b>	<b>907 330</b>
<b>Liabilities</b>				
Deposits from customers		694 835	637 465	695 220
Accounts payable		16 871	10 963	9 880
<b>Total liabilities</b>		<b>711 707</b>	<b>648 428</b>	<b>705 100</b>
<b>Equity</b>				
Share capital		282 761	241 035	259 151
Earlier retained earnings		-56 918	-37 150	-56 921
This year's retained earnings		-17 166	0	0
<b>Total equity</b>	<b>5</b>	<b>208 677</b>	<b>203 884</b>	<b>202 231</b>
<b>Total liabilities and equity</b>		<b>920 383</b>	<b>852 312</b>	<b>907 330</b>

## Appendix 2: Capital Adequacy

<i>Amounts in NOK millions</i>	Q2 2019	Q1 2019	Q4 2018	Q3 2018	Q2 2018
Share capital	47.5	23.8	23.8	23.8	23.8
Share premium reserve	232.9	232.9	232.9	232.9	232.9
Retained earnings	-71.9	-61.5	-54.7	-61.2	-53.0
Deduction of intangible assets	-42.3	41.3	43.0	32.1	26.0
Core equity tier 1 capital	166.2	153.8	158.8	163.2	177.6
Additional tier 1 capital instruments			0	0	0
Tier 1 capital	166.2	153.8	158.8	163.2	177.6
Subordinated loans			0	0	0
Tier 2 capital	166.2	153.8	158.8	163.2	177.6
Capital requirements					
<i>Amounts in NOK 1000s</i>	Q1 2019	Q1 2019	Q4 2018	Q3 2018	Q2 2018
Institutions	13.9	17.2	12.6	11.6	10.1
Unsecured loans to retail customers	570.6	649.0	635.1	600.9	480.4
Secured by mortgages	22.6	11.0	0.5		
Collective investments undertakings	2.6	2.8	2.8	2.7	3.2
Other	42.1	29.6	34.3	17.3	54.3
Operational risk	49.4	49.4	20.7	20.7	20.7
Total risk-weighted assets	701.2	759.0	706.0	653.2	568.7
Core equity tier 1 capital ratio	23.7 %	20.3 %	22.5 %	25.0 %	30.3 %
Tier 1 capital ratio	23.7 %	20.3 %	22.5 %	25.0 %	30.3 %
Capital ratio	23.7 %	20.3 %	22.5 %	25.0 %	30.3 %
Liquidity Coverage Ratio (LCR):	833%	859%	860%	923%	846%

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